

HospitalCompare_WV

Based on Survey of Patients' Hospital Experiences (HCAHPS)

Provider Number	Hospital Name	Address 1
510001	WEST VIRGINIA UNIVERSITY HOSPITALS	MEDICAL CENTER DRIVE
510002	GREENBRIER VALLEY MEDICAL CENTER	202 MAPLEWOOD AVENUE PO BOX 497
510006	UNITED HOSPITAL CENTER	327 MEDICAL PARK DRIVE
510007	ST MARY'S MEDICAL CENTER	2900 1ST AVENUE
510008	CITY HOSPITAL	P O BOX 1418 DRY RUN ROAD
510012	PLEASANT VALLEY HOSPITAL	2520 VALLEY DRIVE
510013	REYNOLDS MEMORIAL HOSPITAL	800 WHEELING AVE
510018	JACKSON GENERAL HOSPITAL	122 PINNELL ST
510022	CHARLESTON AREA MEDICAL CENTER	501 MORRIS STREET
510023	WEIRTON MEDICAL CENTER	601 COLLIERS WAY
510024	MONONGALIA COUNTY GENERAL HOSPITAL	1200 JD ANDERSON DR
510029	THOMAS MEMORIAL HOSPITAL	4605 MACCORKLE AVE SW
510030	DAVIS MEMORIAL HOSPITAL	PO BOX 1484
510031	ST FRANCIS HOSPITAL	333 LAIDLEY ST
510033	ST JOSEPHS HEALTHCARE SYSTEM	1824 MURDOCH AVENUE

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Address 2	Address 3	City	State
		MORGANTOWN	WV
		RONCEVERTE	WV
		BRIDGEPORT	WV
		HUNTINGTON	WV
		MARTINSBURG	WV
		POINT PLEASANT	WV
		GLEN DALE	WV
		RIPLEY	WV
		CHARLESTON	WV
		WEIRTON	WV
		MORGANTOWN	WV
		SOUTH CHARLESTON	WV
		ELKINS	WV
		CHARLESTON	WV
		PARKERSBURG	WV

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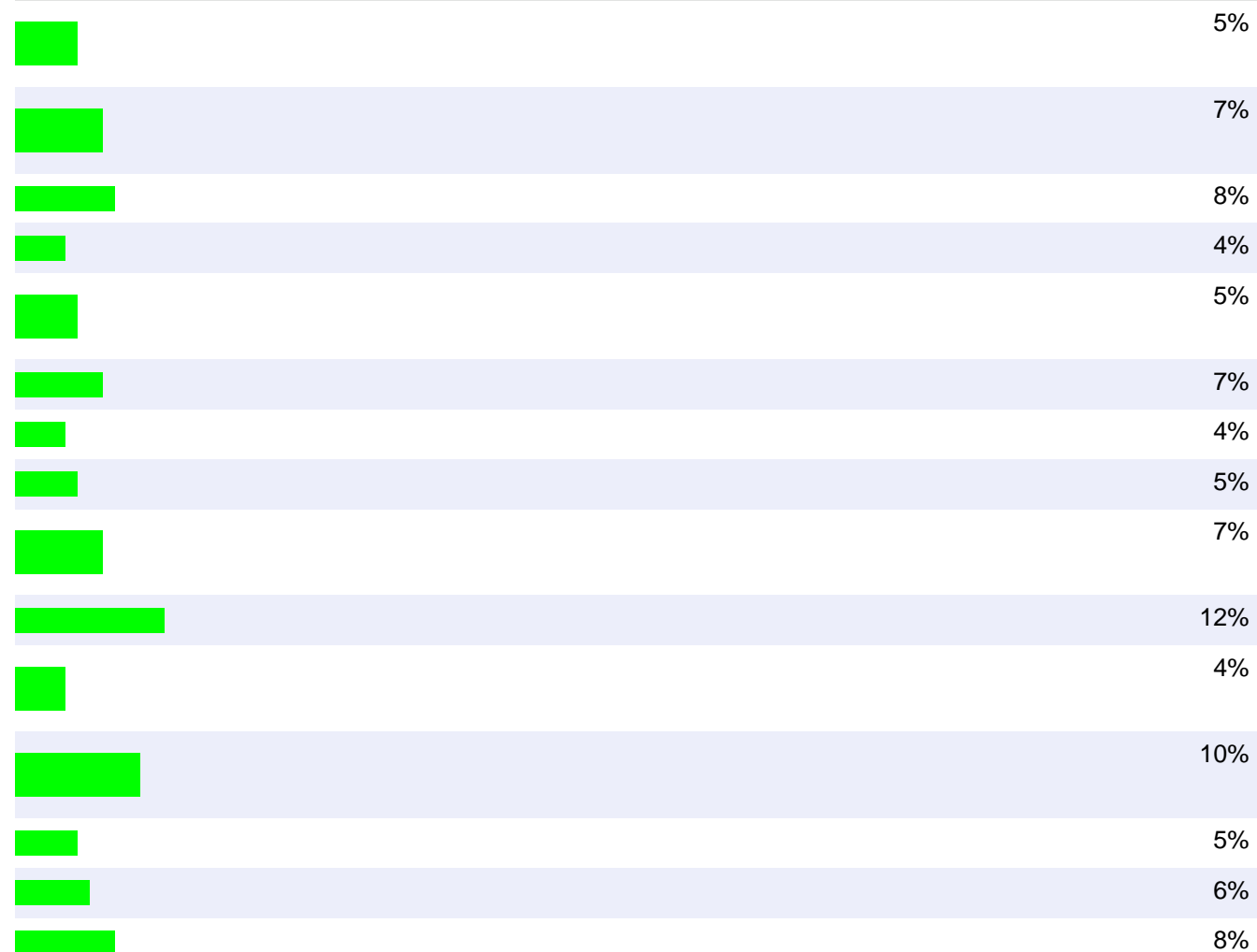
Based on Survey of Patients' Hospital Experiences (HCAHPS)

ZIP Code	County Name	Phone Number (Old)
26506	MONONGALIA	
24970	GREENBRIER	
26330	HARRISON	
25701	CABELL	
25401	BERKELEY	
25550	MASON	
26038	MARSHALL	
25271	JACKSON	
25301	KANAWHA	
26062	HANCOCK	
26505	MONONGALIA	
25309	KANAWHA	
26241	RANDOLPH	
25301	KANAWHA	
26102	WOOD	

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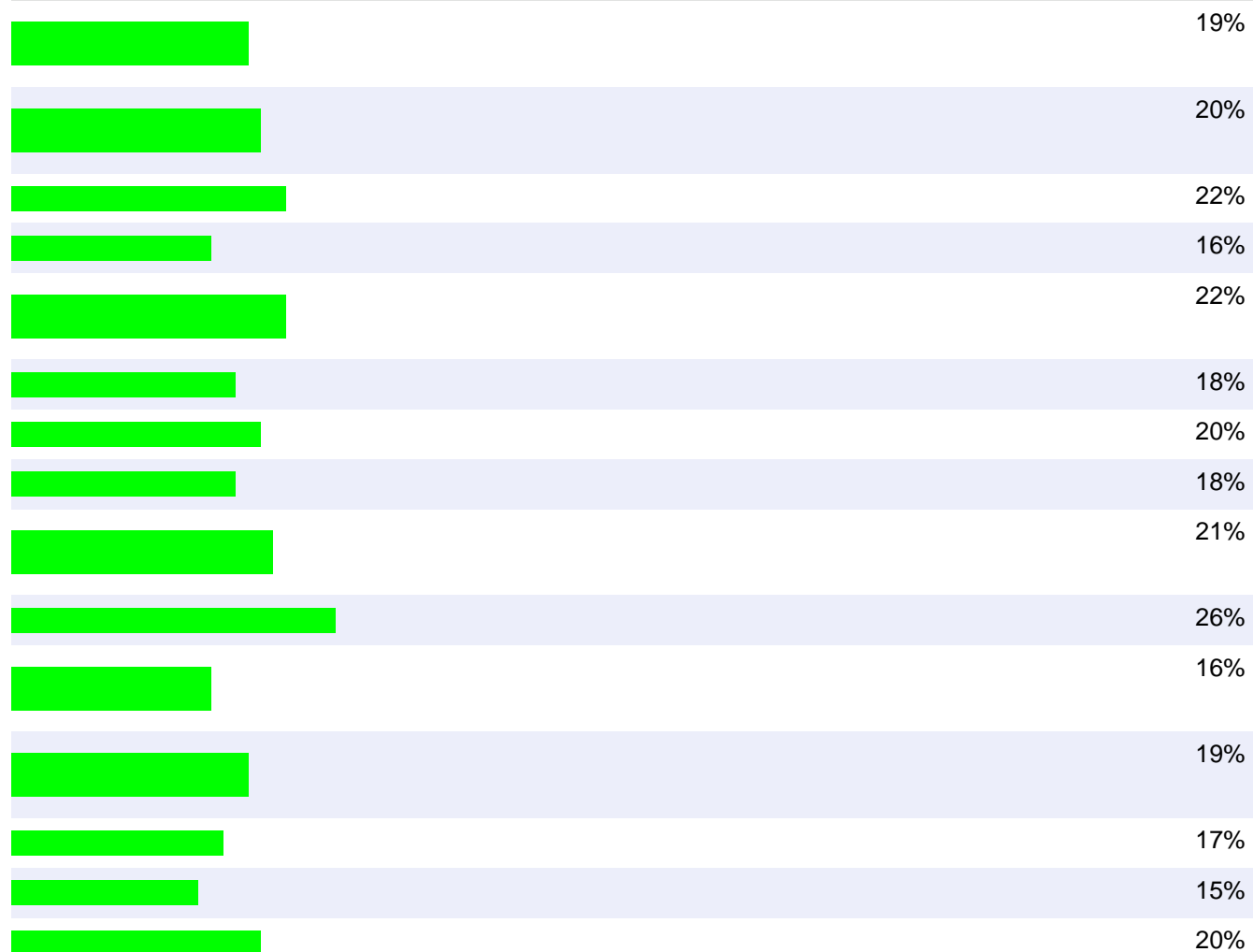
Percent of patients who reported that their nurses "Sometimes" or "Never" communicated well.



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Based on Survey of Patients' Hospital Experiences (HCAHPS)

Percent of patients who reported that their nurses "Usually" communicated well.



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Based on Survey of Patients' Hospital Experiences (HCAHPS)

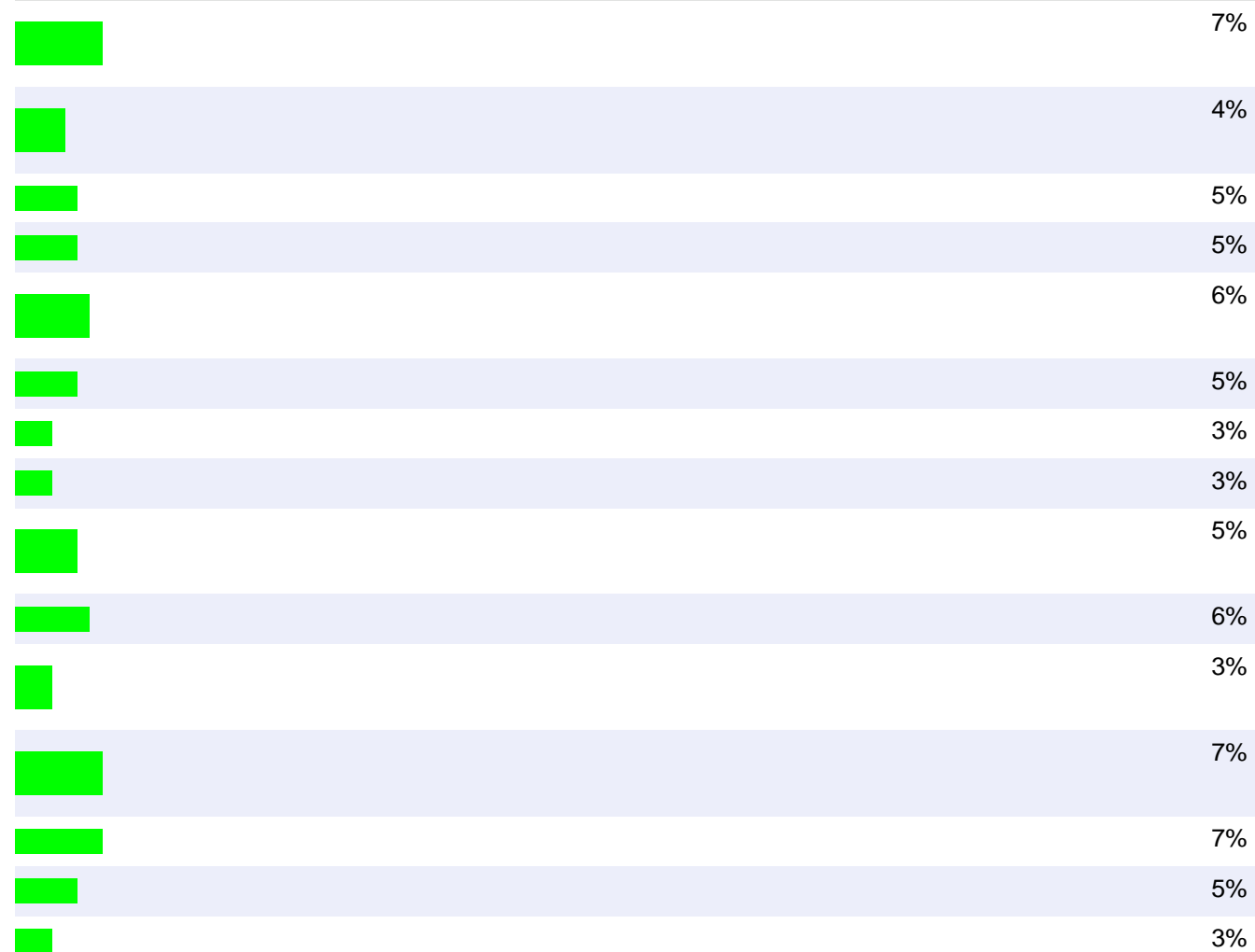
Percent of patients who reported that their nurses "Always" communicated well.



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Based on Survey of Patients' Hospital Experiences (HCAHPS)

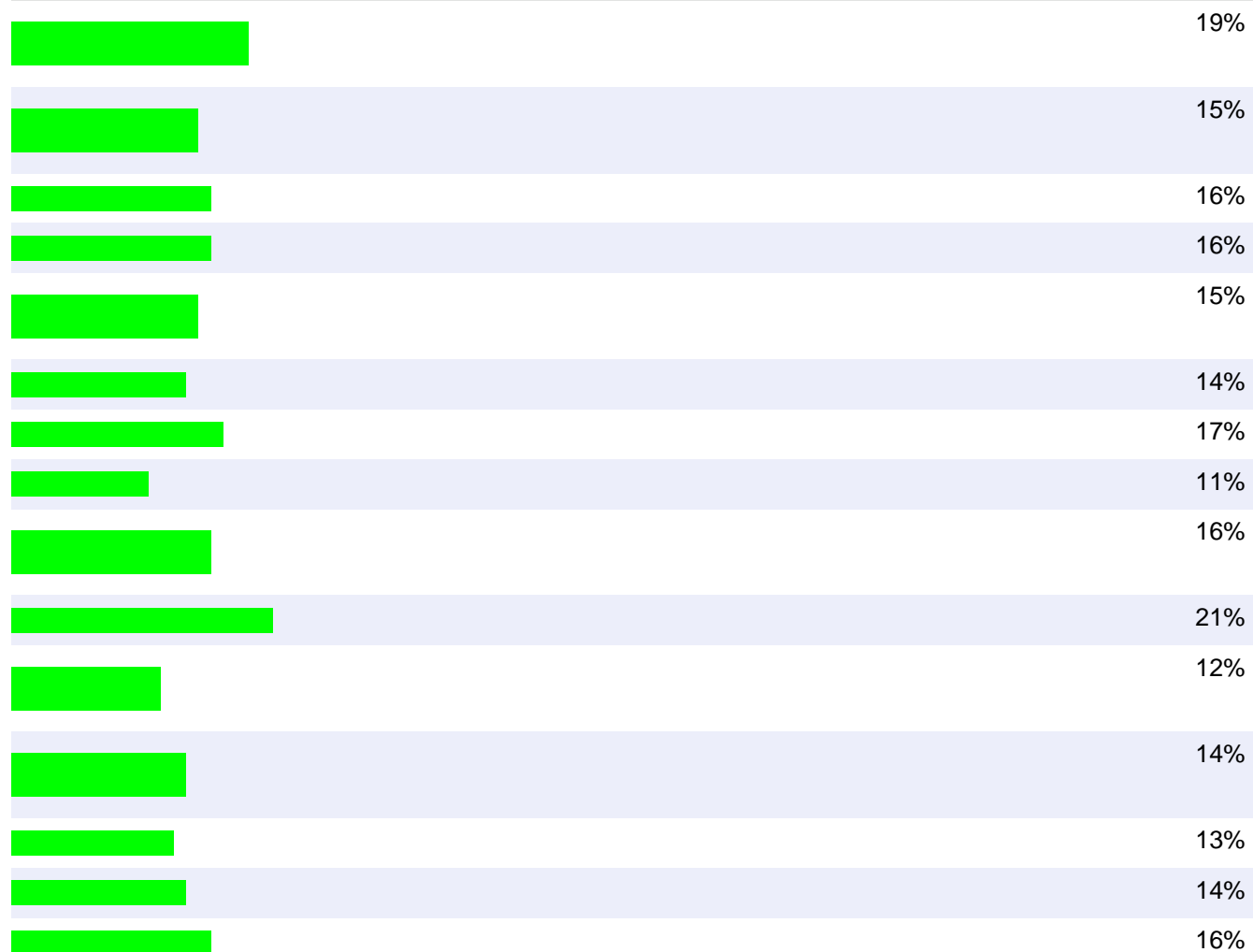
Percent of patients who reported that their doctors "Sometimes" or "Never" communicated well.



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Based on Survey of Patients' Hospital Experiences (HCAHPS)

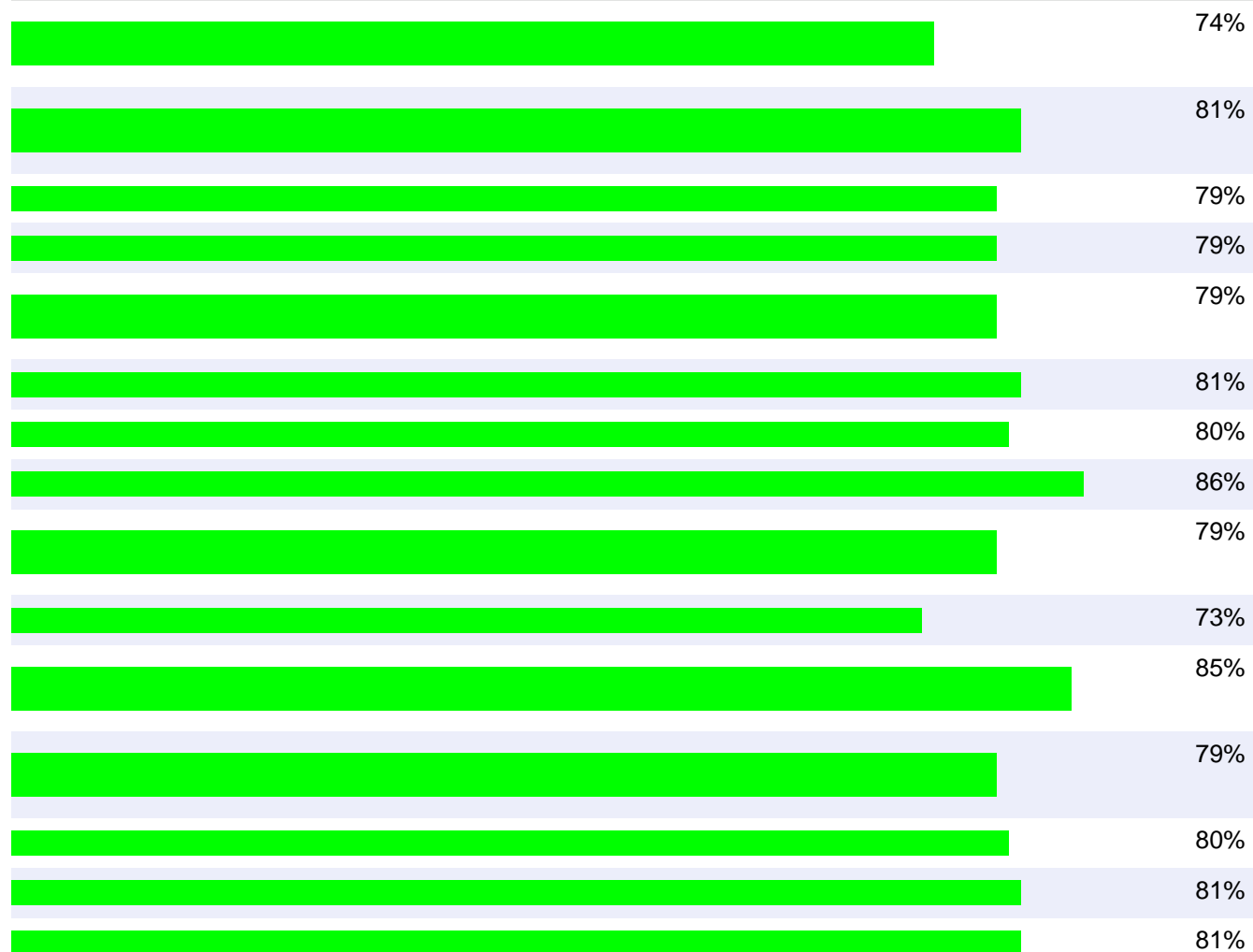
Percent of patients who reported that their doctors "Usually" communicated well.



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Based on Survey of Patients' Hospital Experiences (HCAHPS)

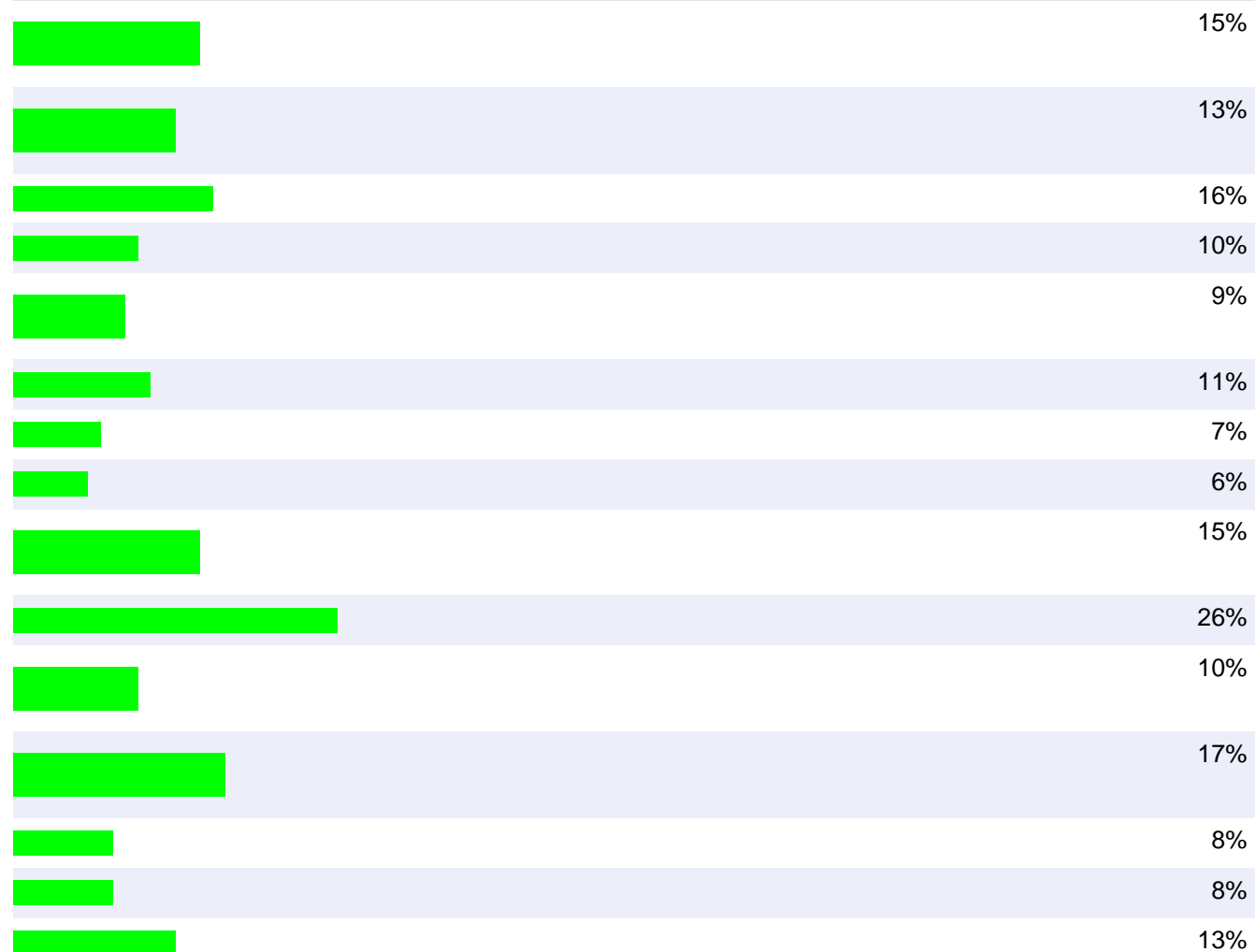
Percent of patients who reported that their doctors "Always" communicated well.



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Based on Survey of Patients' Hospital Experiences (HCAHPS)

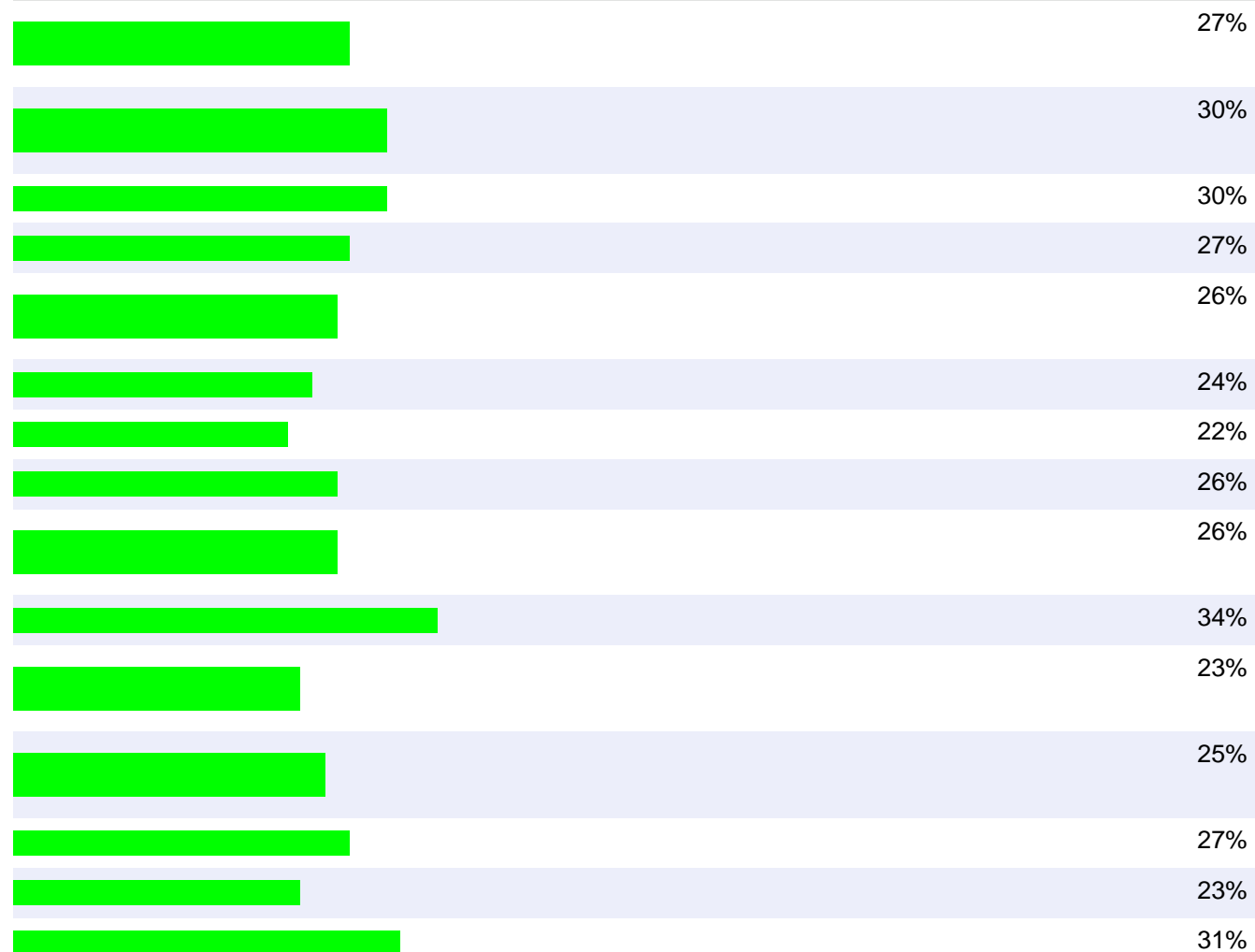
Percent of patients who reported that they "Sometimes" or "Never" received help as soon as they wanted.



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Based on Survey of Patients' Hospital Experiences (HCAHPS)

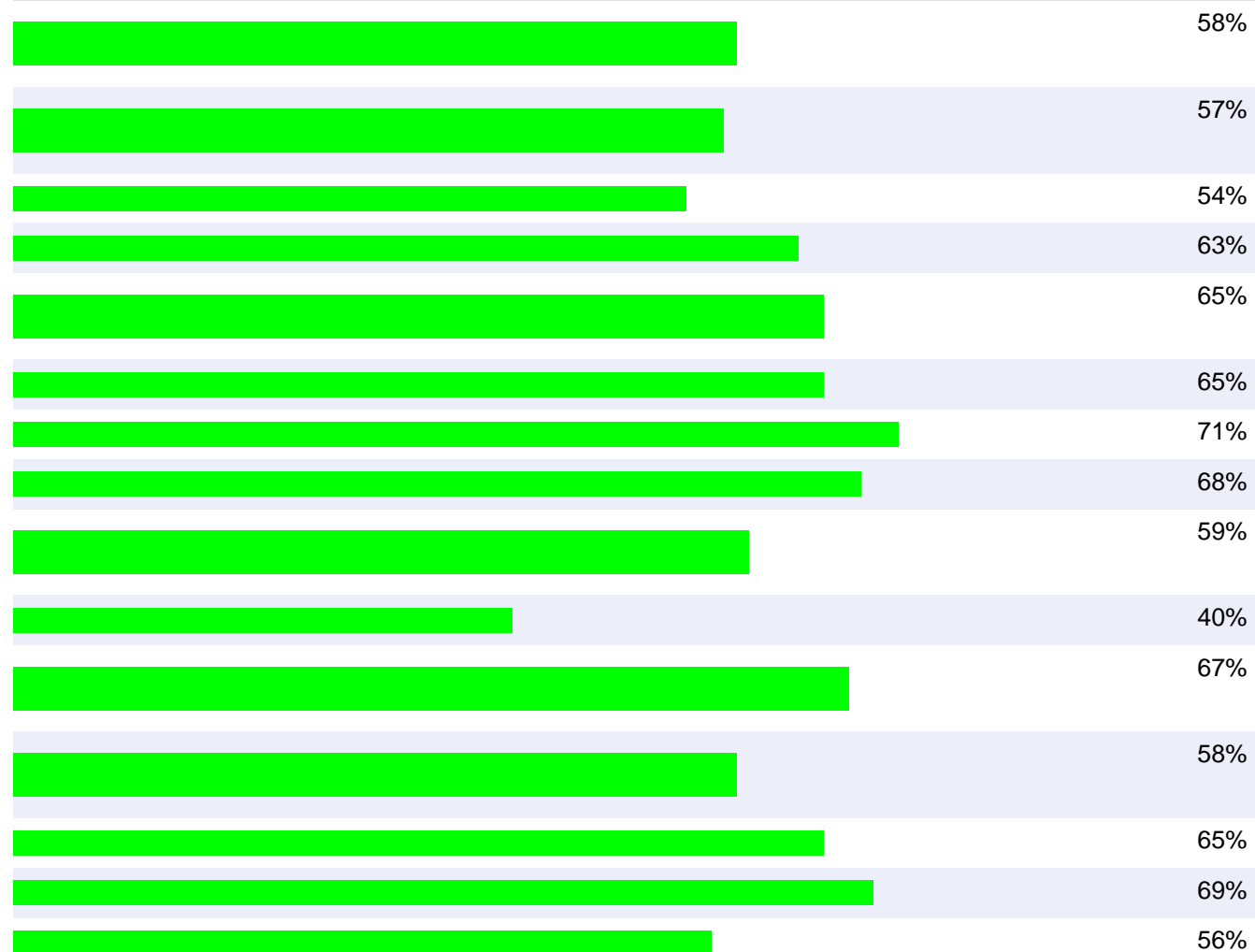
Percent of patients who reported that they "Usually" received help as soon as they wanted.



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Based on Survey of Patients' Hospital Experiences (HCAHPS)

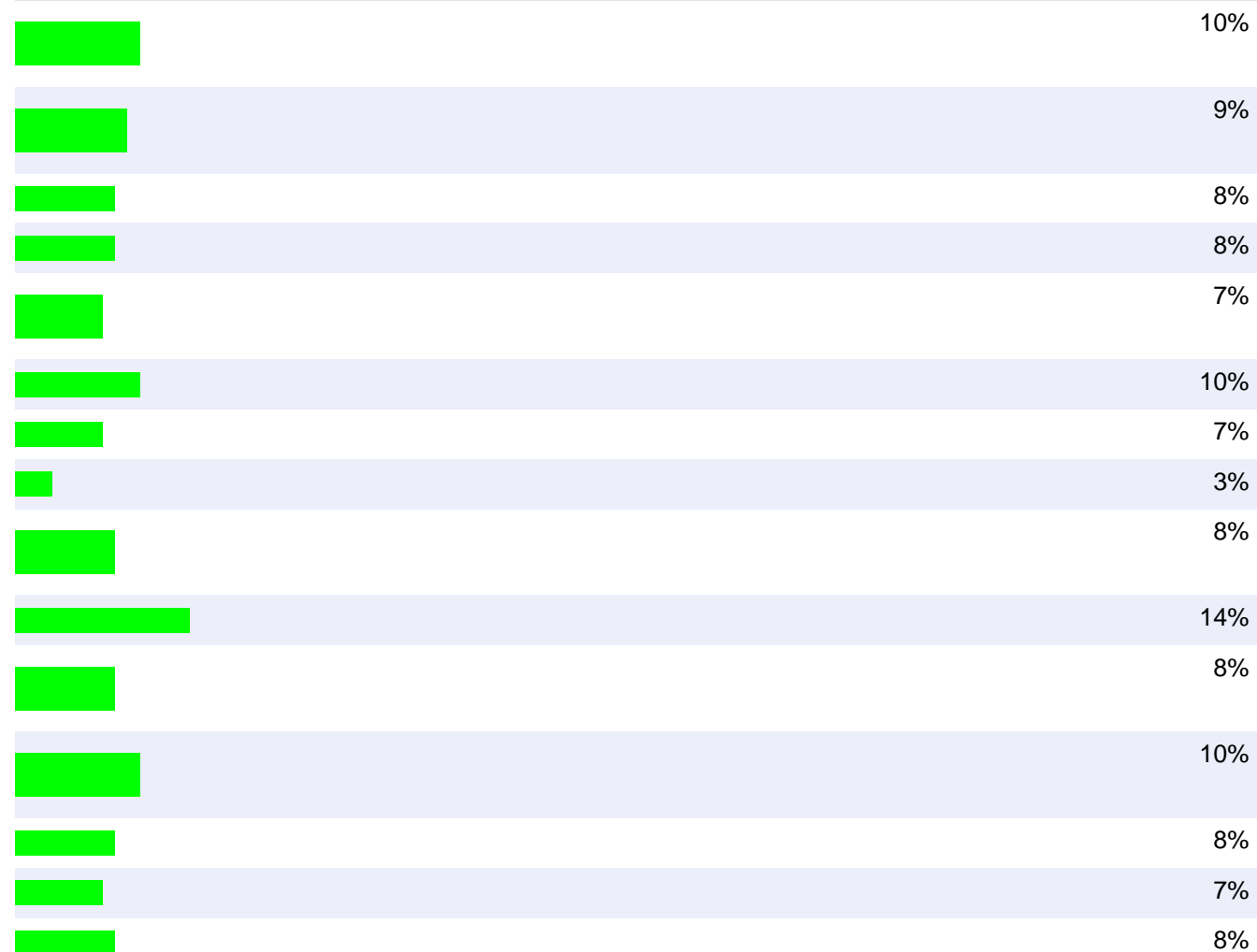
Percent of patients who reported that they "Always" received help as soon as they wanted.



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Based on Survey of Patients' Hospital Experiences (HCAHPS)

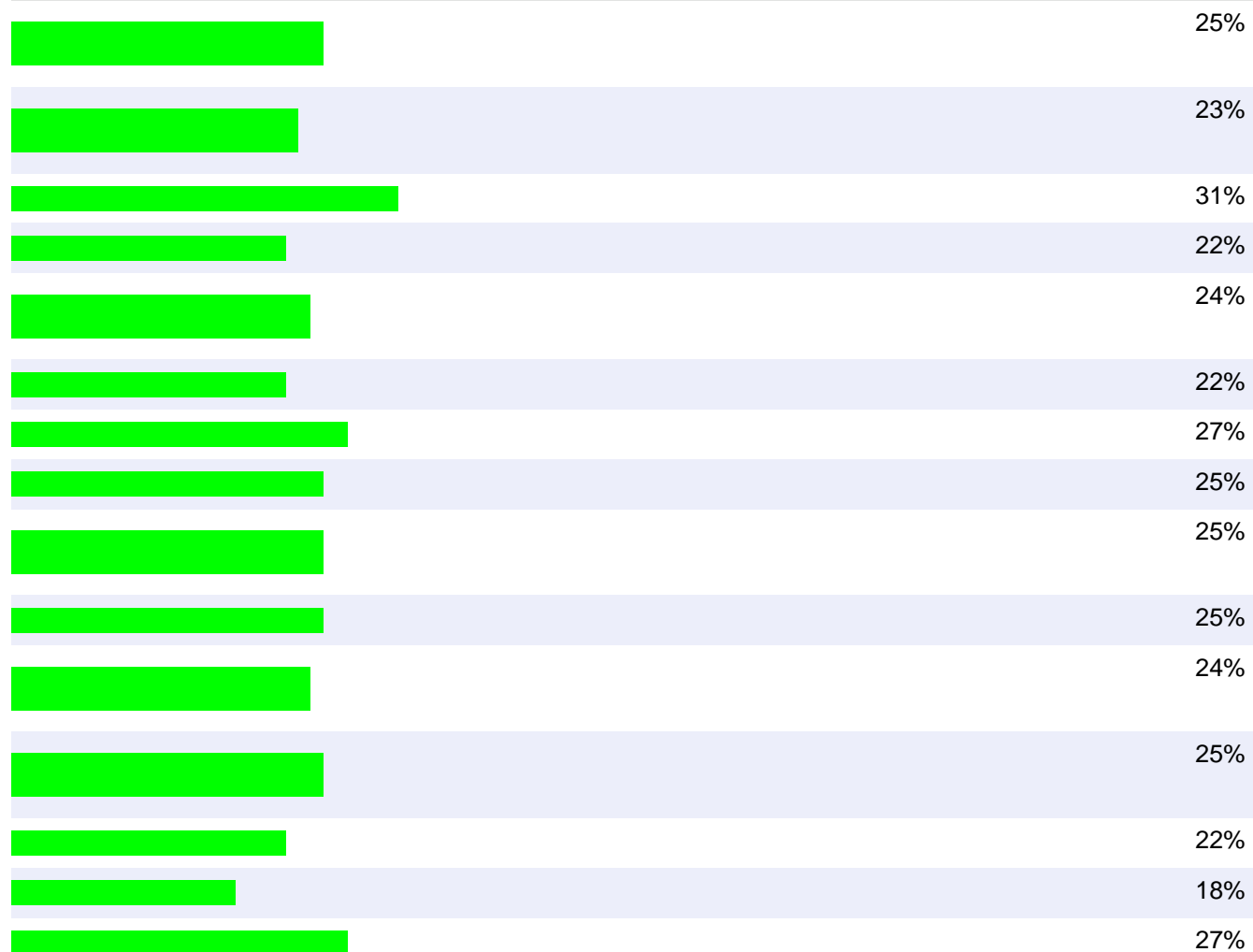
Percent of patients who reported that their pain was "Sometimes" or "Never" well controlled.



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Based on Survey of Patients' Hospital Experiences (HCAHPS)

Percent of patients who reported that their pain was "Usually" well controlled.



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Based on Survey of Patients' Hospital Experiences (HCAHPS)

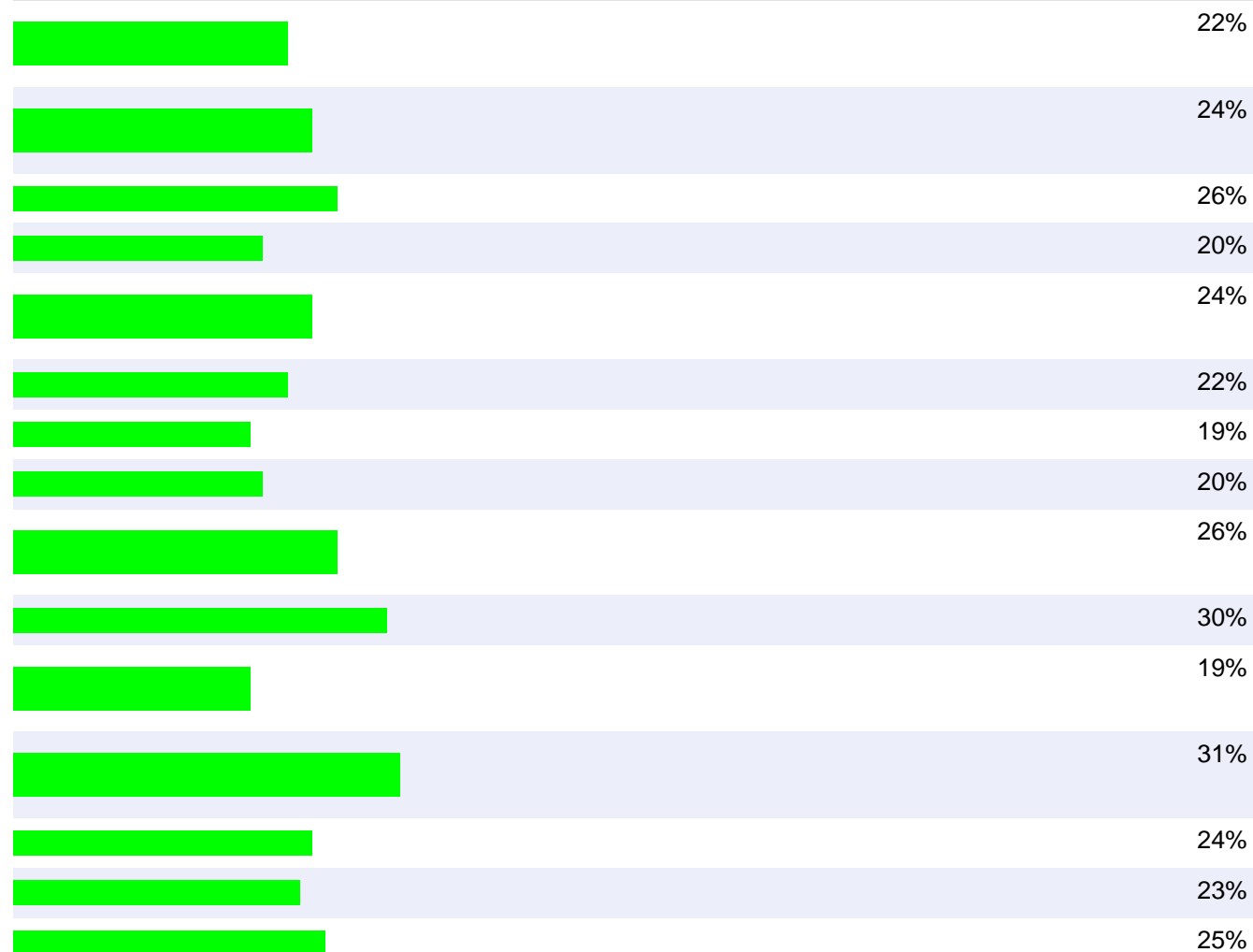
Percent of patients who reported that their pain was "Always" well controlled.



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Based on Survey of Patients' Hospital Experiences (HCAHPS)

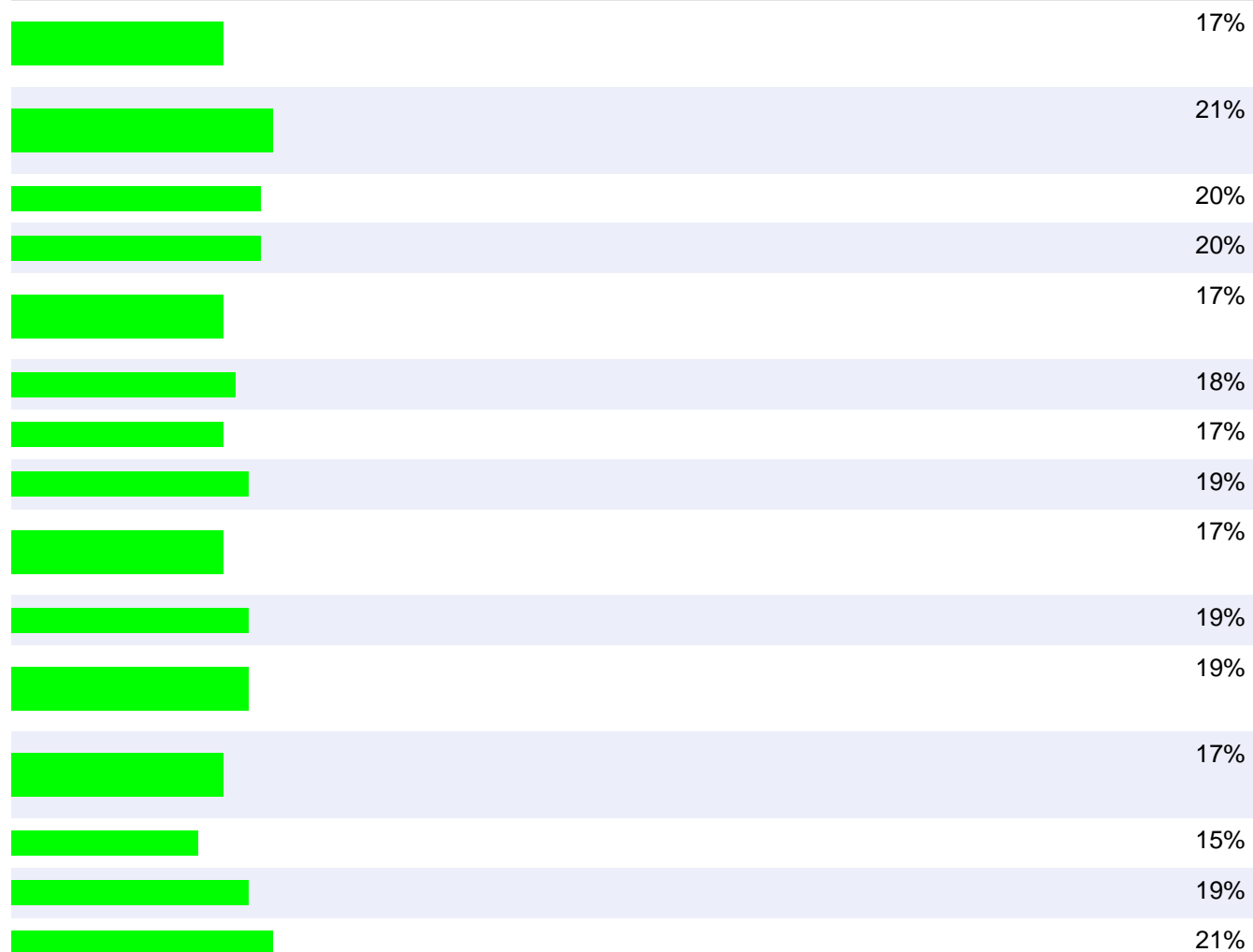
Percent of patients who reported that staff "Sometimes" or "Never" explained about medicines before giving it to them.



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Based on Survey of Patients' Hospital Experiences (HCAHPS)

Percent of patients who reported that staff "Usually" explained about medicines before giving it to them.



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Based on Survey of Patients' Hospital Experiences (HCAHPS)

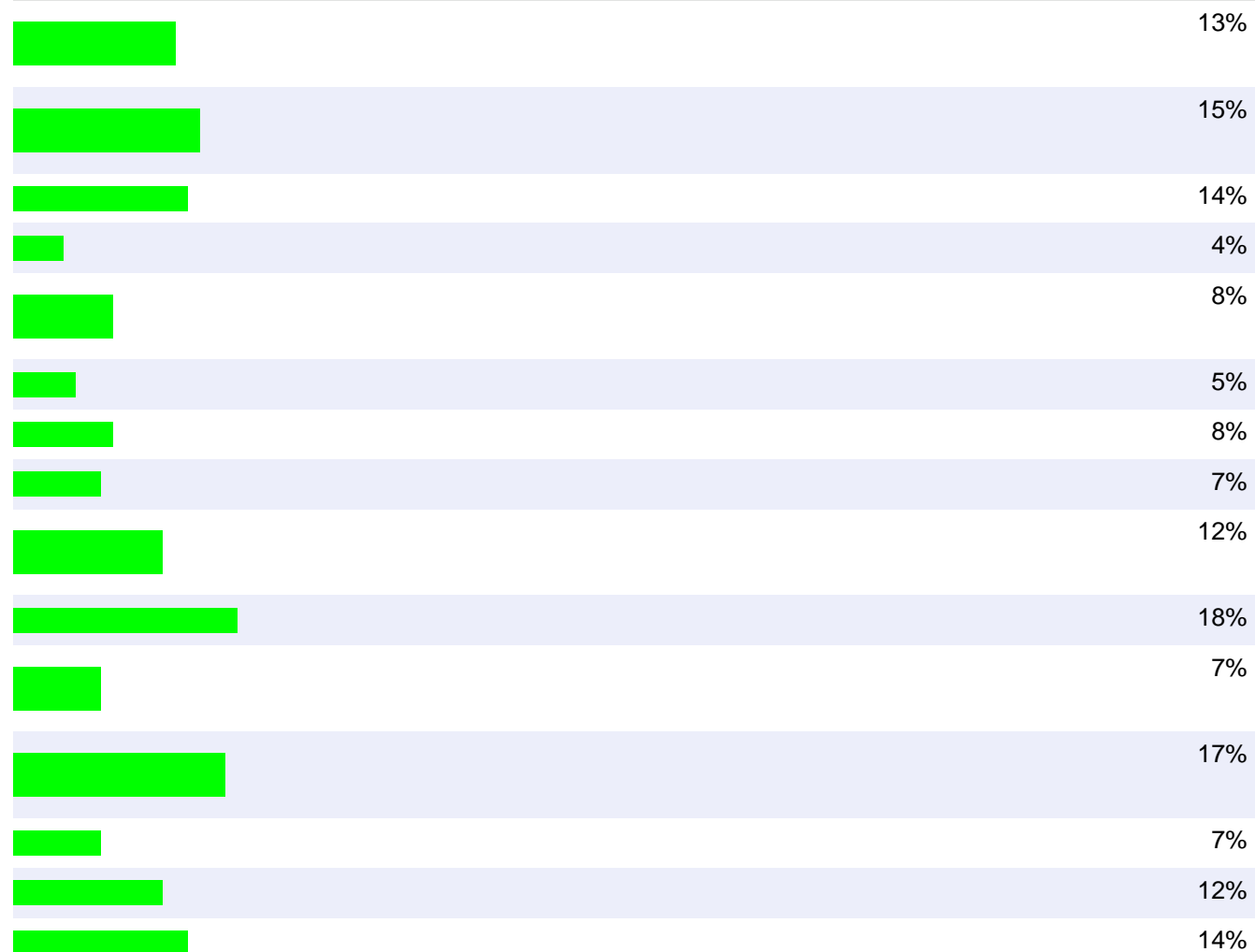
Percent of patients who reported that staff "Always" explained about medicines before giving it to them.



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Based on Survey of Patients' Hospital Experiences (HCAHPS)

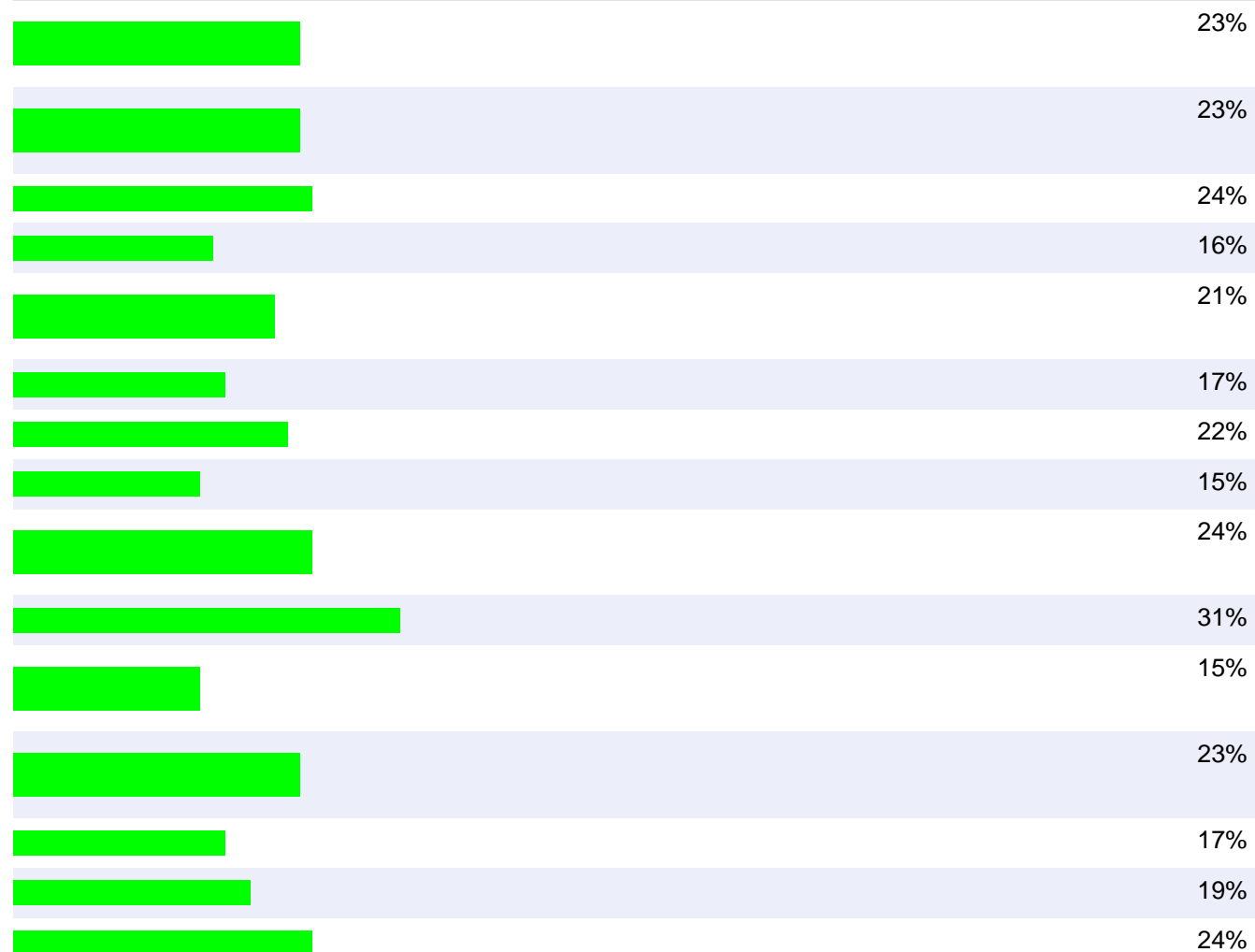
Percent of patients who reported that their room and bathroom were "Sometimes" or "Never" clean.



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Based on Survey of Patients' Hospital Experiences (HCAHPS)

Percent of patients who reported that their room and bathroom were "Usually" clean.



HospitalCompare_WV

Based on Survey of Patients' Hospital Experiences (HCAHPS)

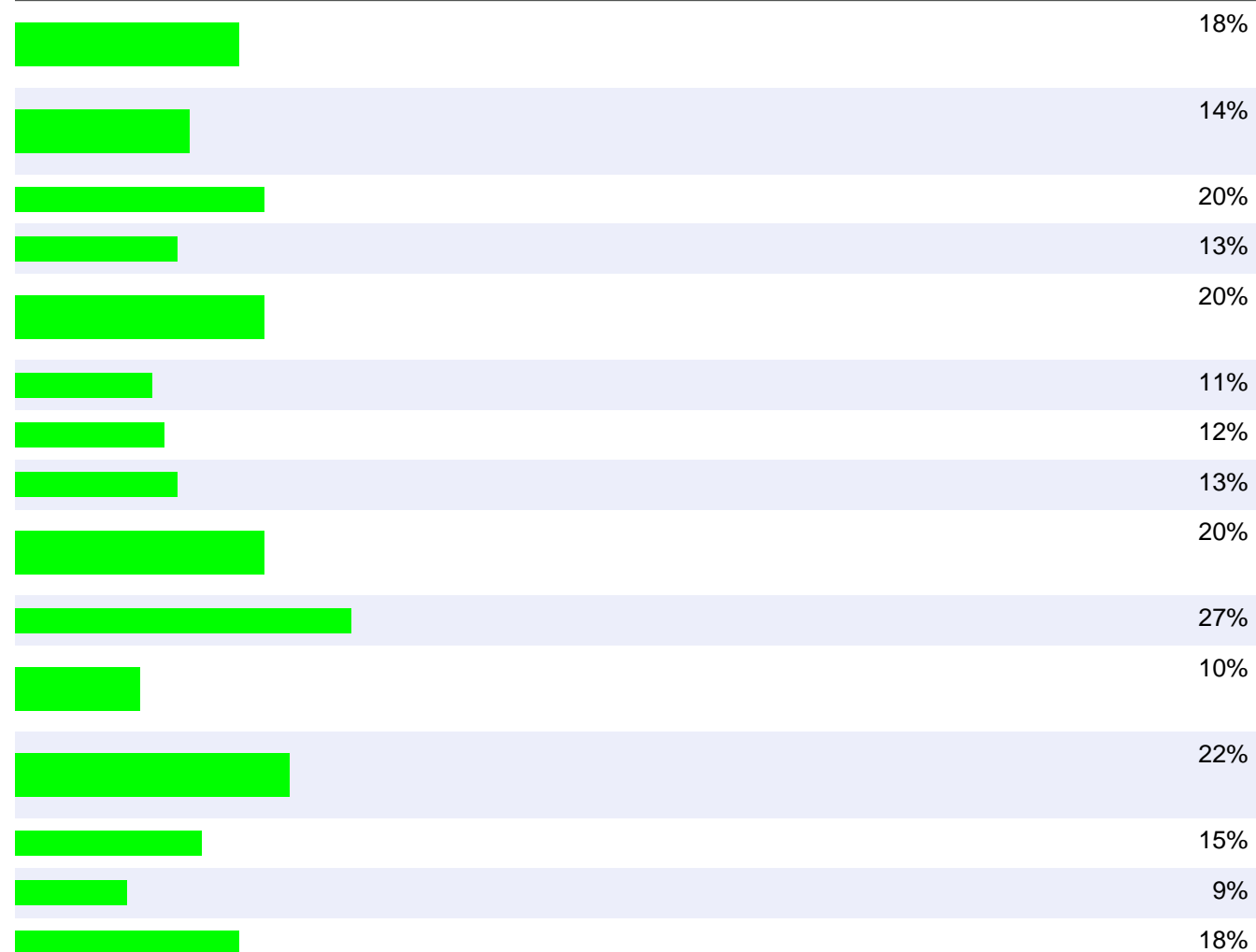
Percent of patients who reported that their room and bathroom were "Always" clean.



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Based on Survey of Patients' Hospital Experiences (HCAHPS)

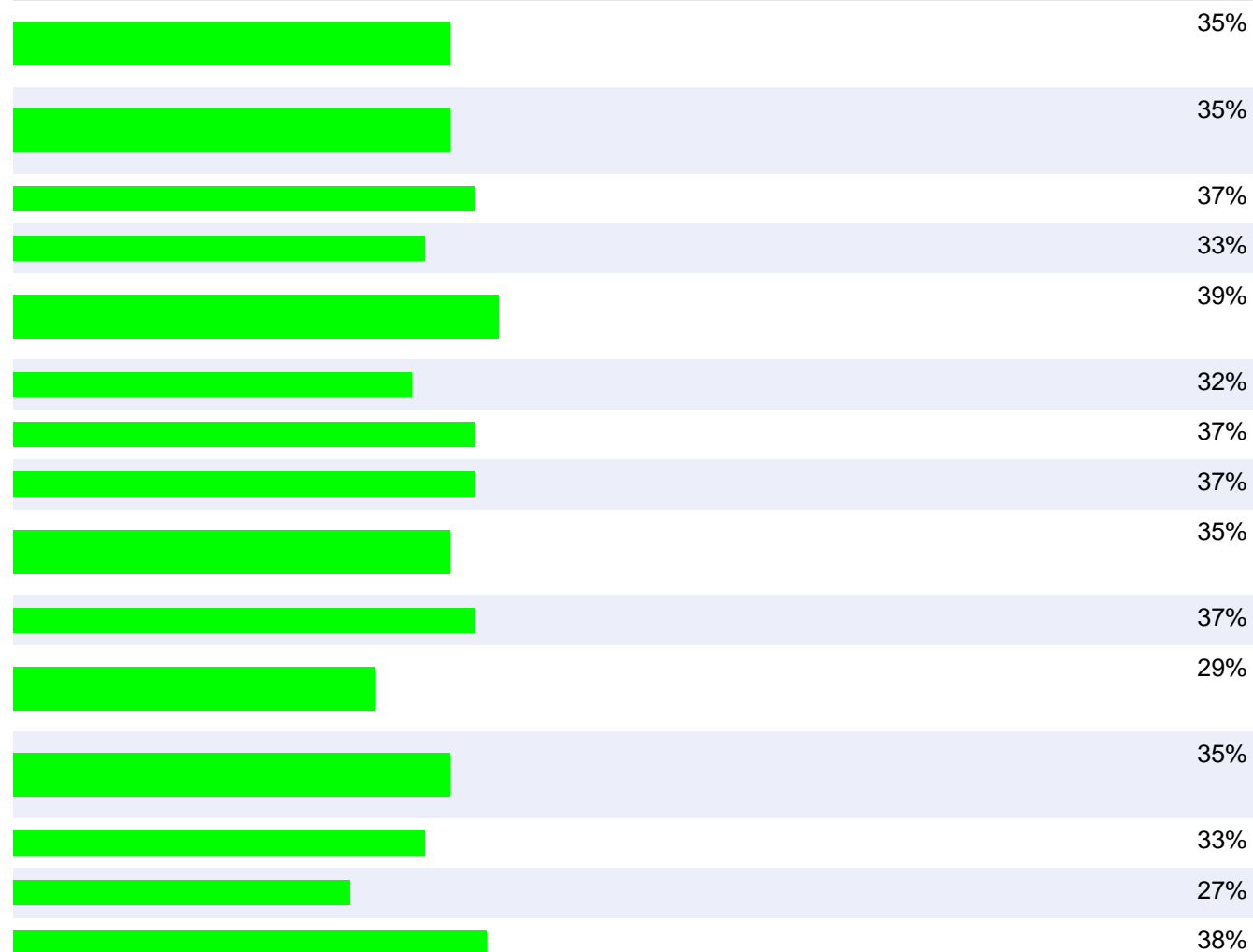
Percent of patients who reported that the area around their room was "Sometimes" or "Never" quiet at night.



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Based on Survey of Patients' Hospital Experiences (HCAHPS)

Percent of patients who reported that the area around their room was "Usually" quiet at night.



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Based on Survey of Patients' Hospital Experiences (HCAHPS)

Percent of patients who reported that the area around their room was "Always" quiet at night.



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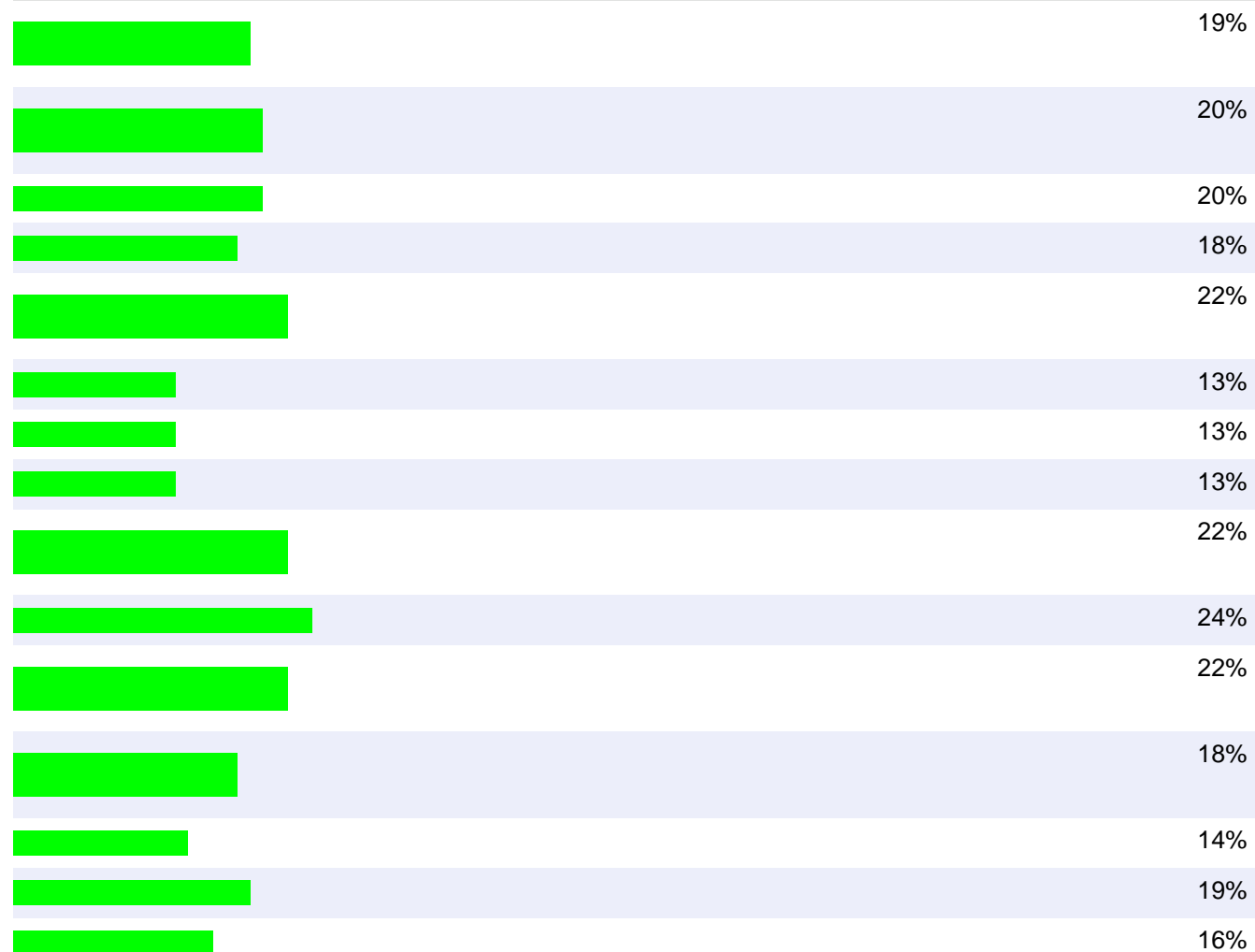
Percent of patients who reported that YES, they were given information about what to do during their recovery at home.



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Based on Survey of Patients' Hospital Experiences (HCAHPS)

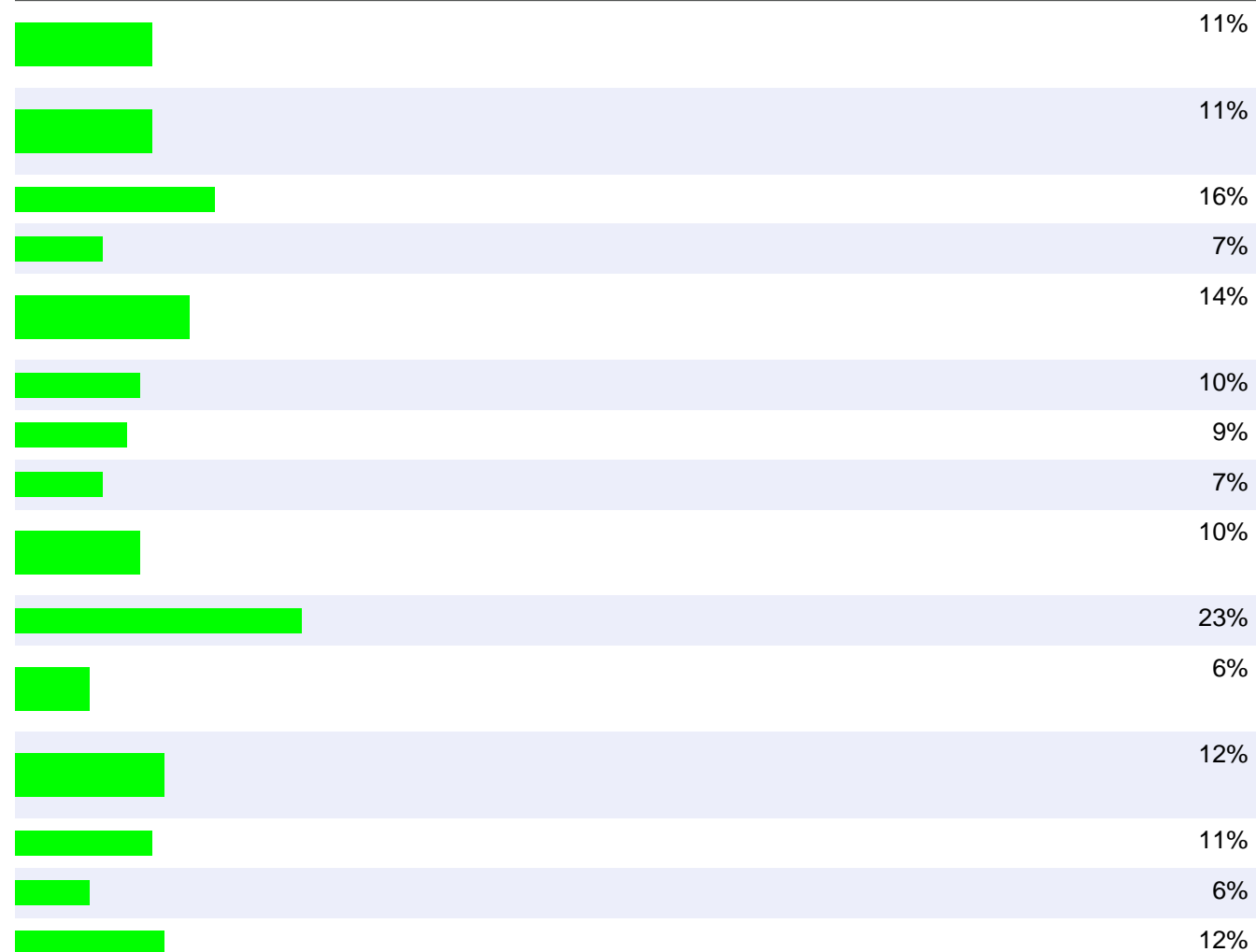
Percent of patients who reported that they were not given information about what to do during their recovery at home.



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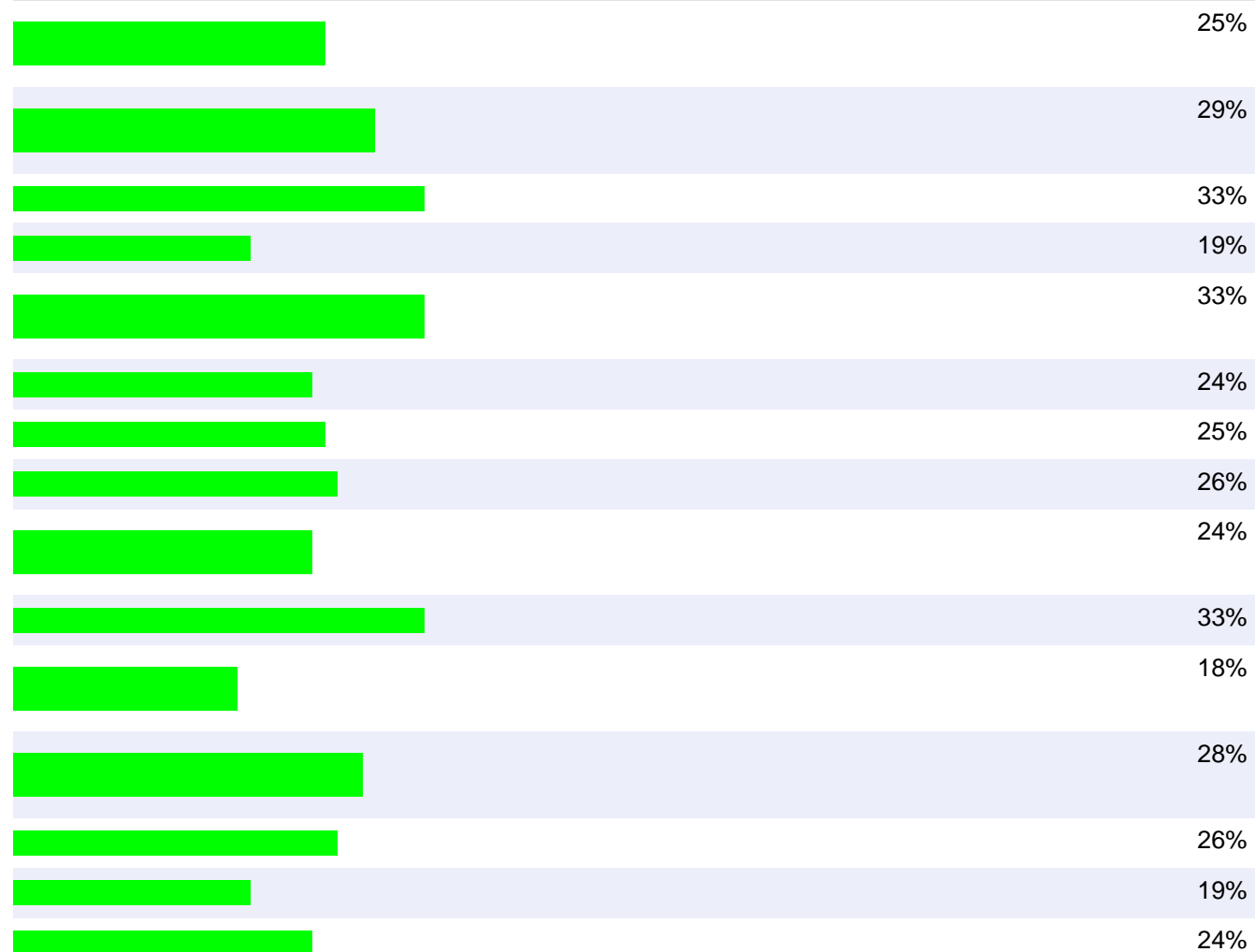
Percent of patients who gave their hospital a rating of 6 or lower on a scale from 0 (lowest) to 10 (highest).



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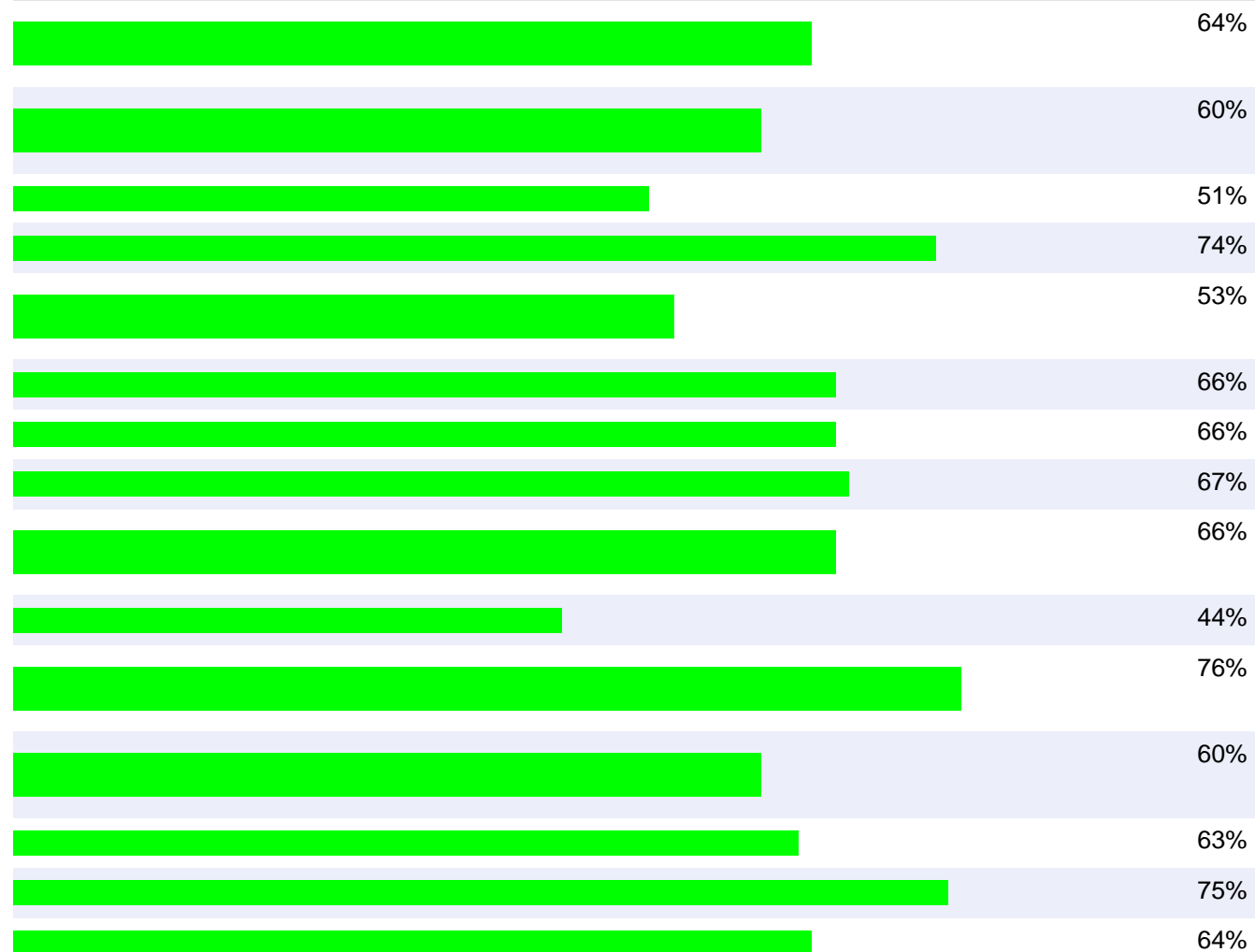
Percent of patients who gave their hospital a rating of 7 or 8 on a scale from 0 (lowest) to 10 (highest).



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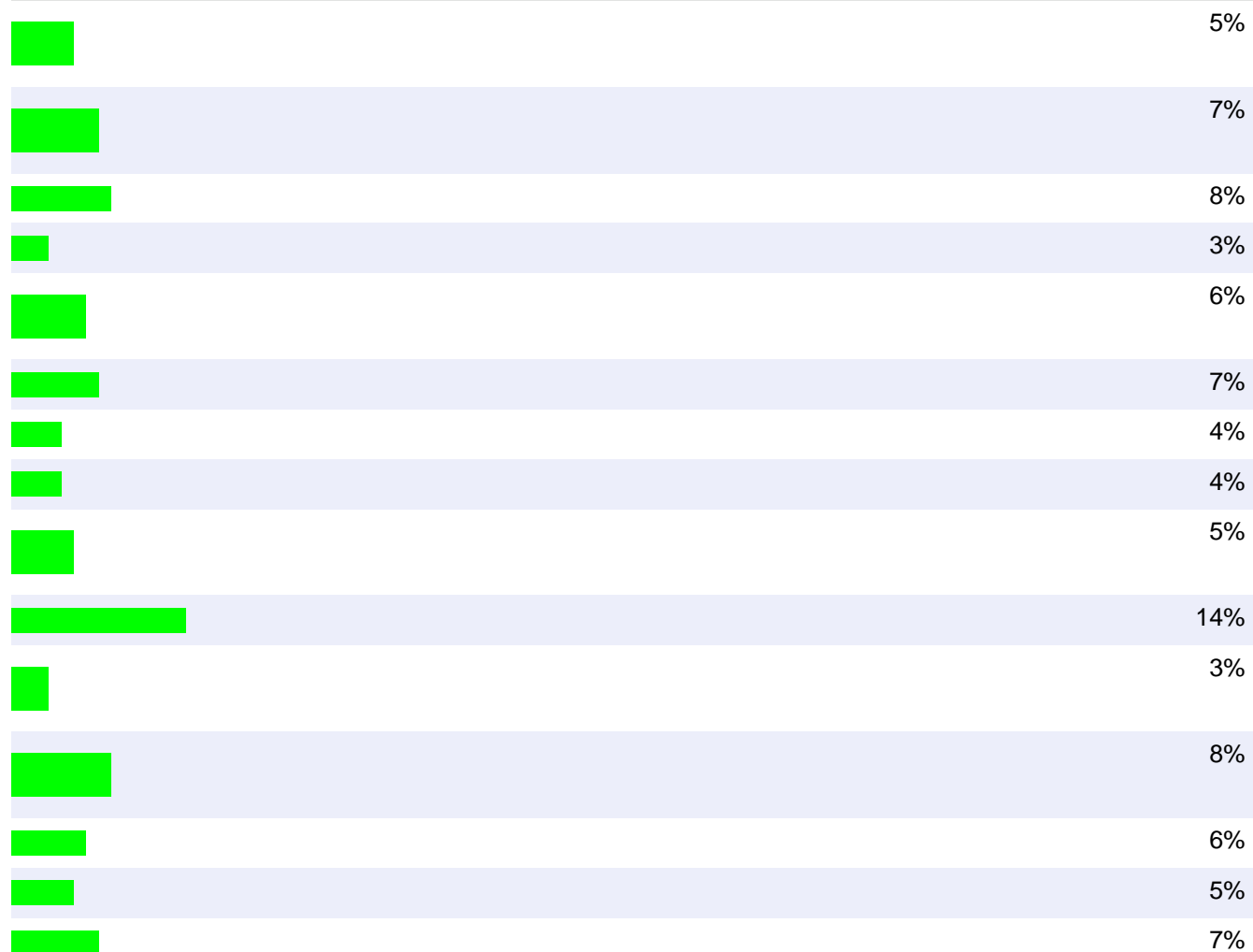
Percent of patients who gave their hospital a rating of 9 or 10 on a scale from 0 (lowest) to 10 (highest).



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Based on Survey of Patients' Hospital Experiences (HCAHPS)

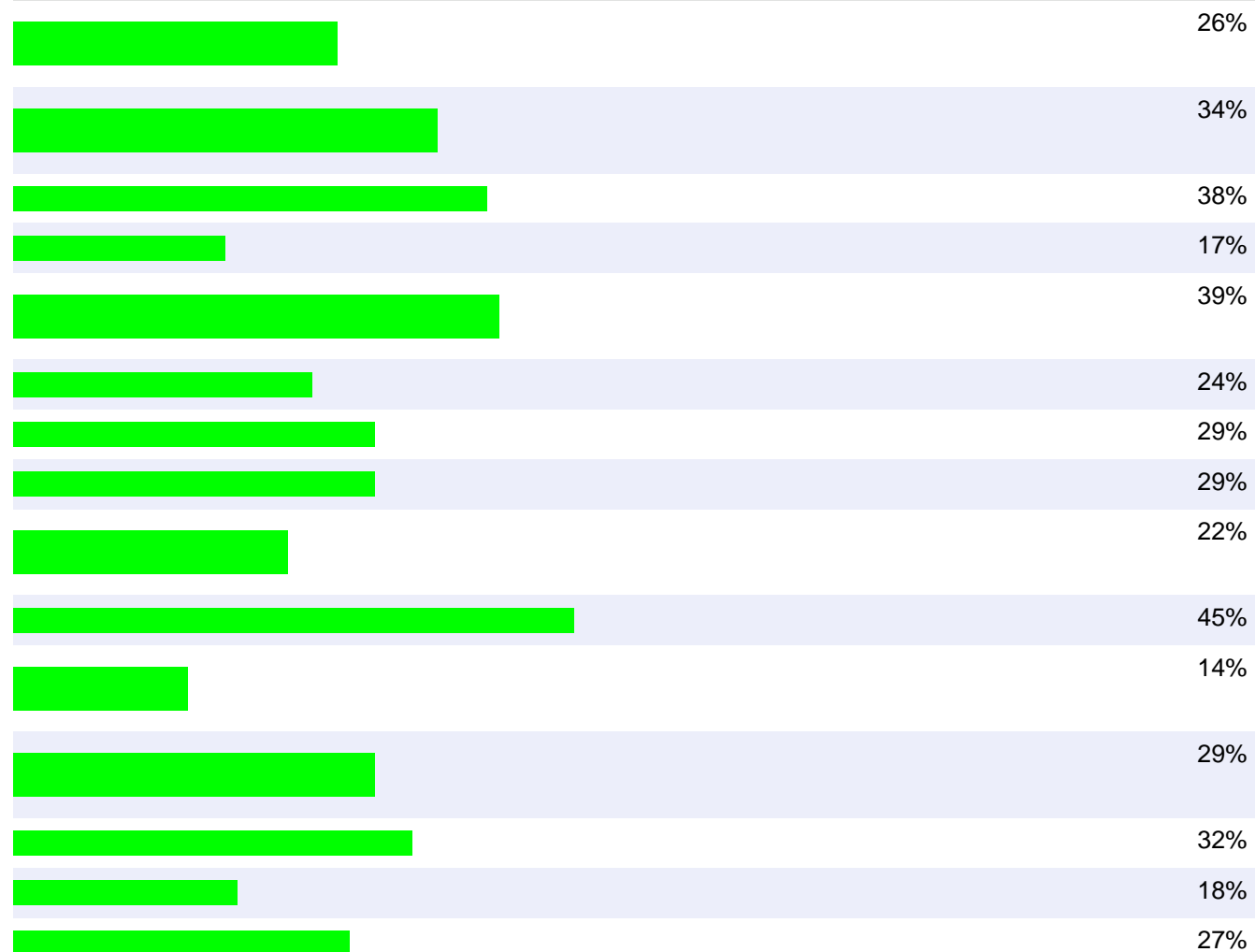
Percent of patients who reported NO,they would not recommend the hospital.



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Based on Survey of Patients' Hospital Experiences (HCAHPS)

Percent of patients who reported YES,they would probably recommend the hospital.



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Based on Survey of Patients' Hospital Experiences (HCAHPS)

Percent of patients who reported YES, they would definitely recommend the hospital.



HospitalCompare_WV

Based on Survey of Patients' Hospital Experiences (HCAHPS)

Number of Completed Surveys

300 or more

300 or more

300 or more

300 or more

300 or more

300 or more

300 or more

300 or more

300 or more

300 or more

300 or more

300 or more






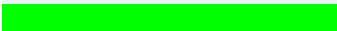

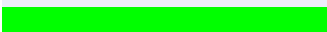

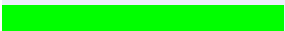

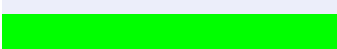
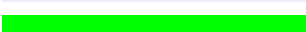
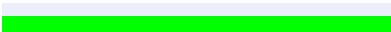
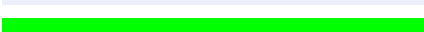
300 or more

300 or more

300 or more

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Survey Response Rate Percent	Survey Footnote
	34%
	31%
	34%
	33%
	28%
	31%
	37%
	30%
	41%
	26%
	41%
	31%
	28%
	36%
	39%

Hospital Footnote

HospitalCompare_WV

Based on Survey of Patients' Hospital Experiences (HCAHPS)

510038	STONEWALL JACKSON MEM HOSP	230 HOSPITAL PLAZA
510039	OHIO VALLEY MEDICAL CENTER	2000 EOFF STREET
510046	PRINCETON COMMUNITY HOSPITAL	122 12TH STREET
510047	FAIRMONT GENERAL HOSPITAL	1325 LOCUST AVENUE
510048	LOGAN REGIONAL MEDICAL CENTER	20 HOSPITAL DRIVE
510050	WHEELING HOSPITAL	1 MEDICAL PARK
510053	ST JOSEPH HOSPITAL	1 AMALIA DRIVE
510055	CABELL-HUNTINGTON HOSPITAL INC	1340 HAL GREER BOULEVARD
510058	CAMDEN CLARK MEMORIAL HOSPITAL	800 GARFIELD AVE
510059	CHARLESTON SURGICAL HOSPITAL	1306 KANAWHA BL E
510062	BECKLEY ARH HOSPITAL	306 STANAFORD ROAD
510070	RALEIGH GENERAL HOSPITAL	1710 HARPER ROAD
510071	BLUEFIELD REGIONAL MEDICAL CENTER	500 CHERRY ST
510072	WETZEL COUNTY HOSPITAL	#3 EAST BENJAMIN DRIVE
510077	WILLIAMSON MEMORIAL HOSPITAL	859 ALDERSON STREET
510082	SUMMERSVILLE REGIONAL MEDICAL CENTER	400 FAIRVIEW HEIGHTS ROAD

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	WESTON	WV
	WHEELING	WV
	PRINCETON	WV
	FAIRMONT	WV
	LOGAN	WV
	WHEELING	WV
	BUCKHANNON	WV
	HUNTINGTON	WV
	PARKERSBURG	WV
	CHARLESTON	WV
	BECKLEY	WV
	BECKLEY	WV
	BLUEFIELD	WV
	NEW MARTINSVILLE	WV
	WILLIAMSON	WV
	SUMMERSVILLE	WV

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Based on Survey of Patients' Hospital Experiences (HCAHPS)

26452	LEWIS
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26003	OHIO
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24740	MERCER
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26554	MARION
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25601	LOGAN
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26003	OHIO
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26201	UPSHUR
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25701	CABELL
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26101	WOOD
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25301	KANAWHA
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25801	RALEIGH
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25801	RALEIGH
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24701	MERCER
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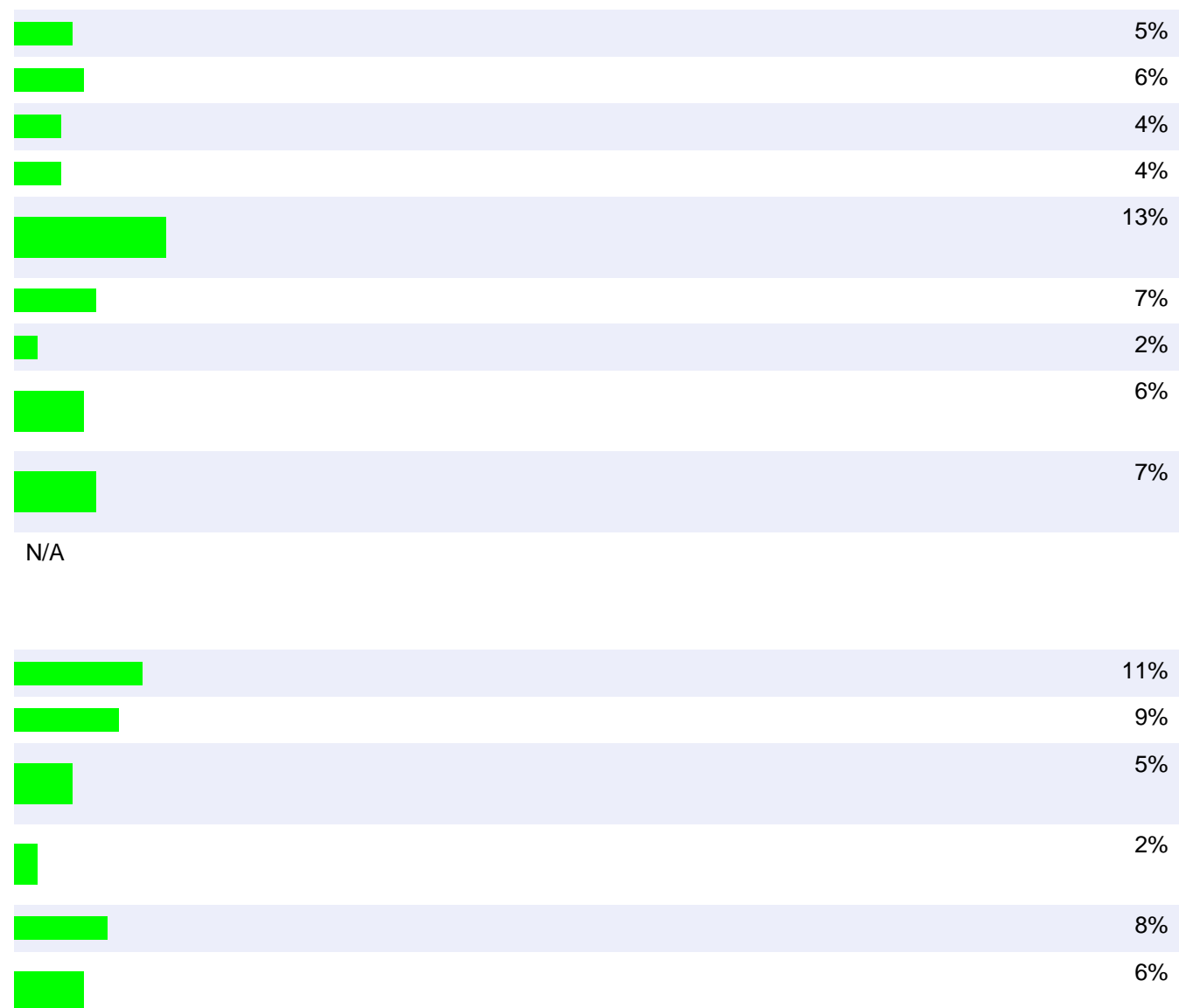
26155	WETZEL
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25661	MINGO
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26651	NICHOLAS
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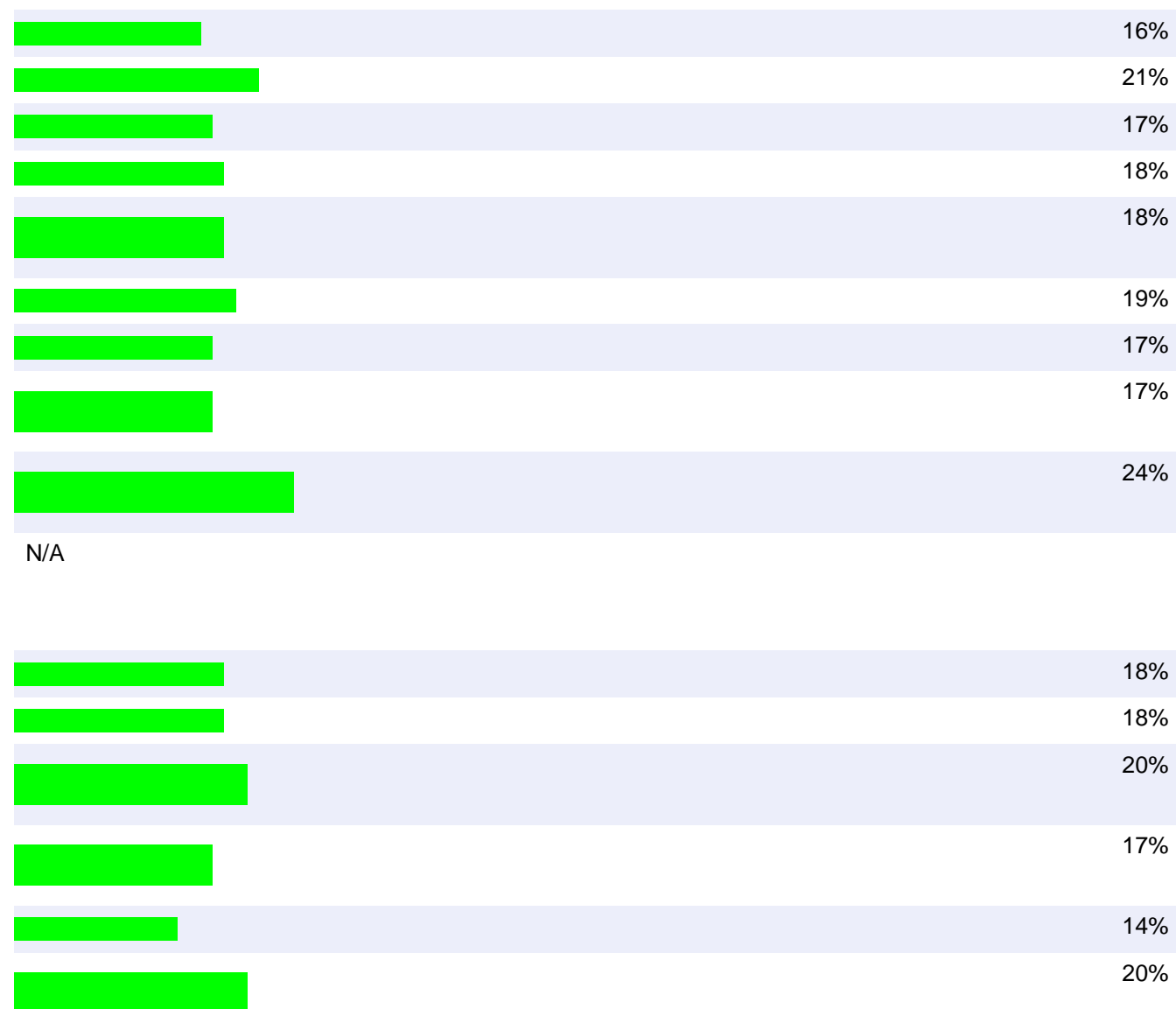
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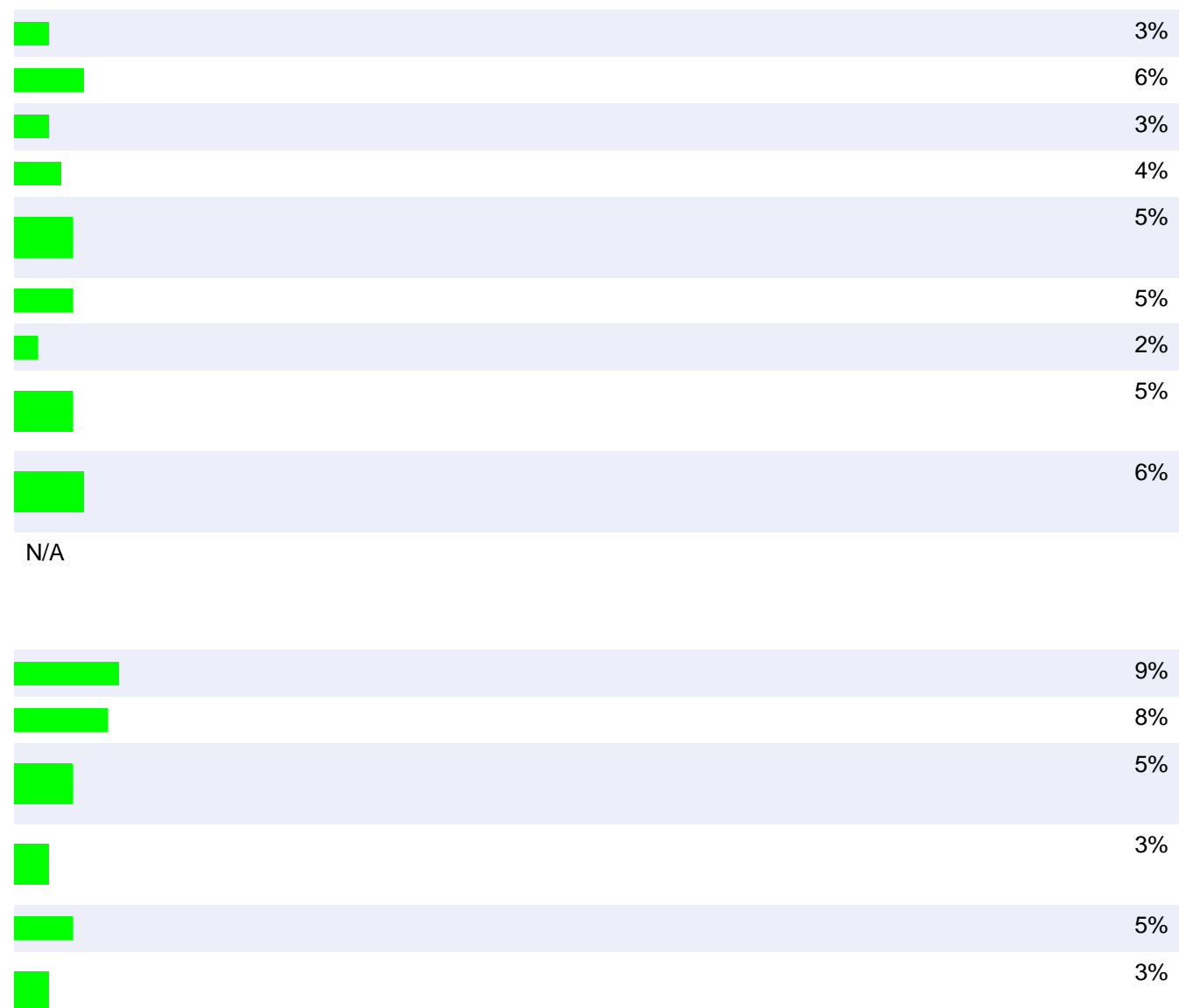
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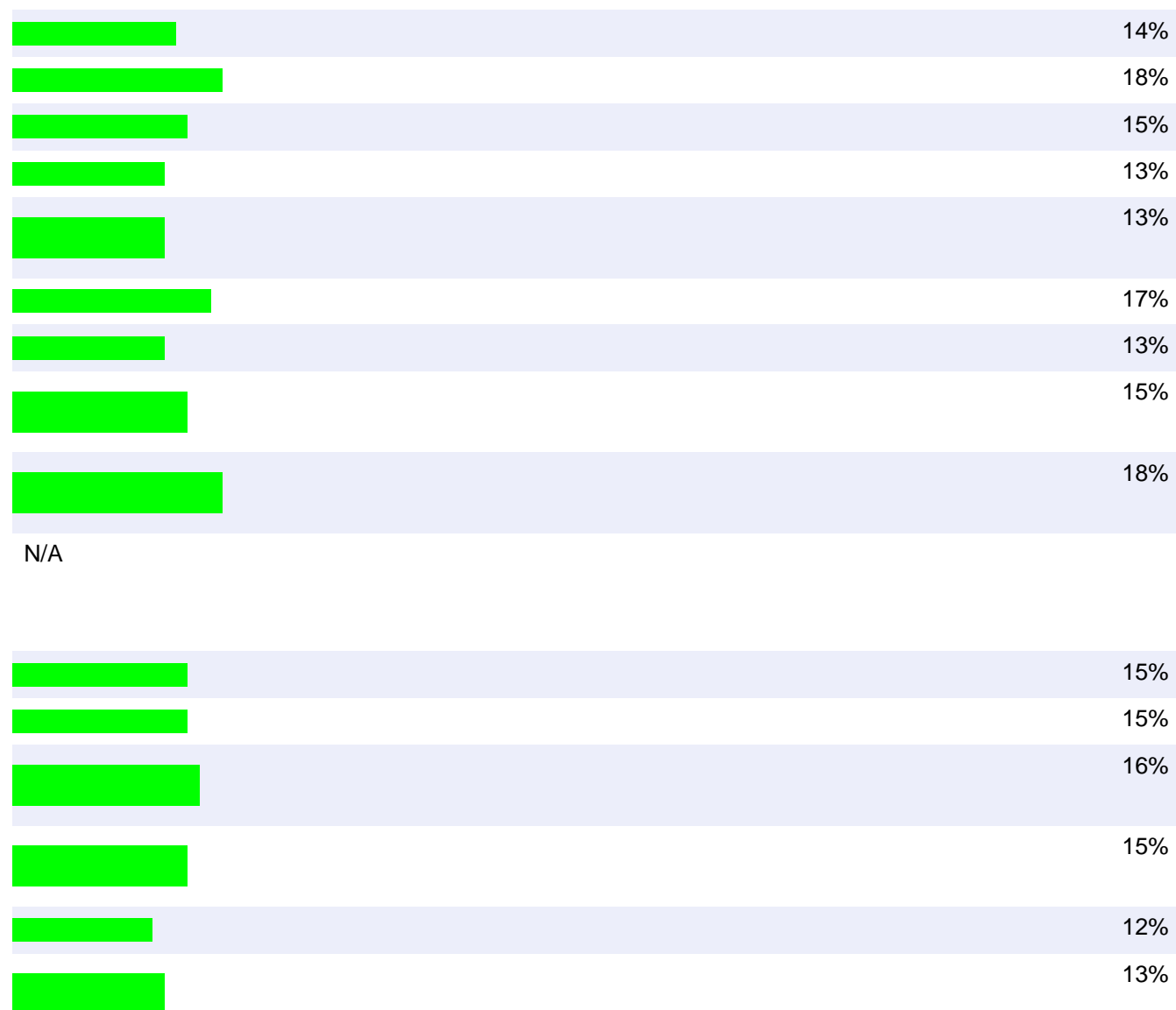
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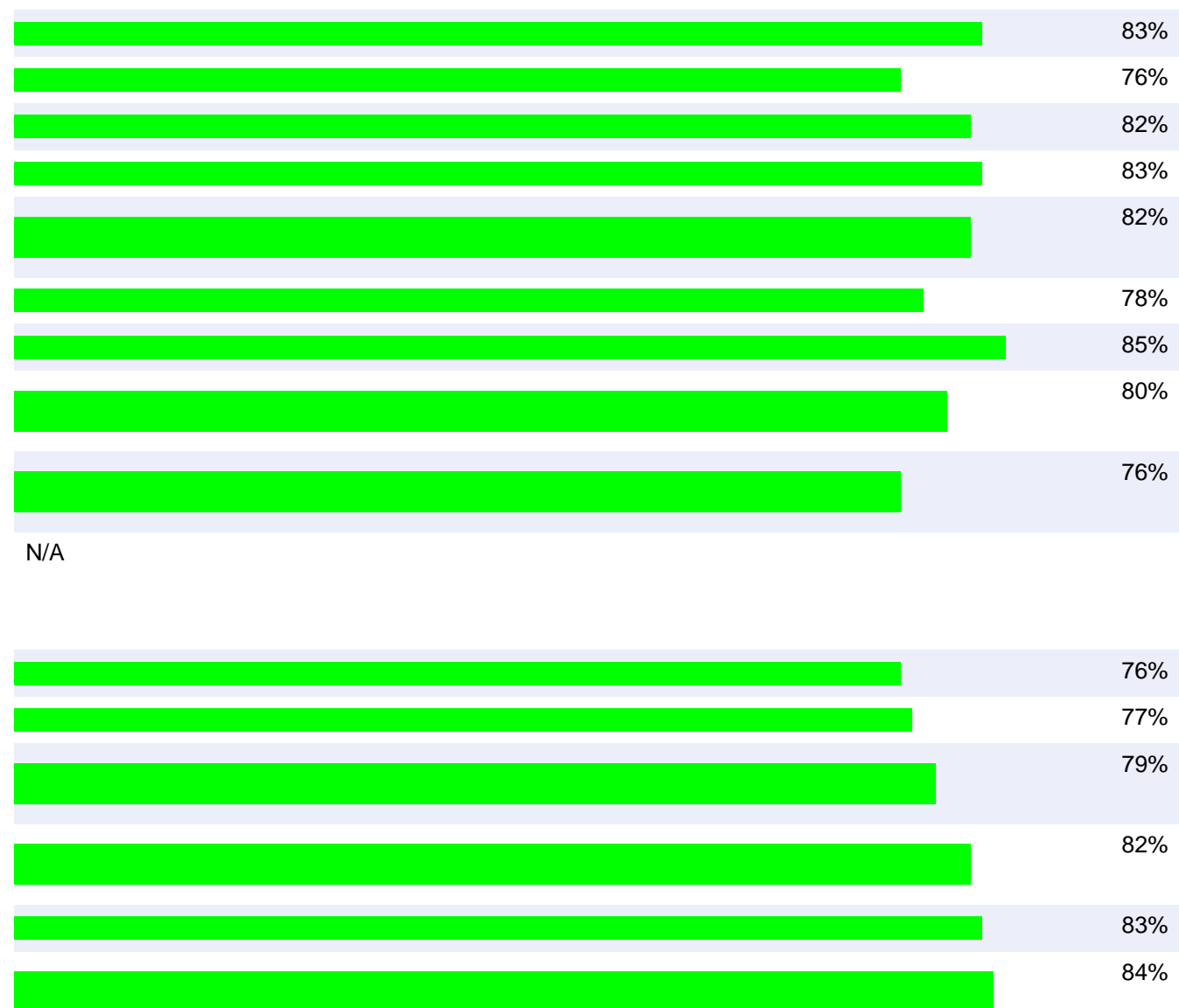
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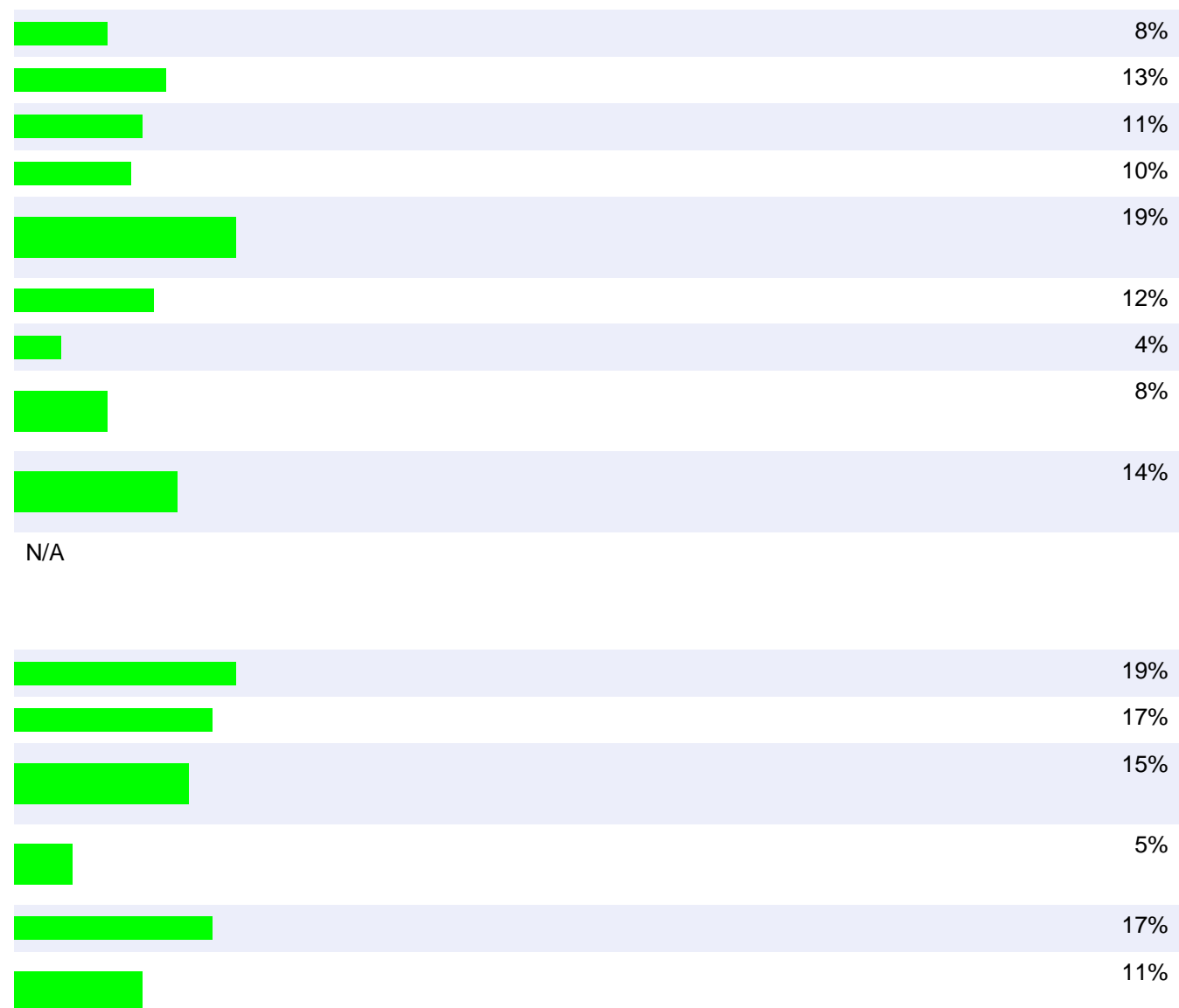
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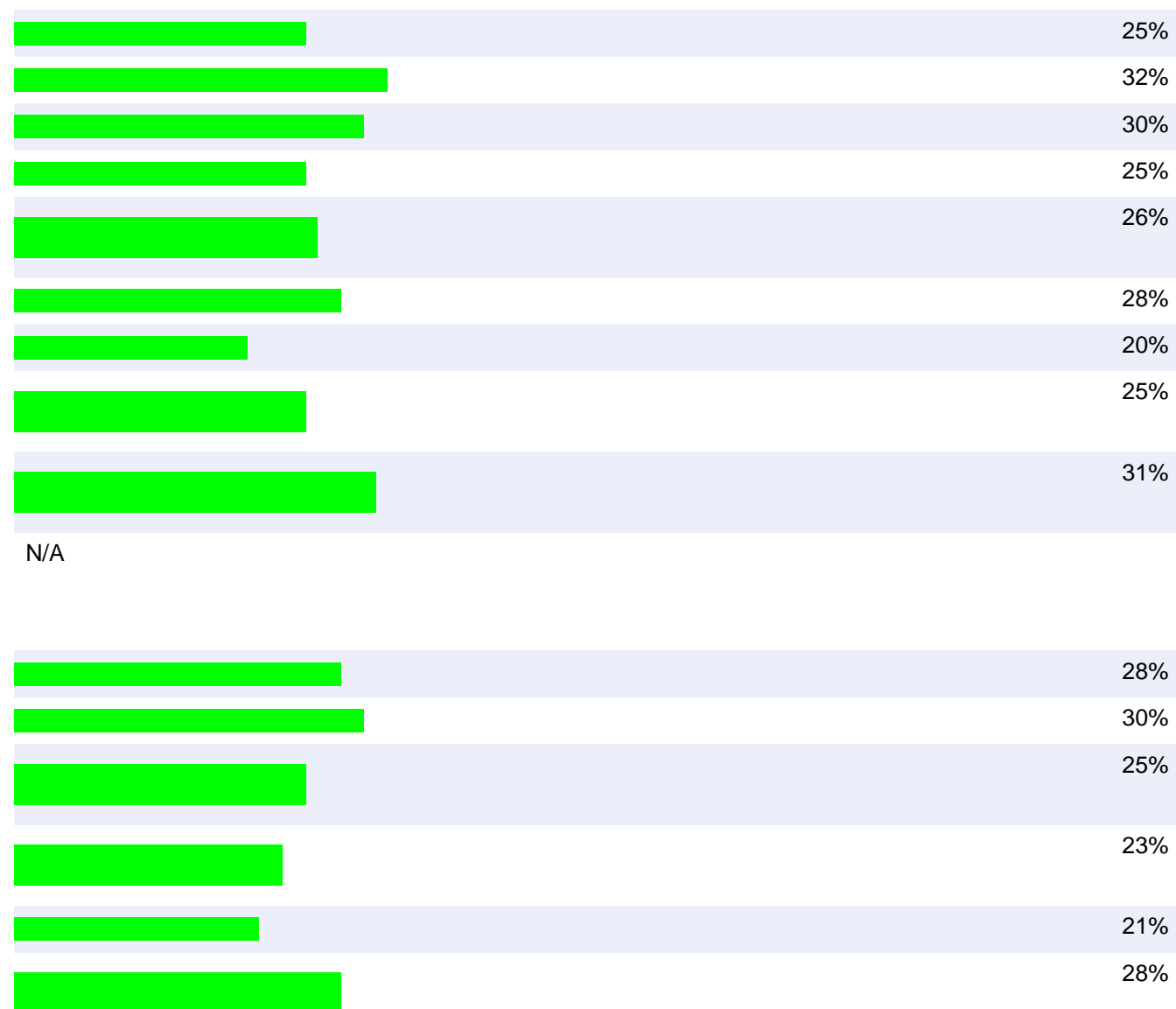
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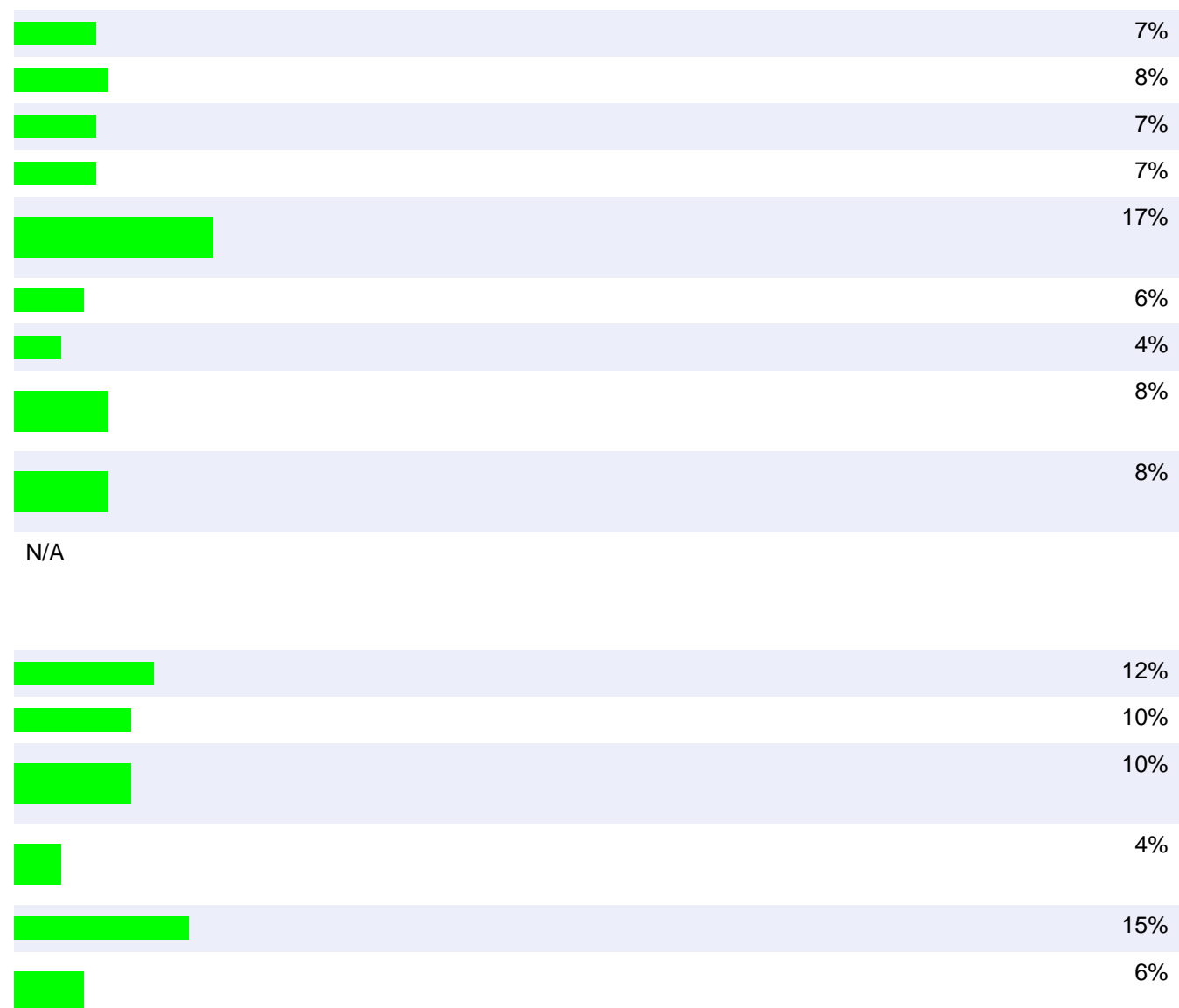
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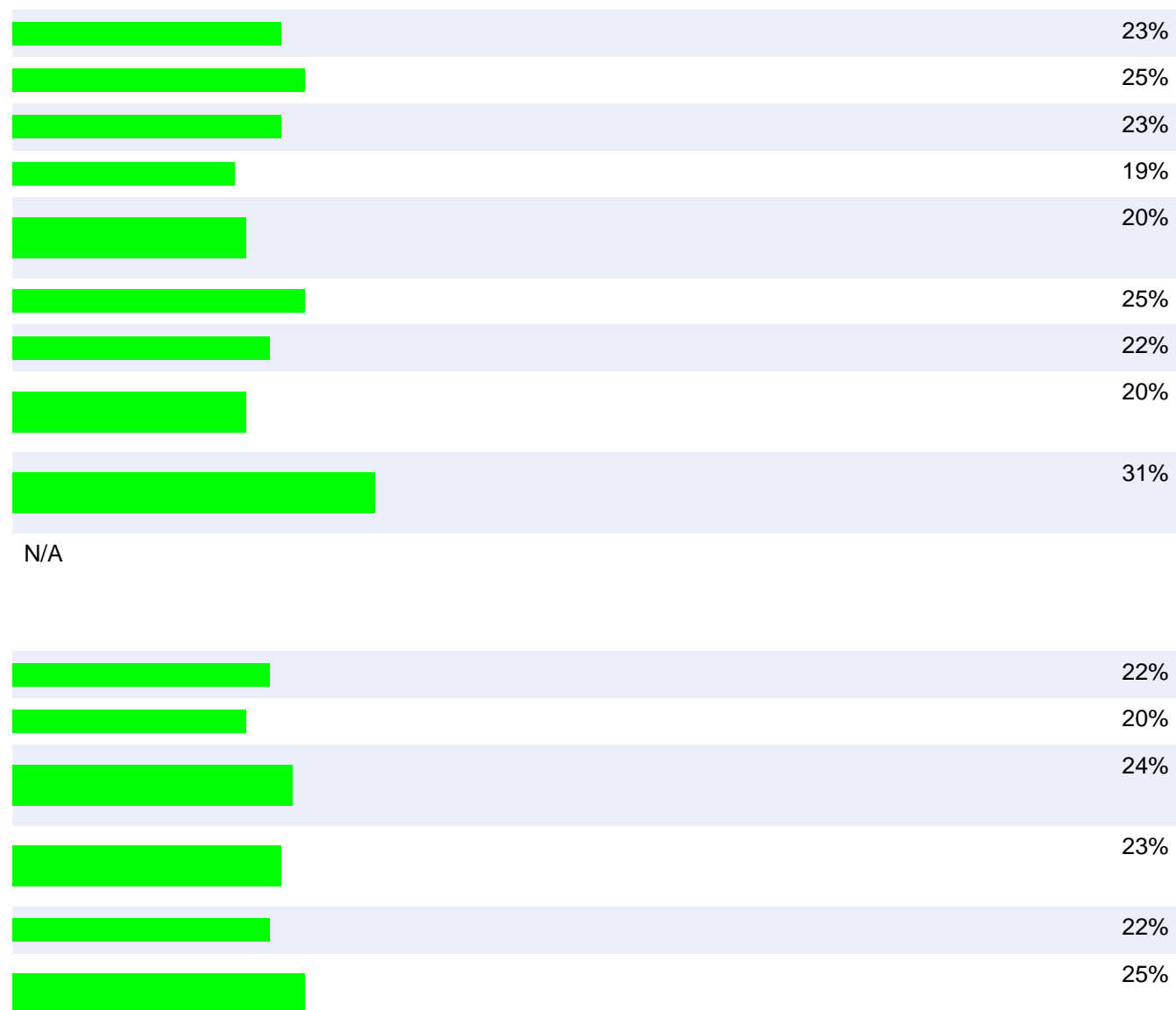
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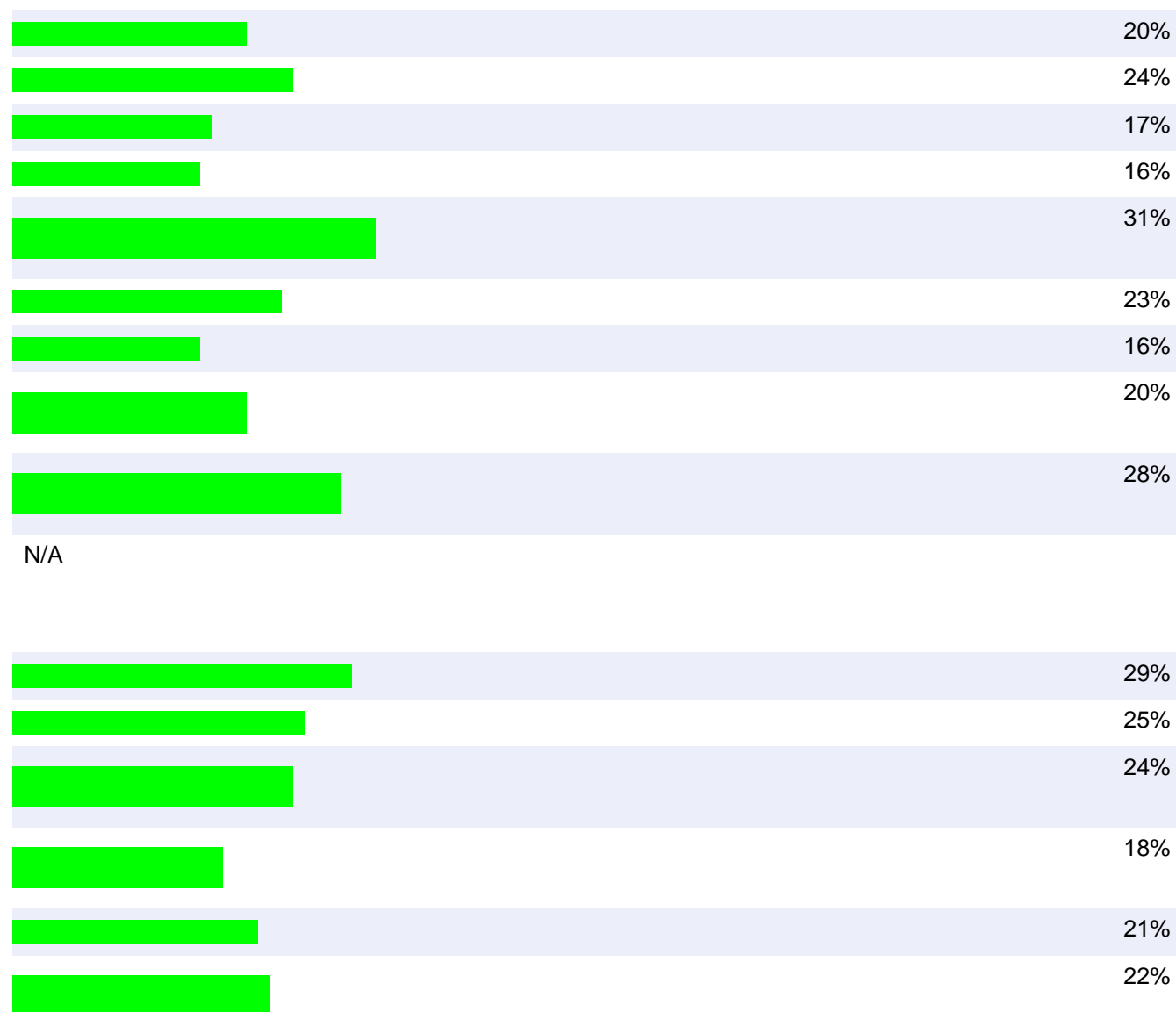
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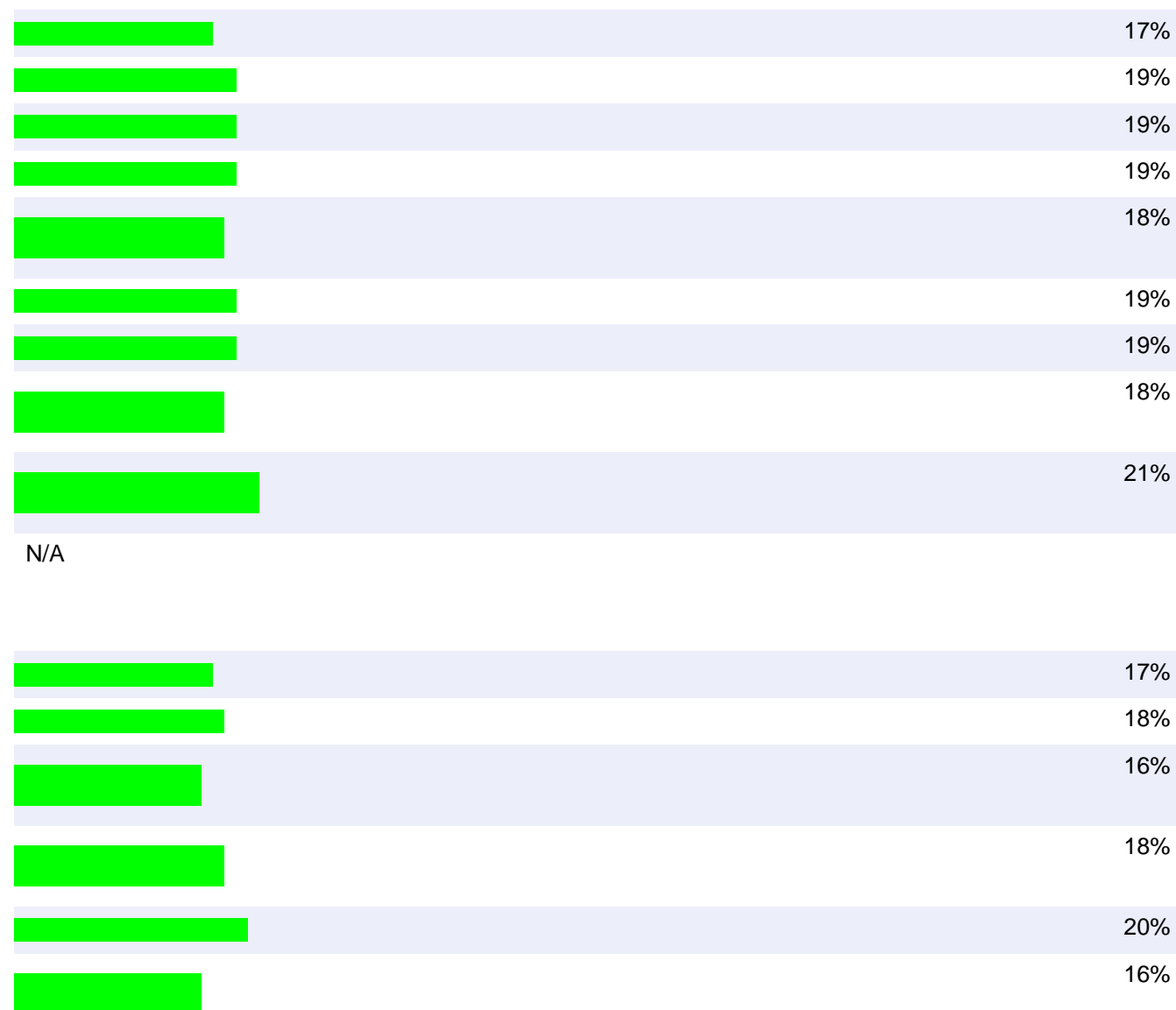
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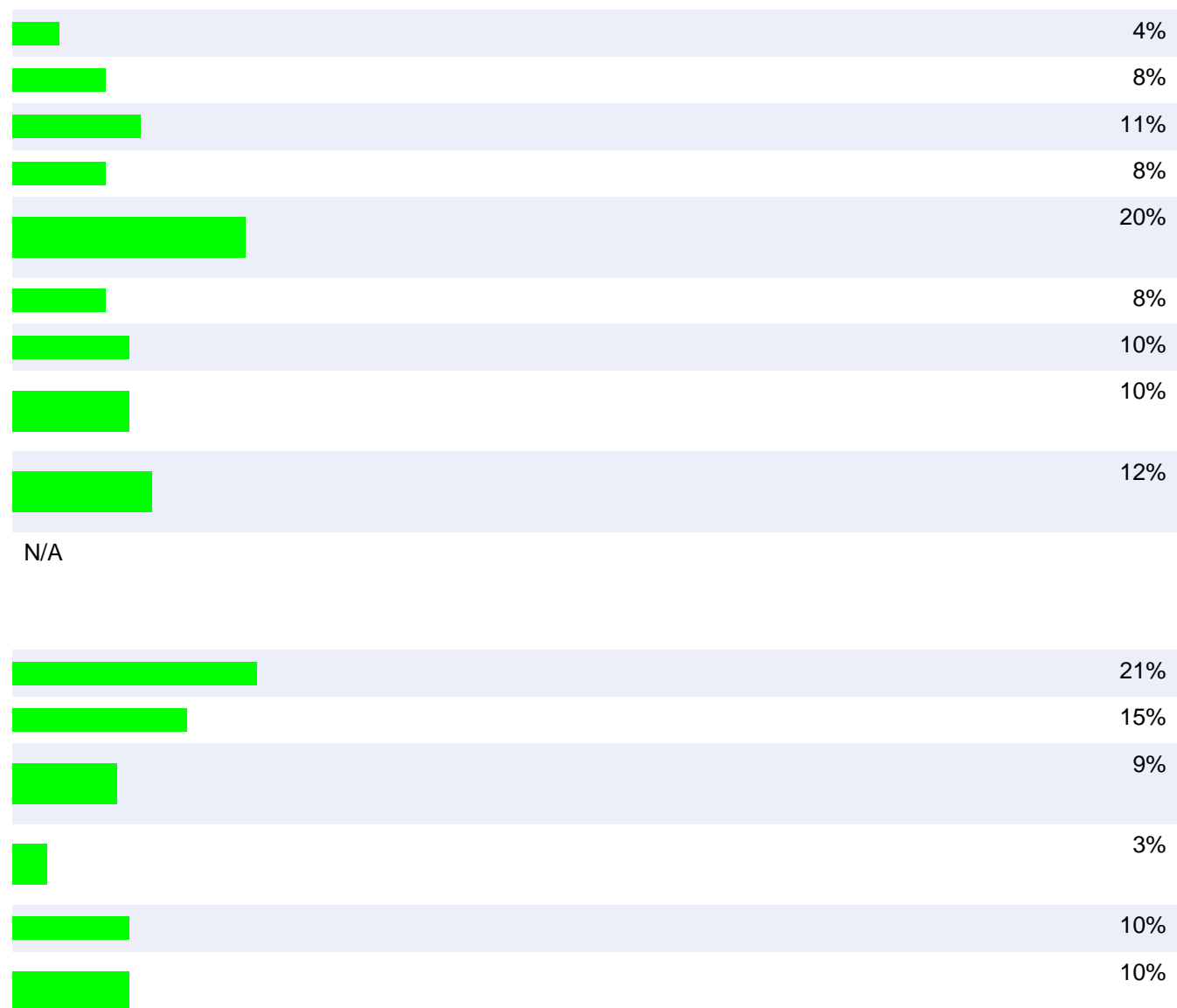


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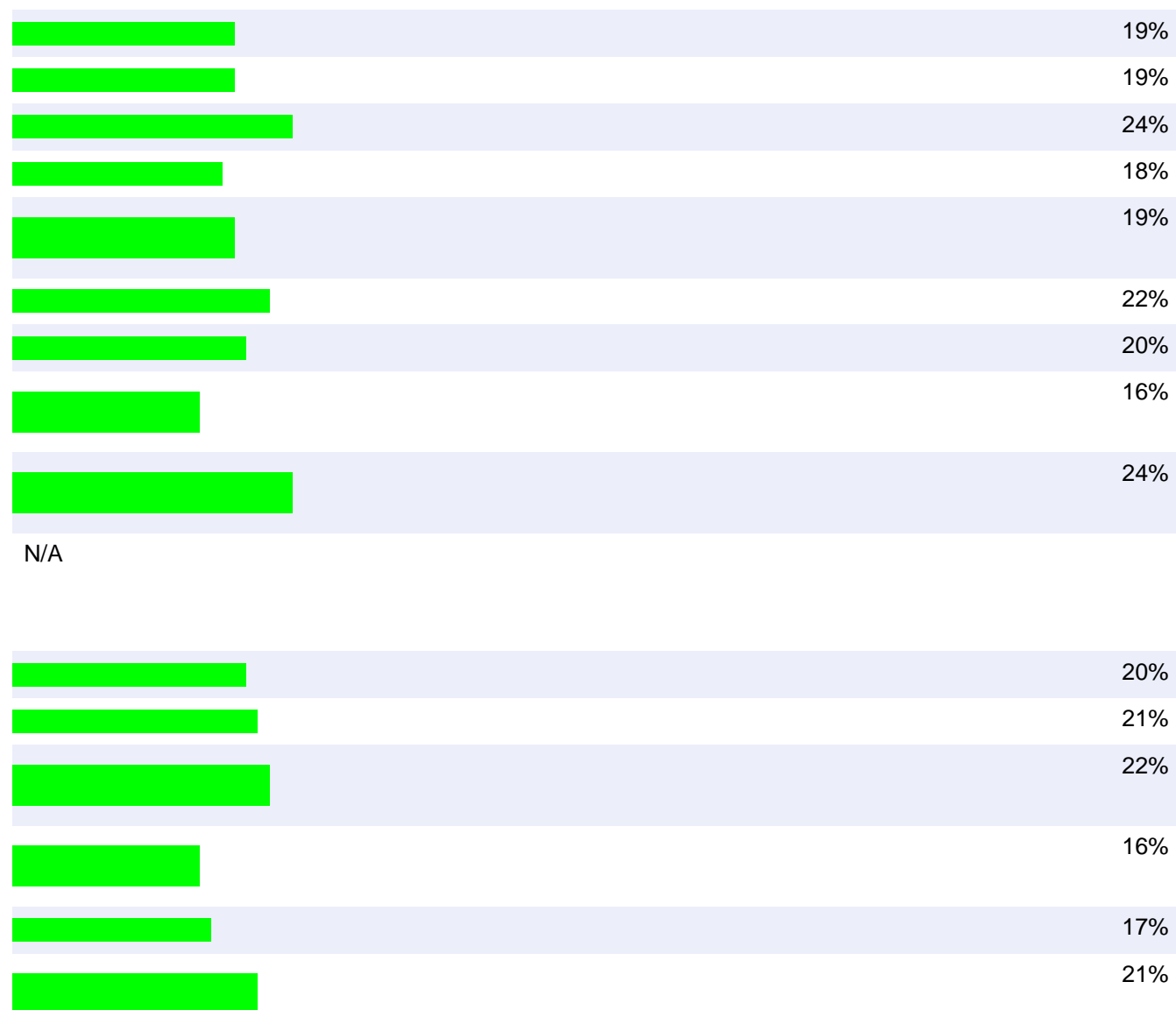
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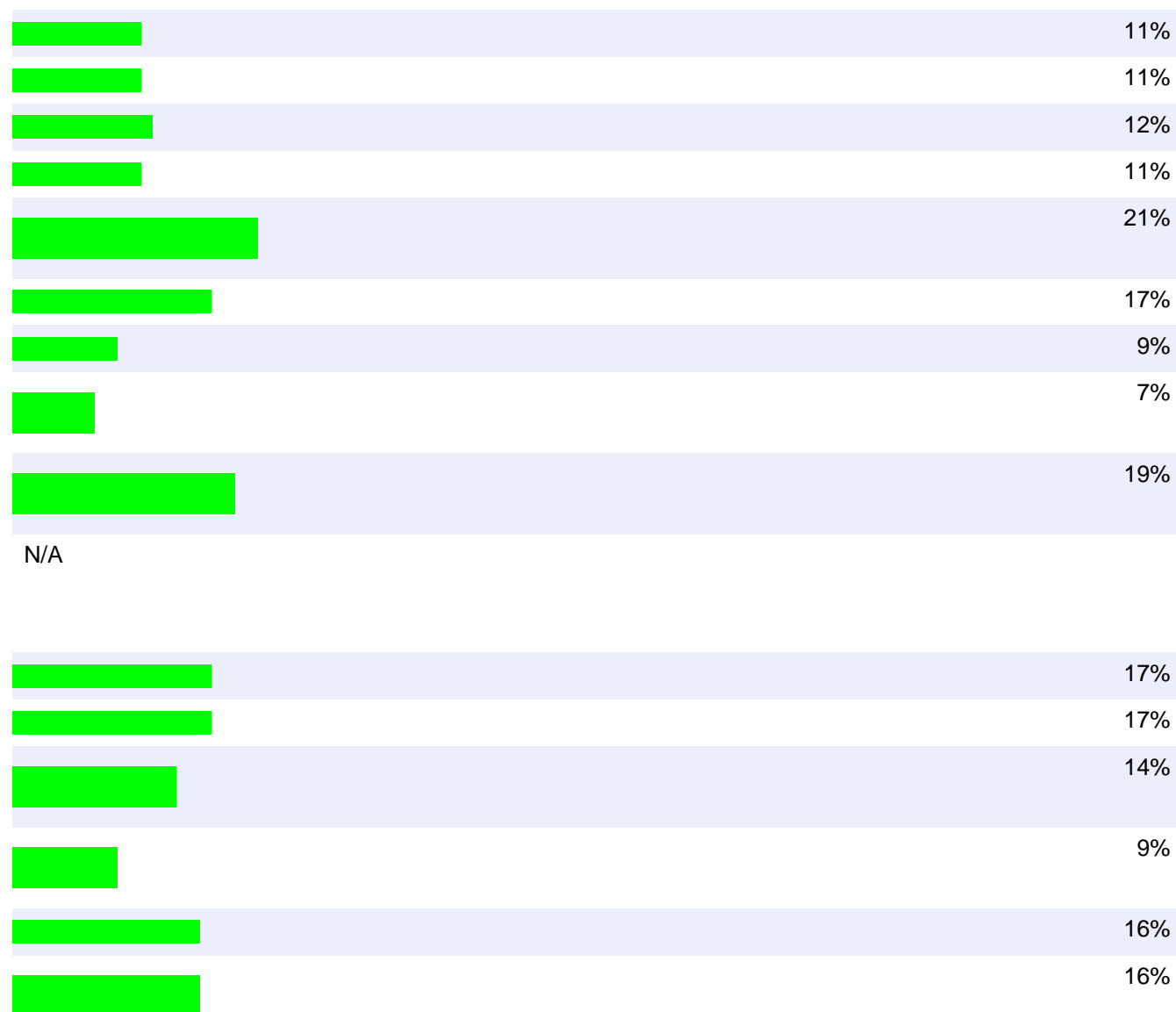
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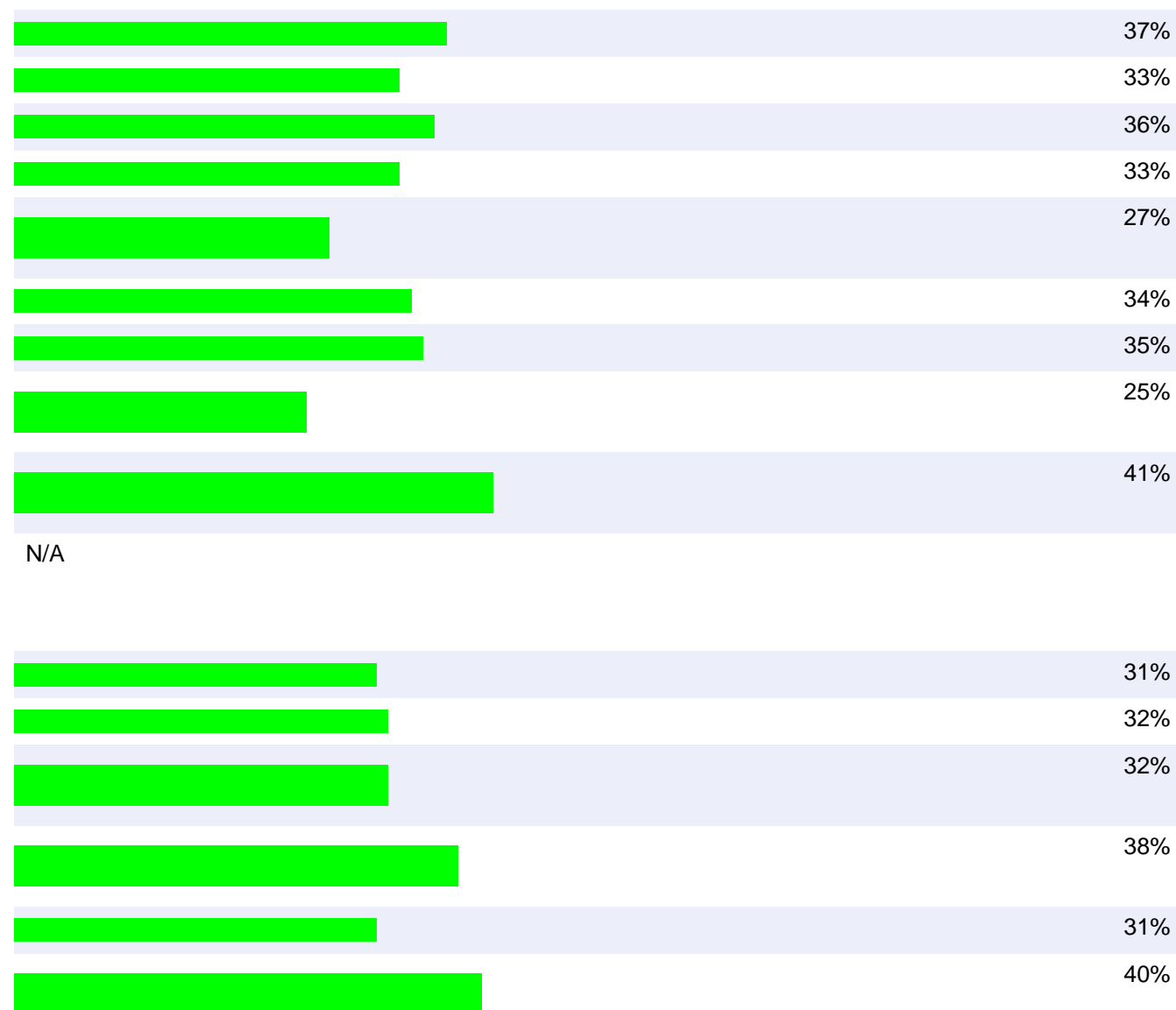
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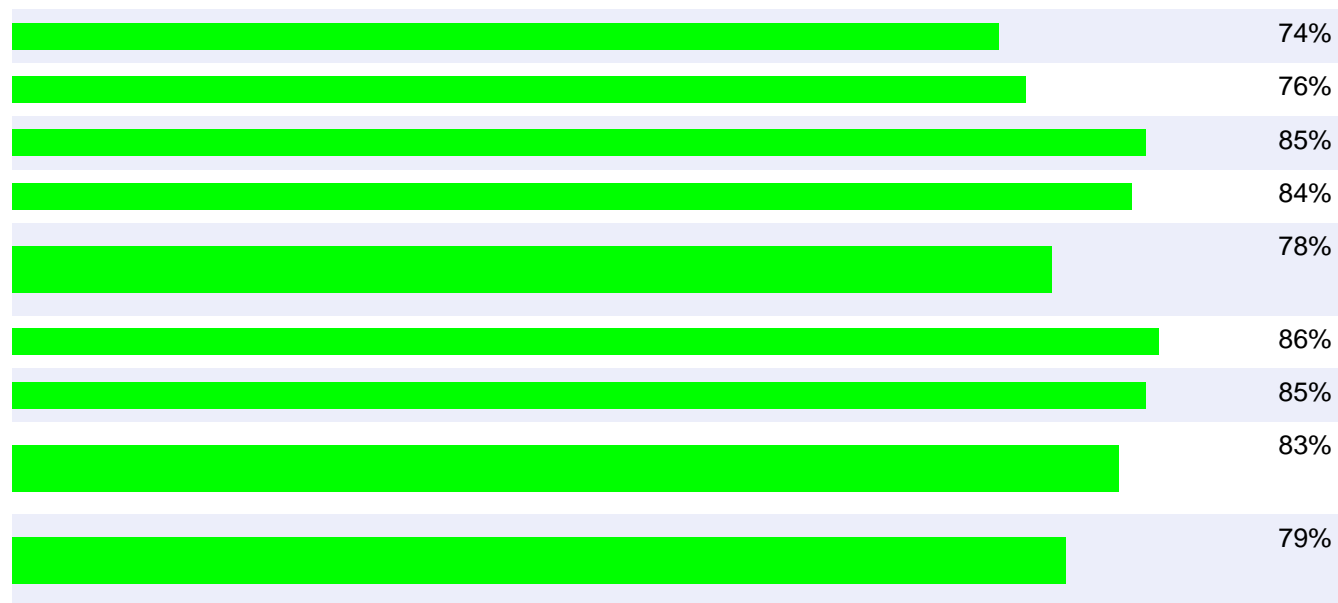
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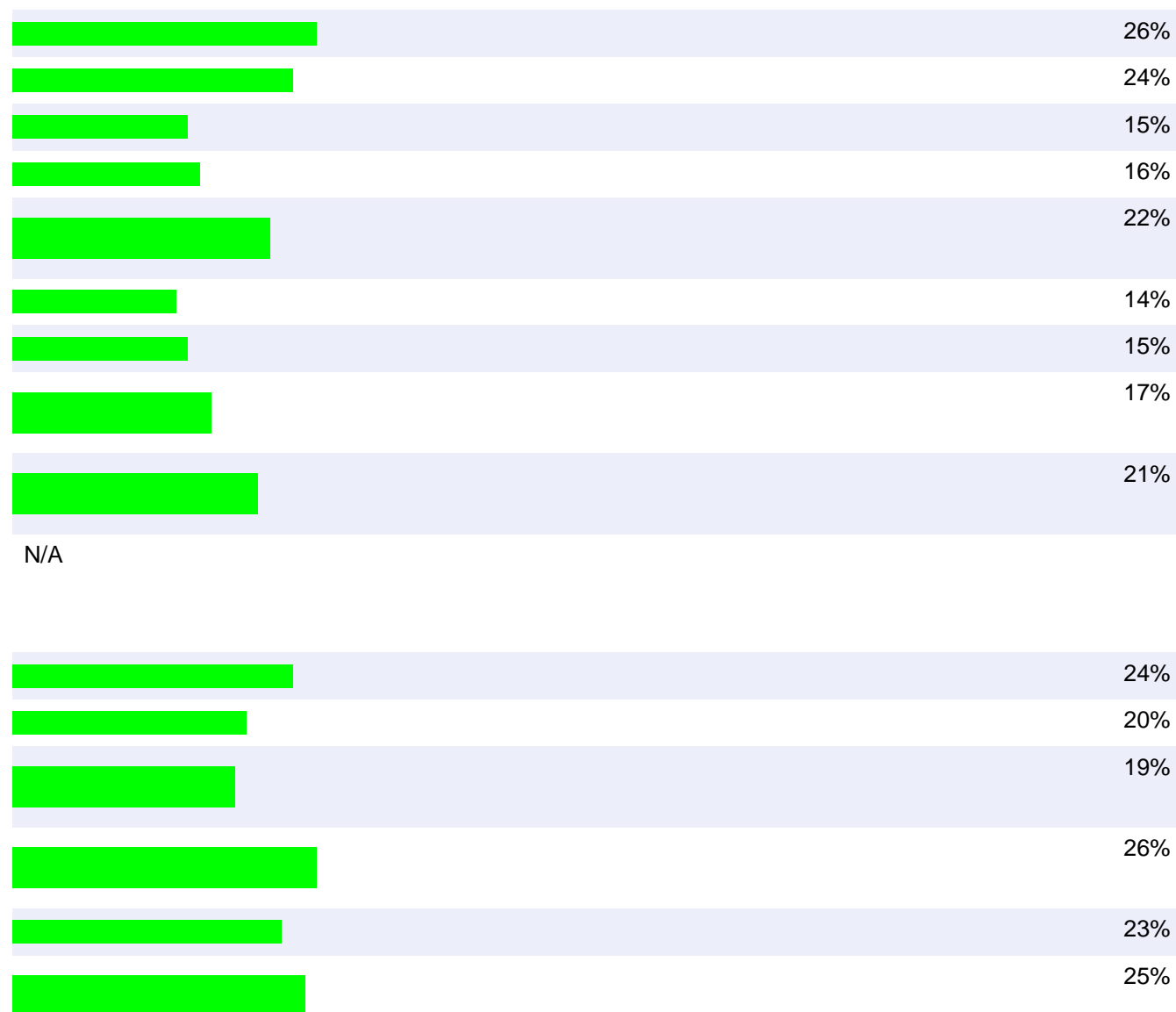


N/A



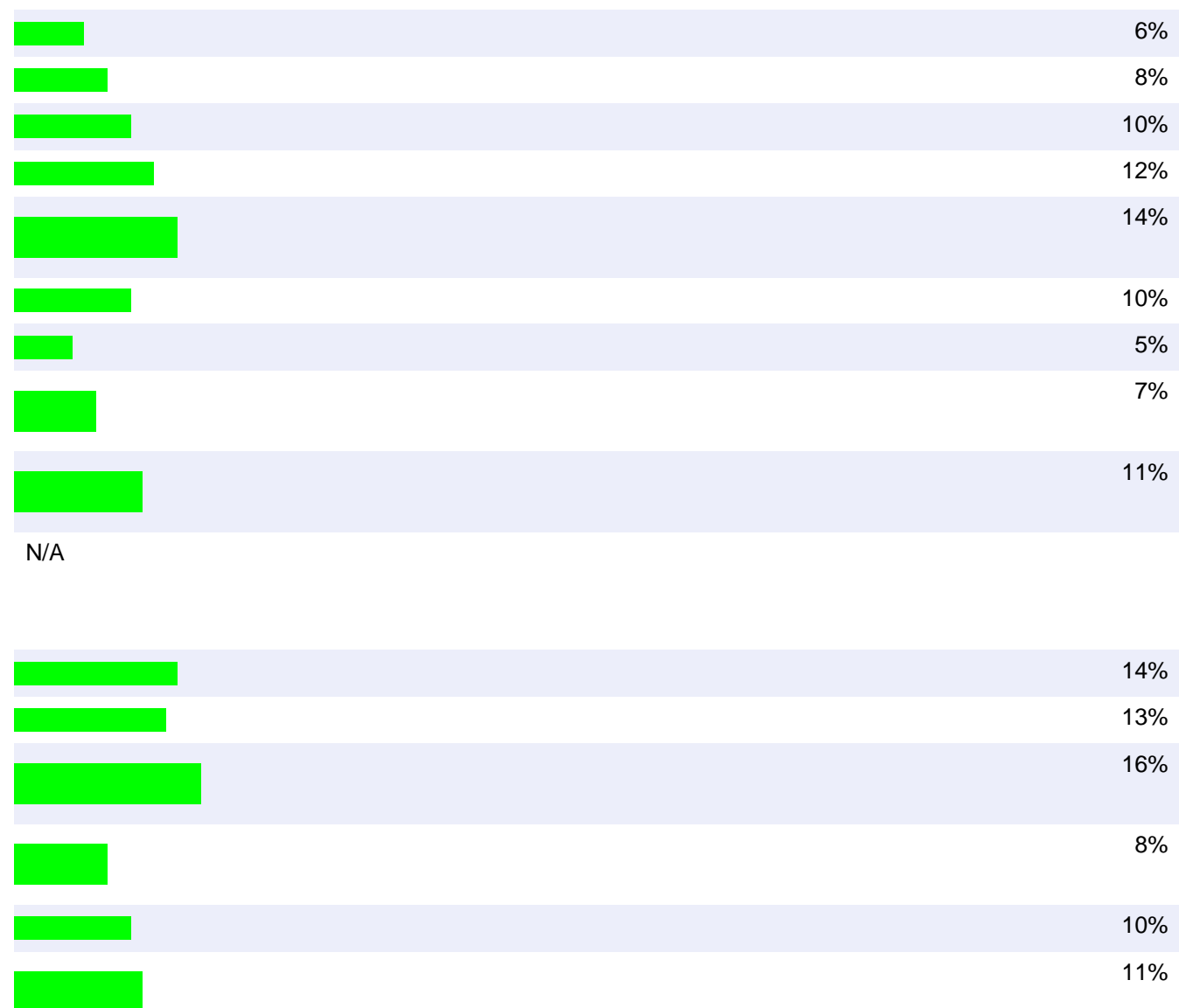
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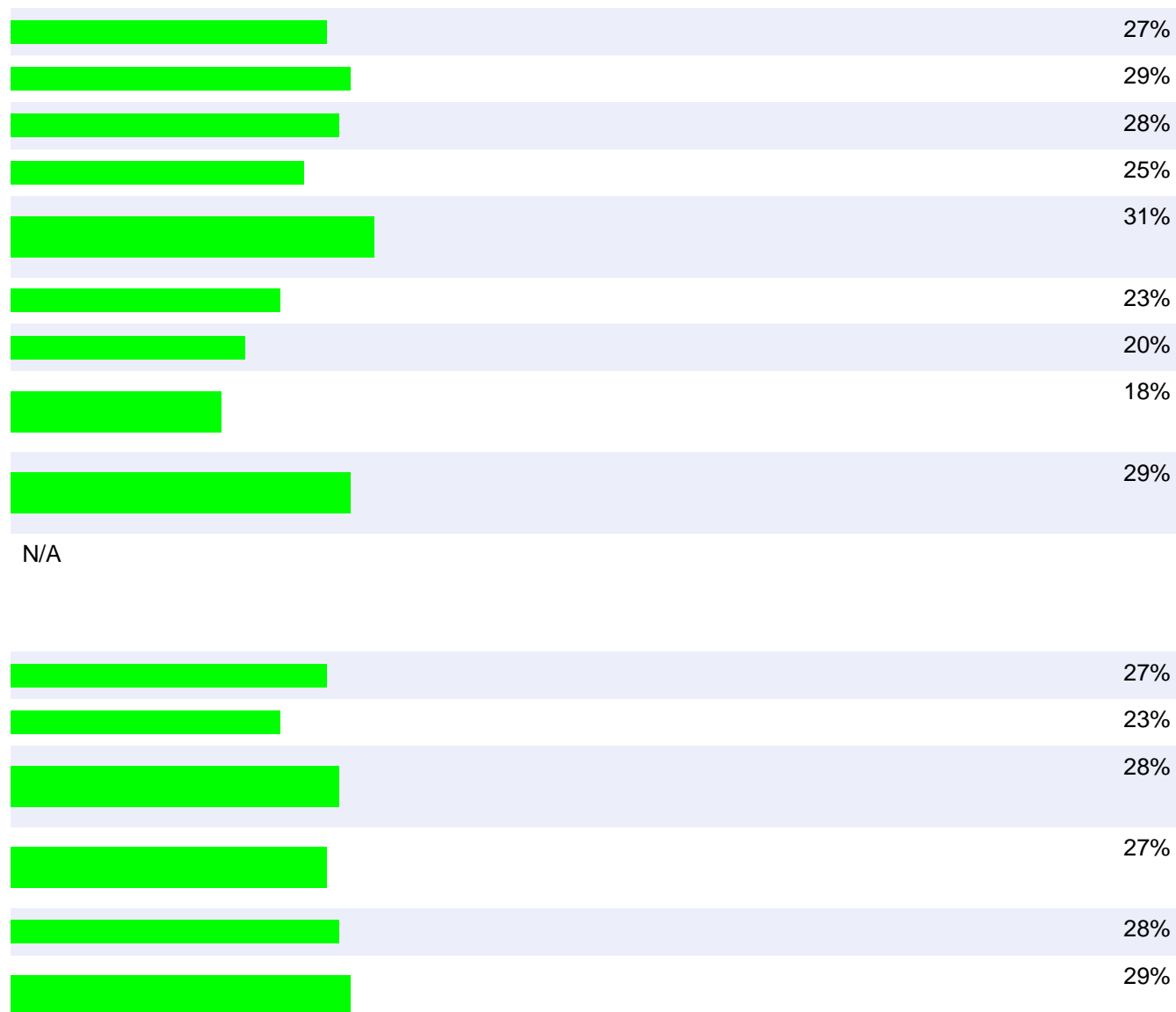
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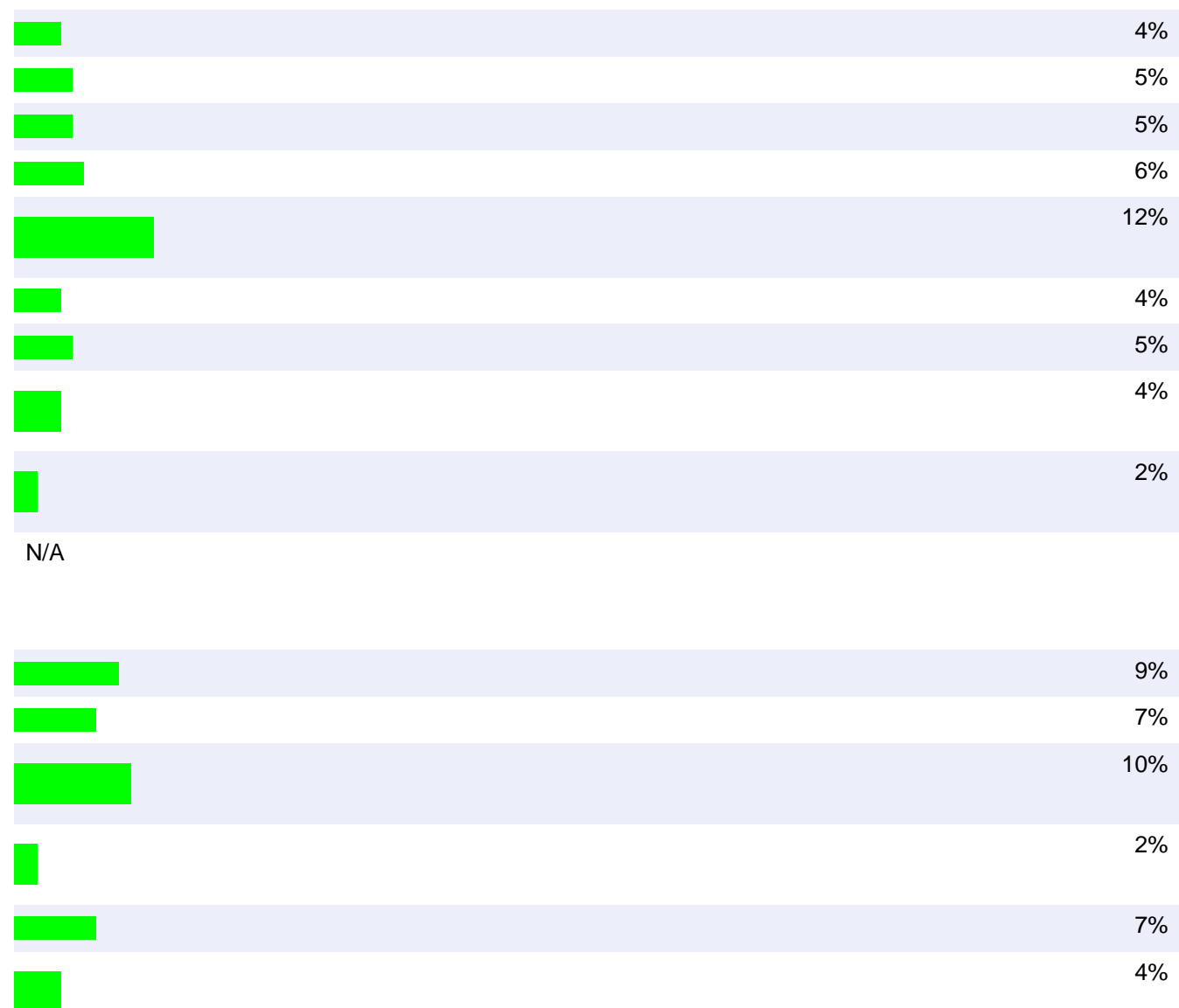
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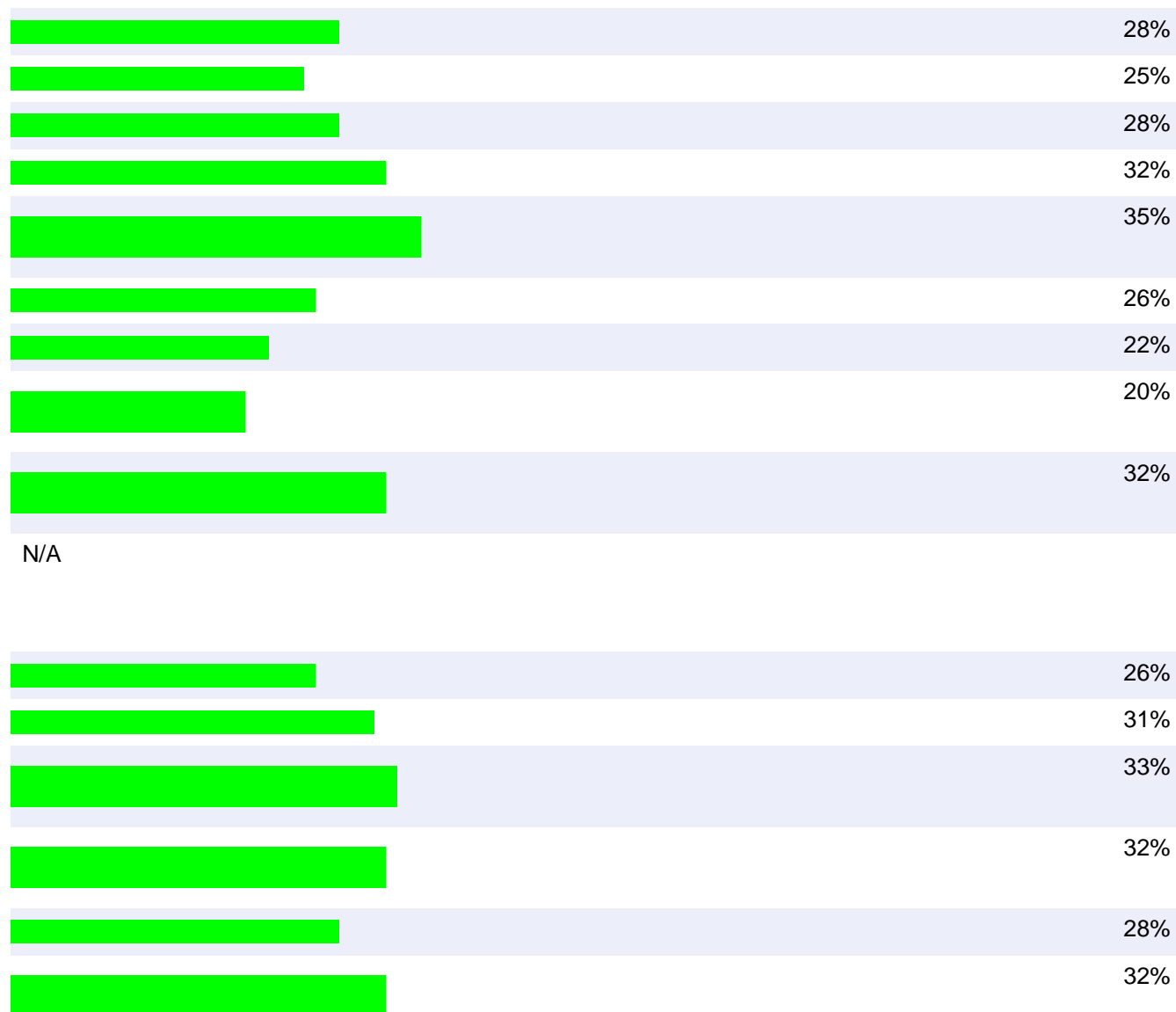
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Based on Survey of Patients' Hospital Experiences (HCAHPS)

300 or more

300 or more

300 or more

300 or more

300 or more

300 or more

Between 100 and 299

300 or more

300 or more

N/A

300 or more

300 or more

300 or more

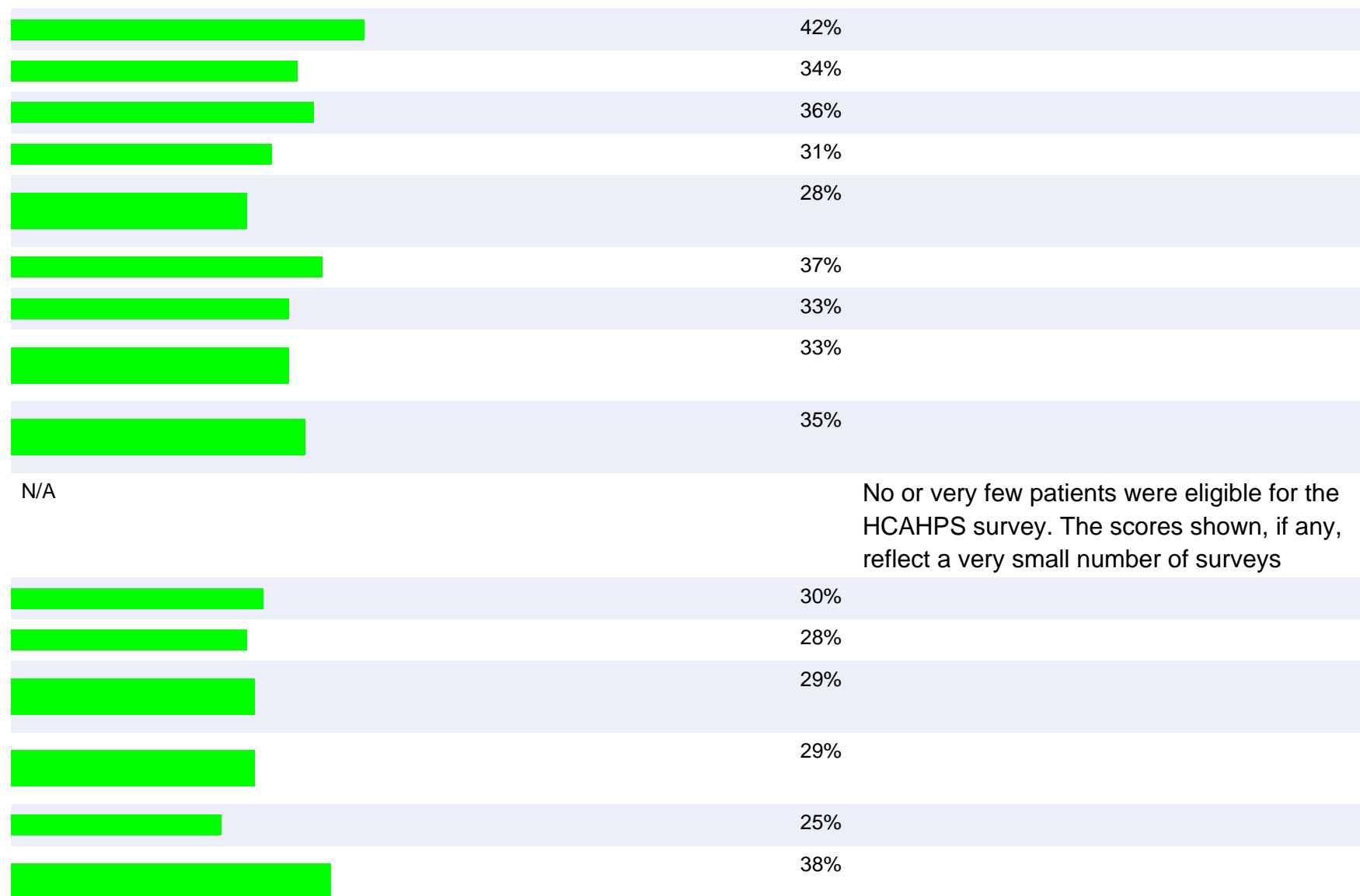
300 or more

300 or more

300 or more

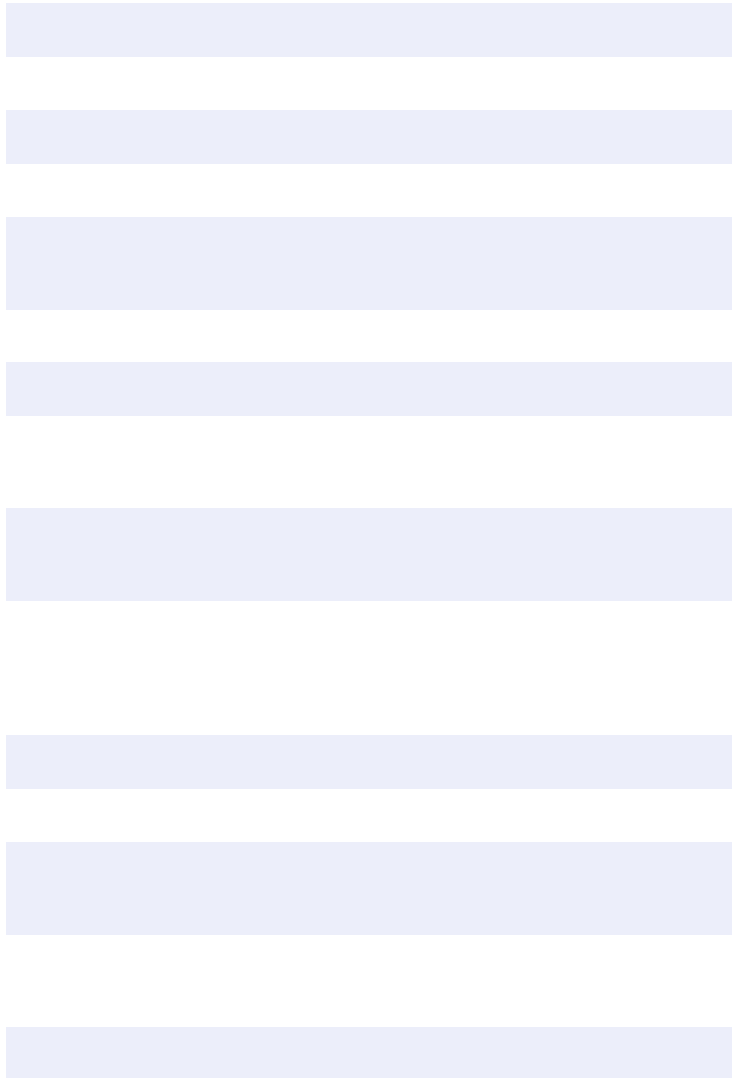
HospitalCompare_WV

Based on Survey of Patients' Hospital Experiences (HCAHPS)



HospitalCompare_WV

Based on Survey of Patients' Hospital Experiences (HCAHPS)



HospitalCompare_WV

Based on Survey of Patients' Hospital Experiences (HCAHPS)

510085	CAMC TEAYS VALLEY HOSPITAL	1400 HOSPITAL DRIVE
510086	WELCH COMMUNITY HOSPITAL	454 MCDOWELL STREET
511300	BROADDUS HOSPITAL ASSOCIATION, INC	MANSFIELD HILL P O BOX 930
511301	WEBSTER COUNTY MEMORIAL HOSPITAL	P O BOX 312 (MILLER MOUNTAIN DRIVE)
511303	MINNIE HAMILTON HEALTH CARE CENTER	186 HOSPITAL DRIVE
511304	SISTERSVILLE GENERAL HOSPITAL	314 SOUTH WELLS STREET
511306	ROANE GENERAL HOSPITAL	200 HOSPITAL DRIVE
511307	GRAFTON CITY HOSPITAL	500 MARKET STREET
511308	BRAXTON COUNTY MEMORIAL HOSPITAL	100 HOYLMAN DRIVE
511309	MORGAN CTY WAR MEMORIAL	109 WAR MEMORIAL
511310	SUMMERS COUNTY ARH HOSPITAL	TERRACE STREET P O BOX 940
511311	HAMPSHIRE MEMORIAL HOSPITAL	549 CENTER AVENUE

HospitalCompare_WV

Based on Survey of Patients' Hospital Experiences (HCAHPS)

	HURRICANE	WV
	WELCH	WV
	PHILIPPI	WV
	WEBSTER SPRINGS	WV
	GRANTSVILLE	WV
	SISTERSVILLE	WV
	SPENCER	WV
	GRAFTON	WV
	GASSAWAY	WV
	BERKELEY SPRINGS	WV
	HINTON	WV
	ROMNEY	WV

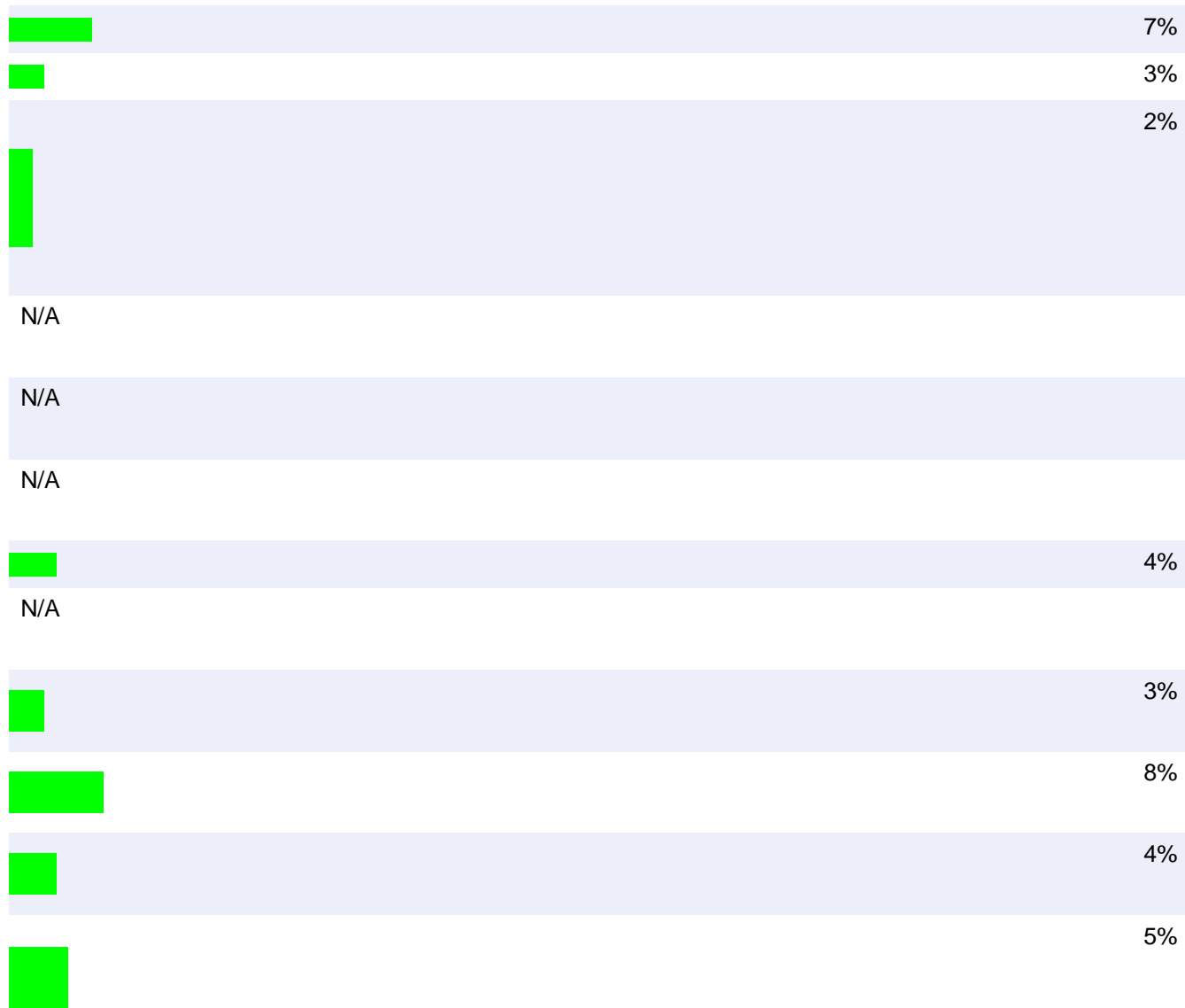
HospitalCompare_WV

Based on Survey of Patients' Hospital Experiences (HCAHPS)

25526	PUTNAM
24801	MCDOWELL
26416	BARBOUR
26288	WEBSTER
26147	CALHOUN
26175	TYLER
25276	ROANE
26354	TAYLOR
26624	BRAXTON
25411	MORGAN
25951	SUMMERS
26757	HAMPSHIRE

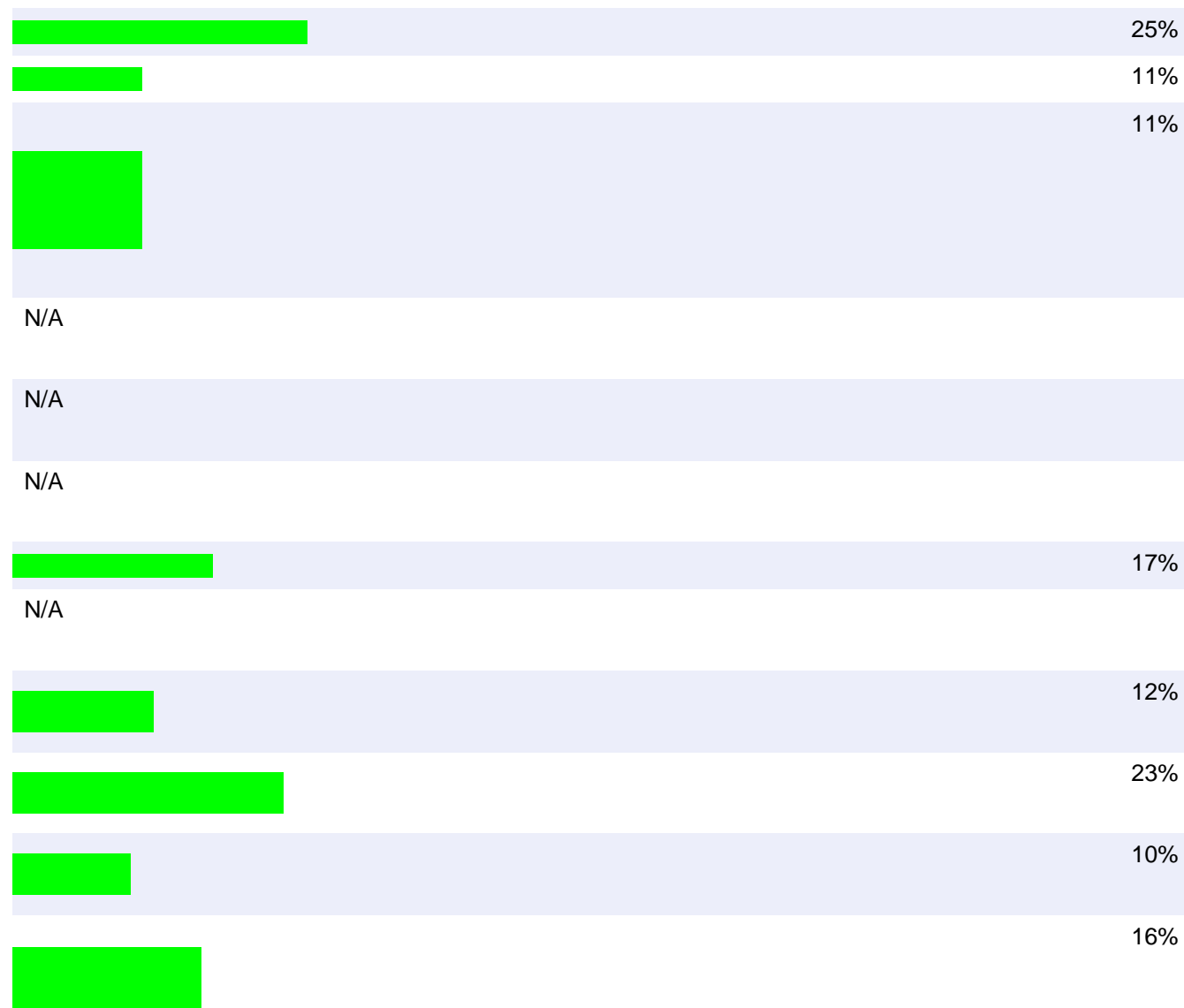
HospitalCompare_WV

Based on Survey of Patients' Hospital Experiences (HCAHPS)



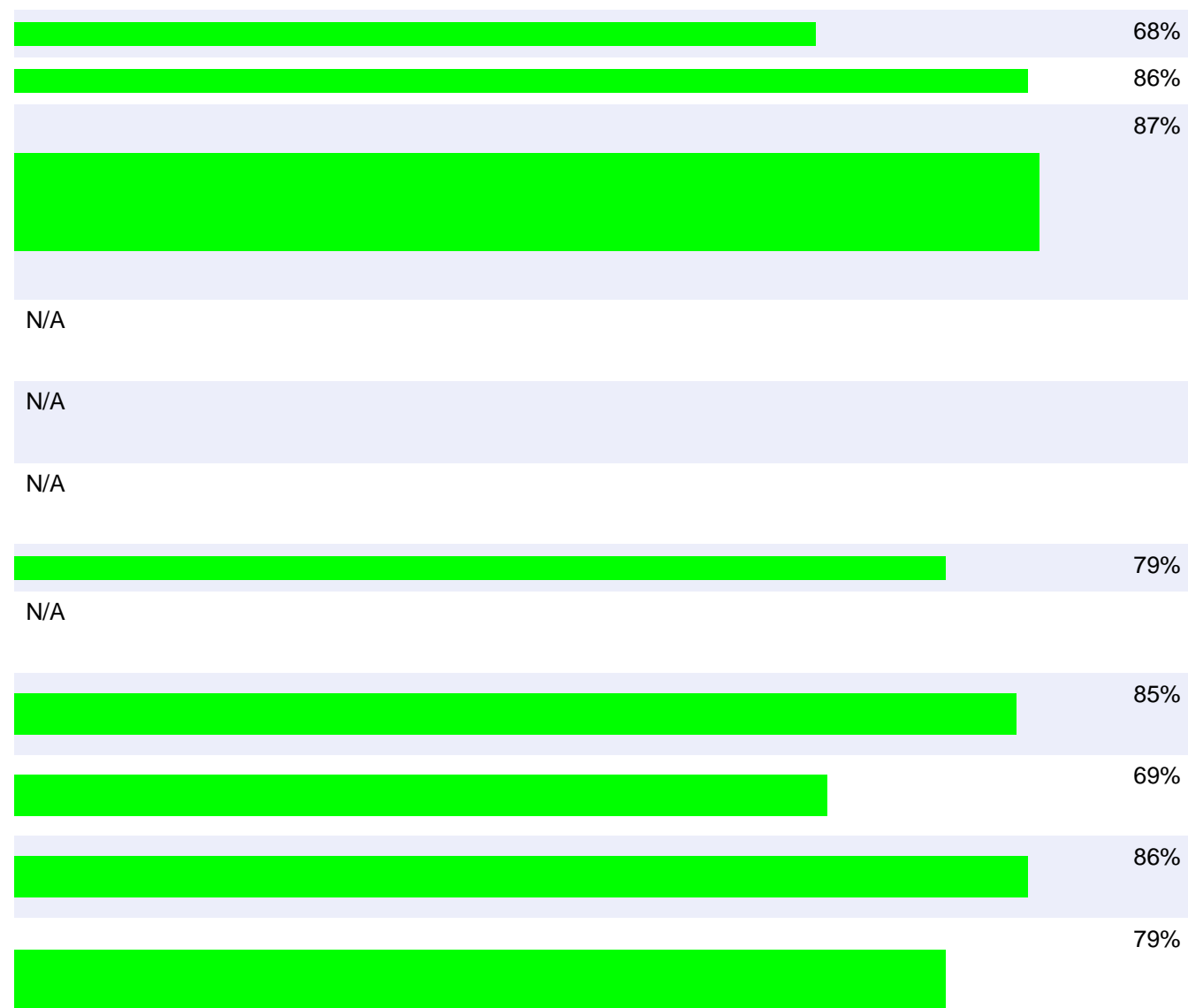
HospitalCompare_WV

Based on Survey of Patients' Hospital Experiences (HCAHPS)



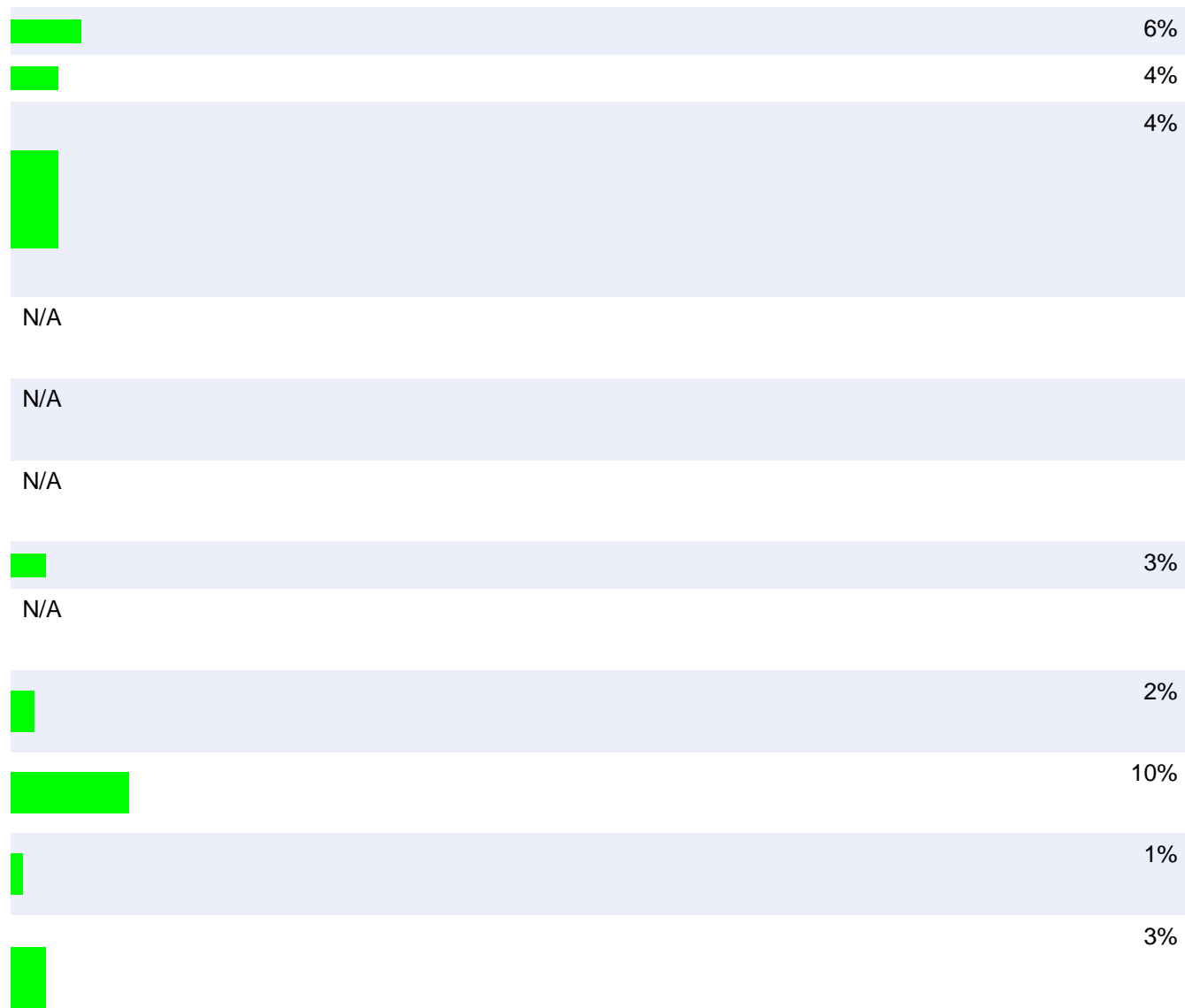
Based on Survey of Patients' Hospital Experiences (HCAHPS)

Based on Survey of Patients' Hospital Experiences (HCAHPS)



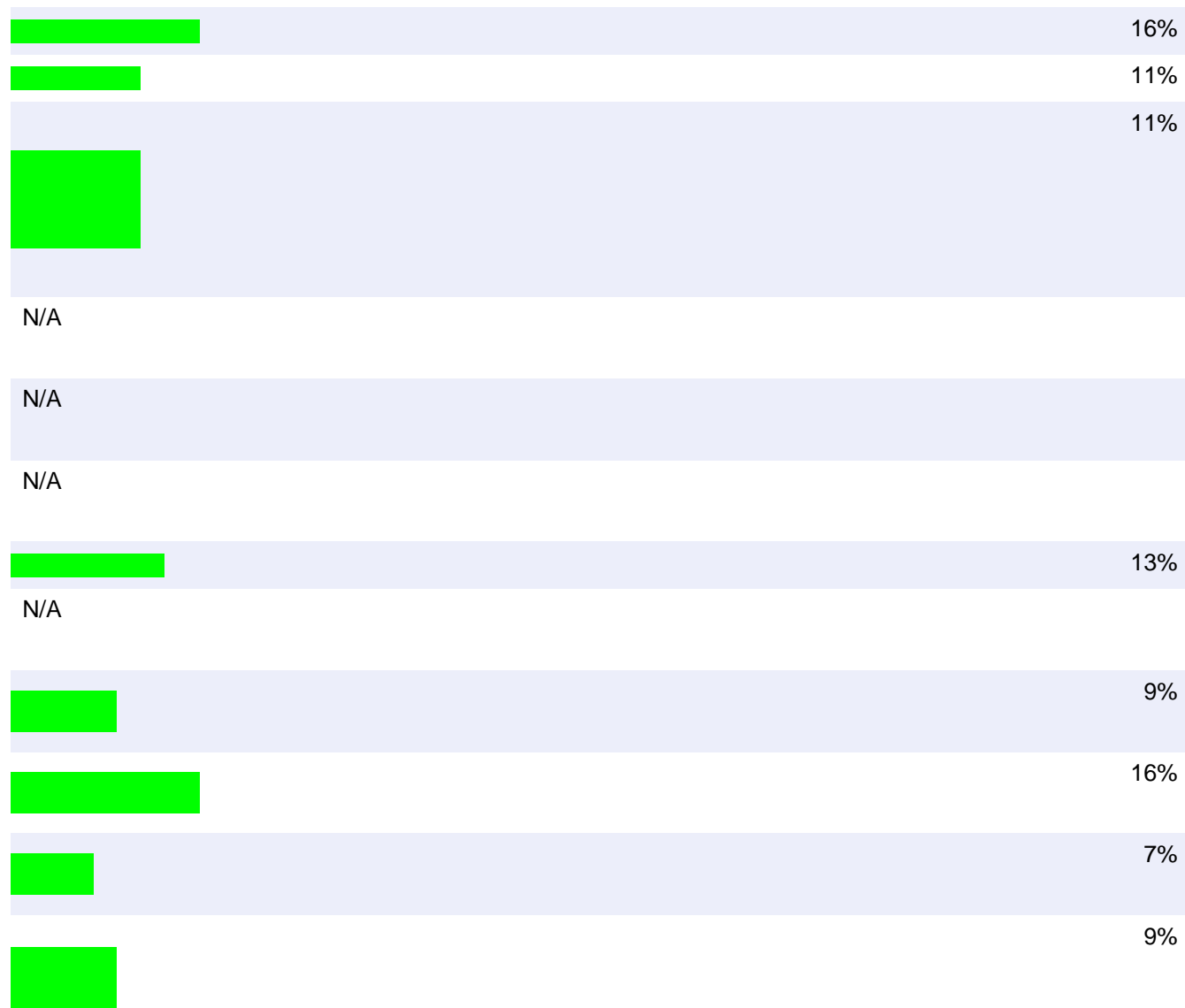
HospitalCompare_WV

Based on Survey of Patients' Hospital Experiences (HCAHPS)



HospitalCompare_WV

Based on Survey of Patients' Hospital Experiences (HCAHPS)



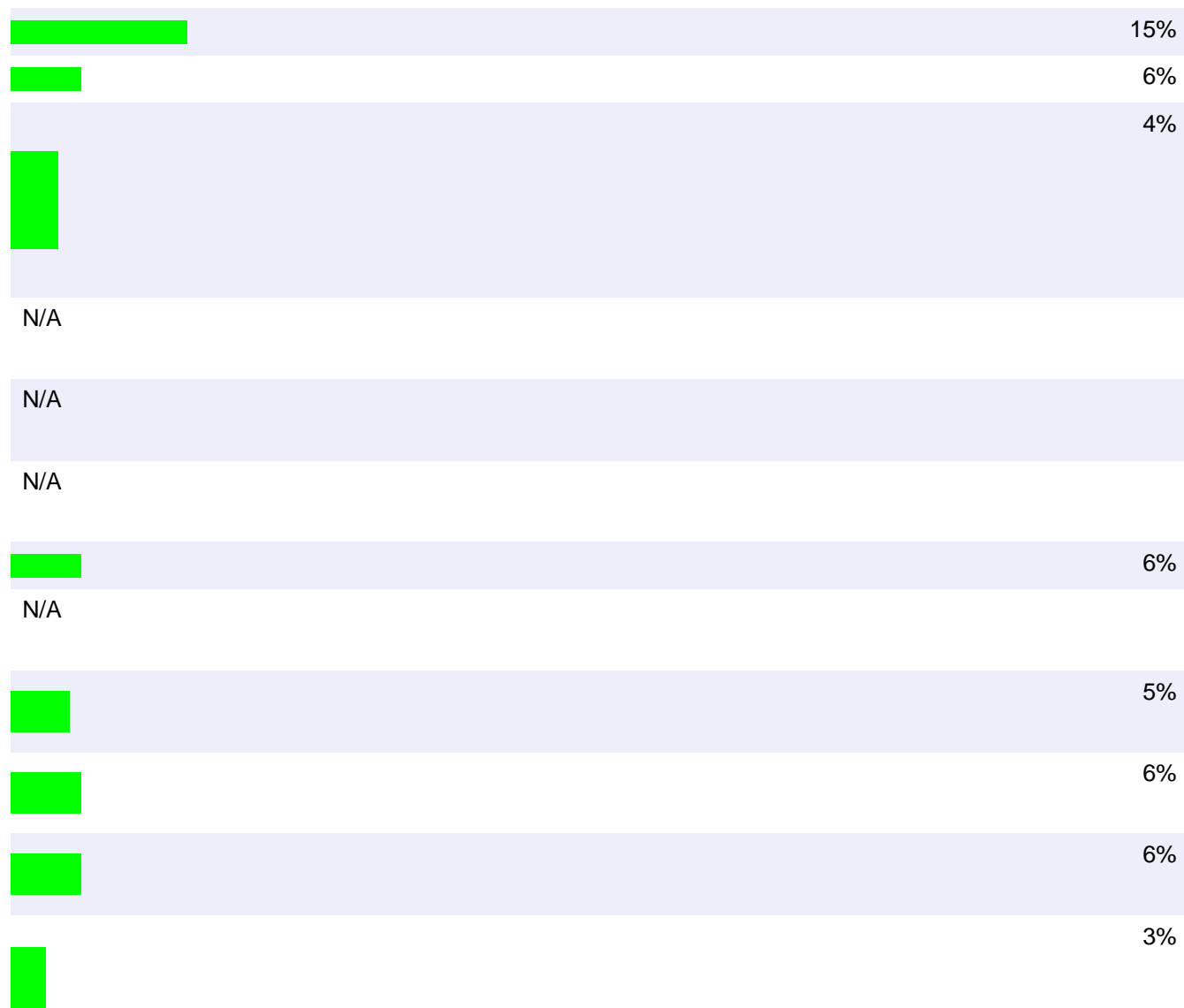
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



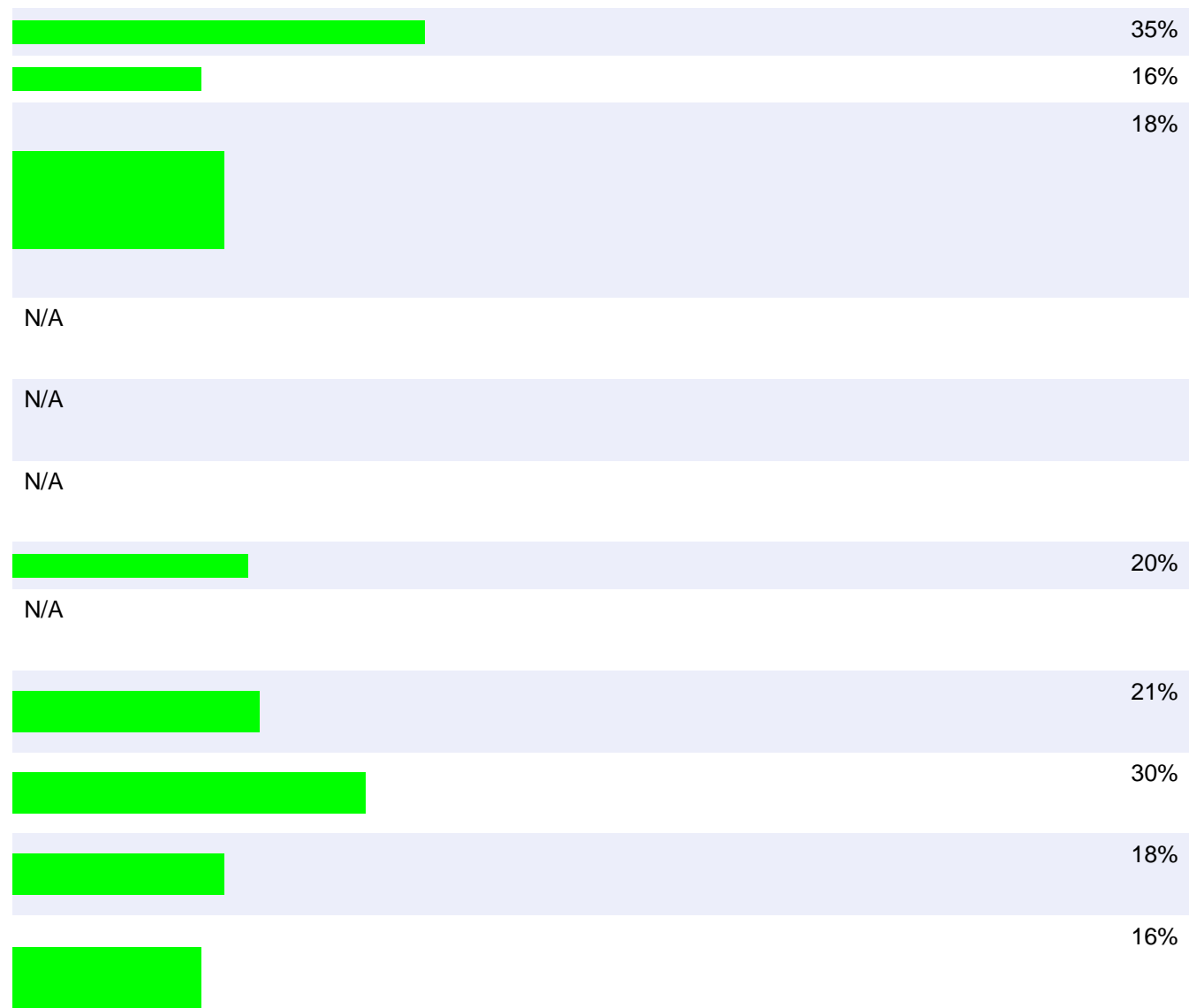
HospitalCompare_WV

Based on Survey of Patients' Hospital Experiences (HCAHPS)



HospitalCompare_WV

Based on Survey of Patients' Hospital Experiences (HCAHPS)



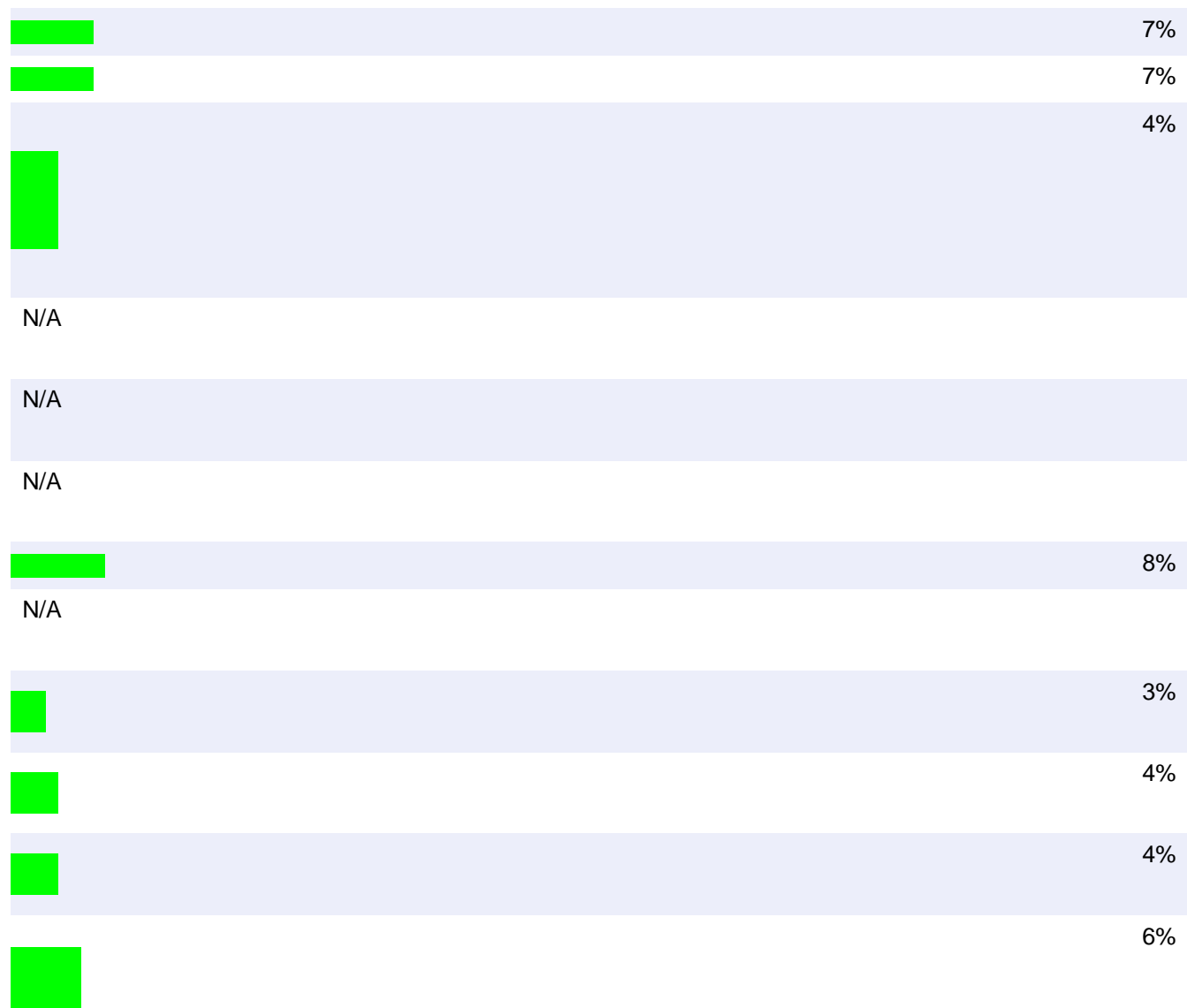
HospitalCompare_WV

Based on Survey of Patients' Hospital Experiences (HCAHPS)



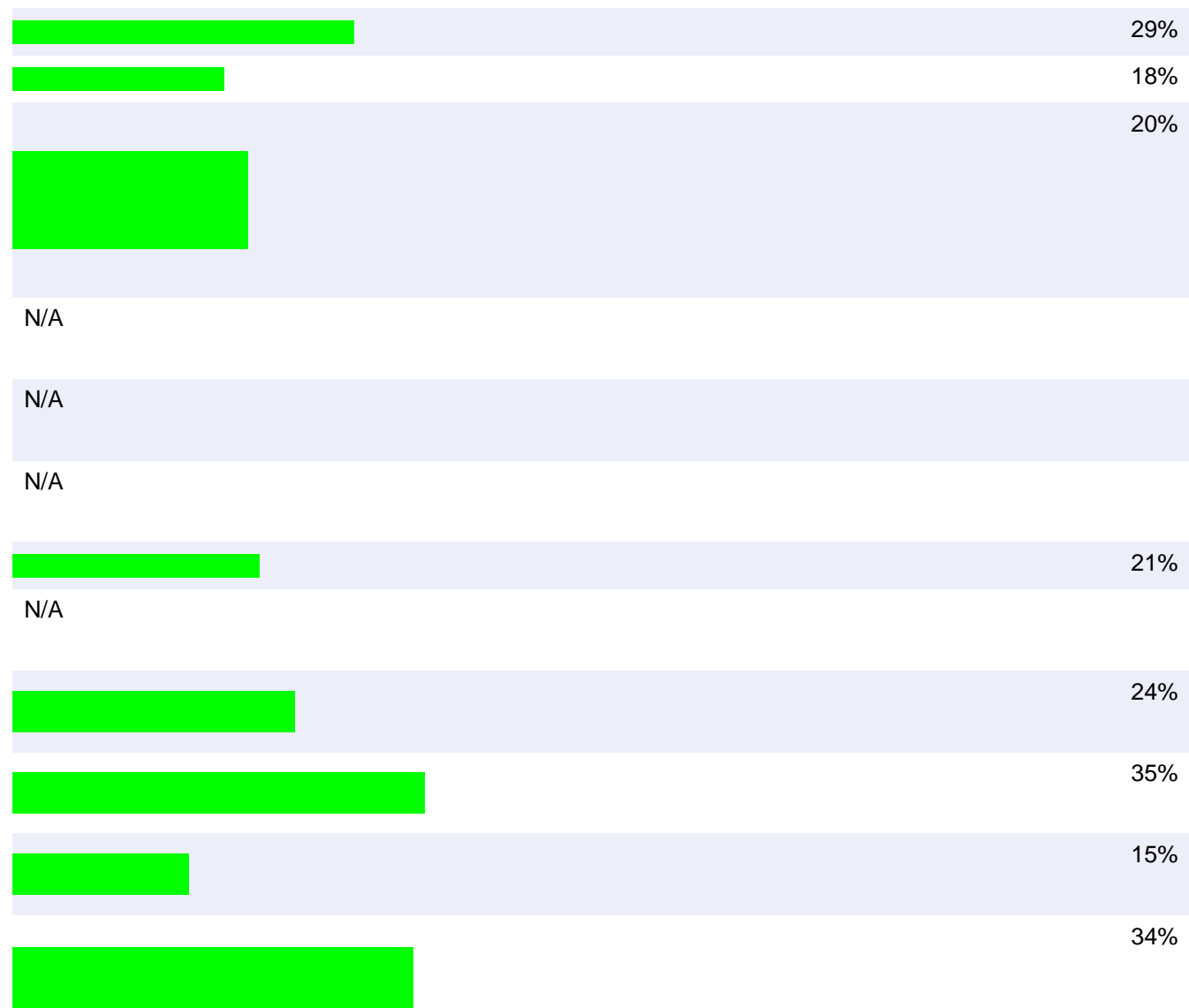
HospitalCompare_WV

Based on Survey of Patients' Hospital Experiences (HCAHPS)



HospitalCompare_WV

Based on Survey of Patients' Hospital Experiences (HCAHPS)



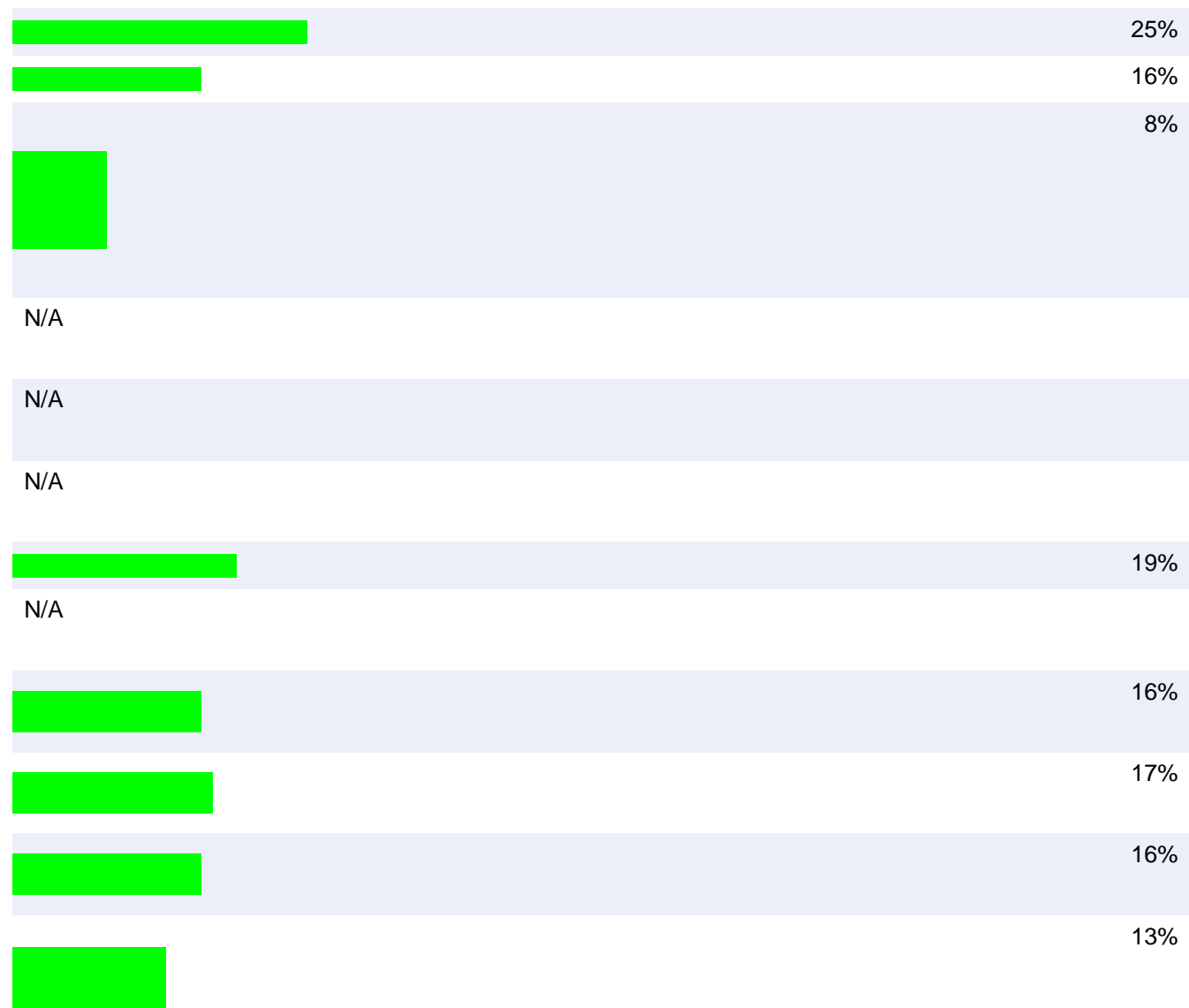
HospitalCompare_WV

Based on Survey of Patients' Hospital Experiences (HCAHPS)



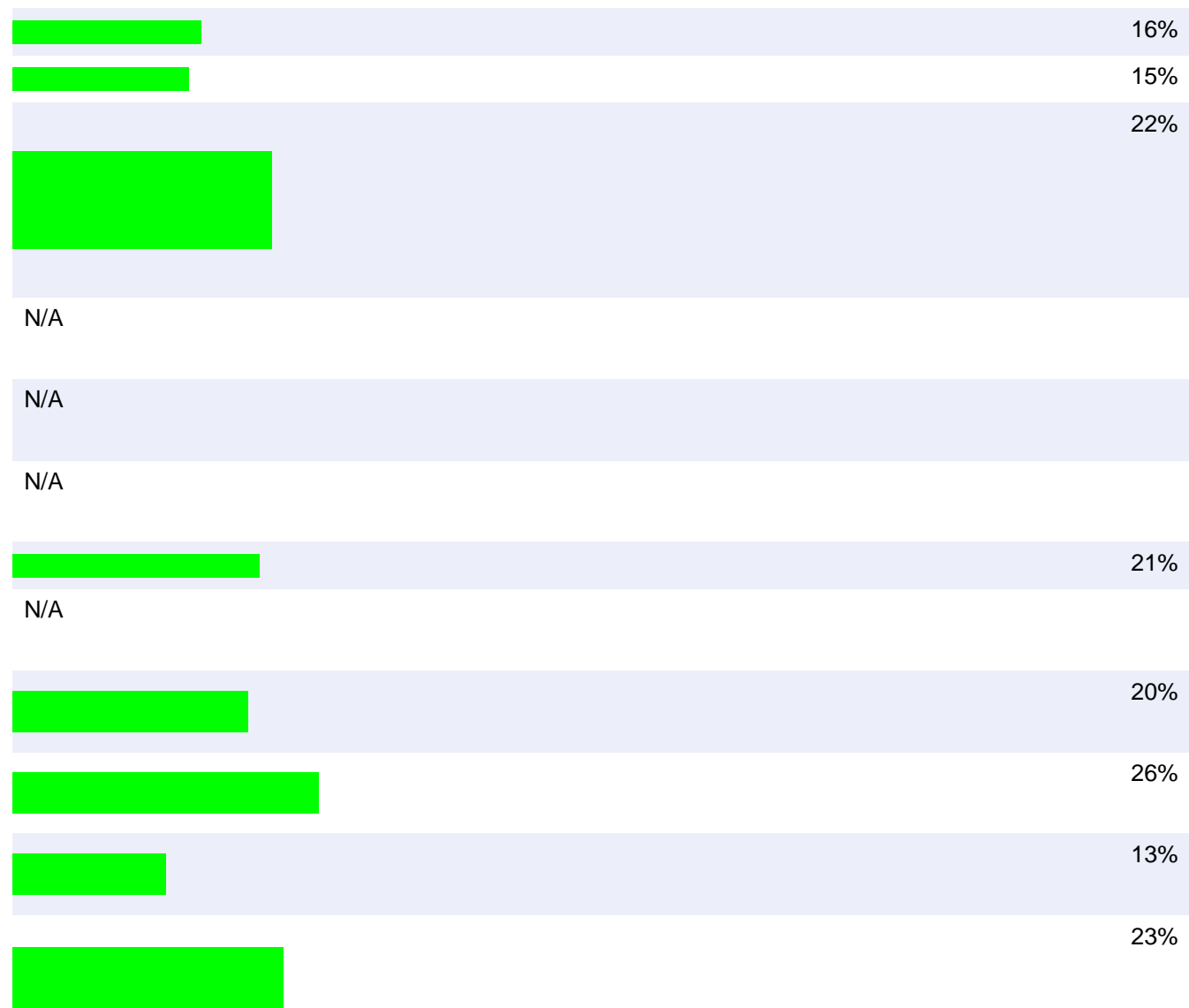
HospitalCompare_WV

Based on Survey of Patients' Hospital Experiences (HCAHPS)



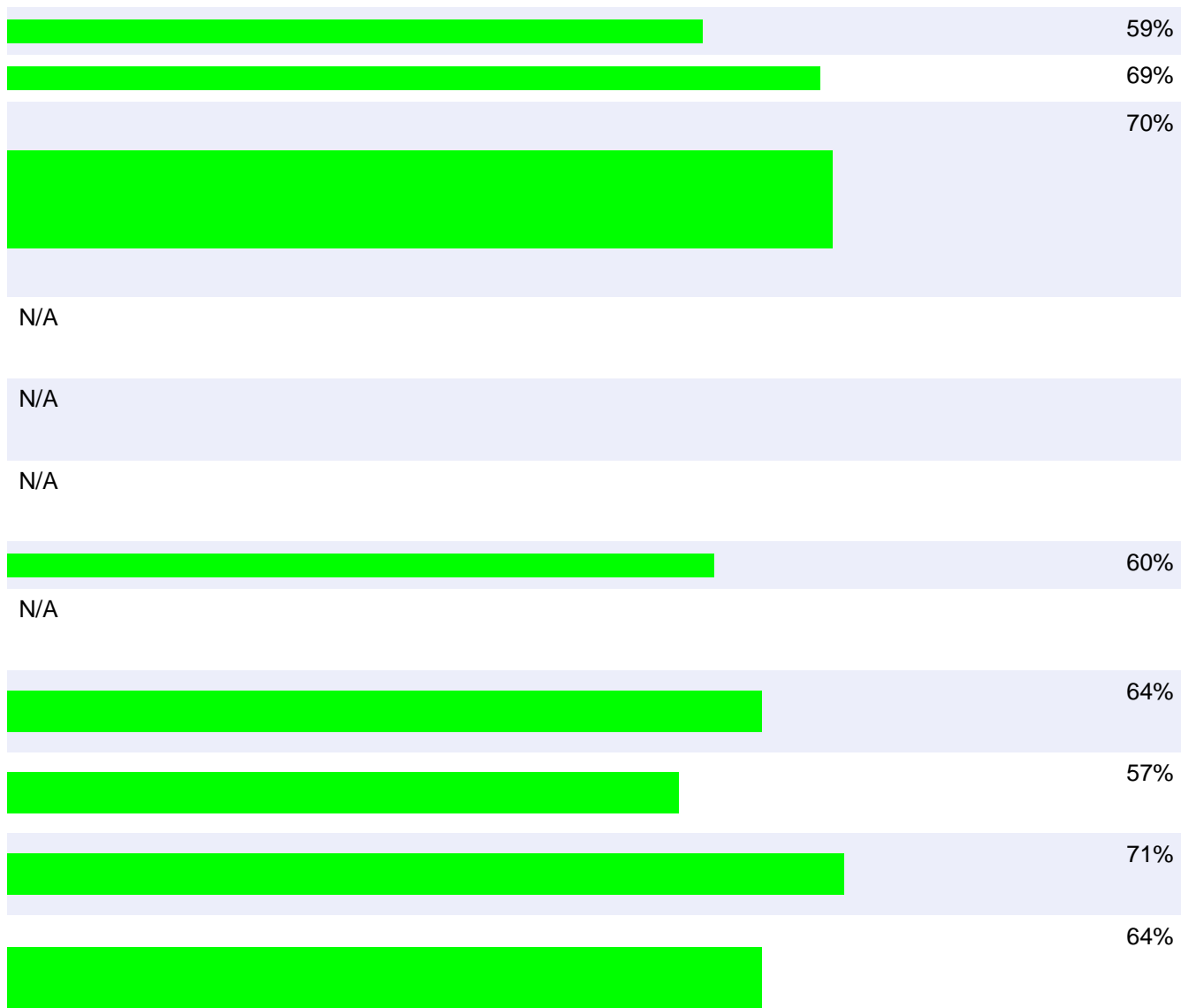
HospitalCompare_WV

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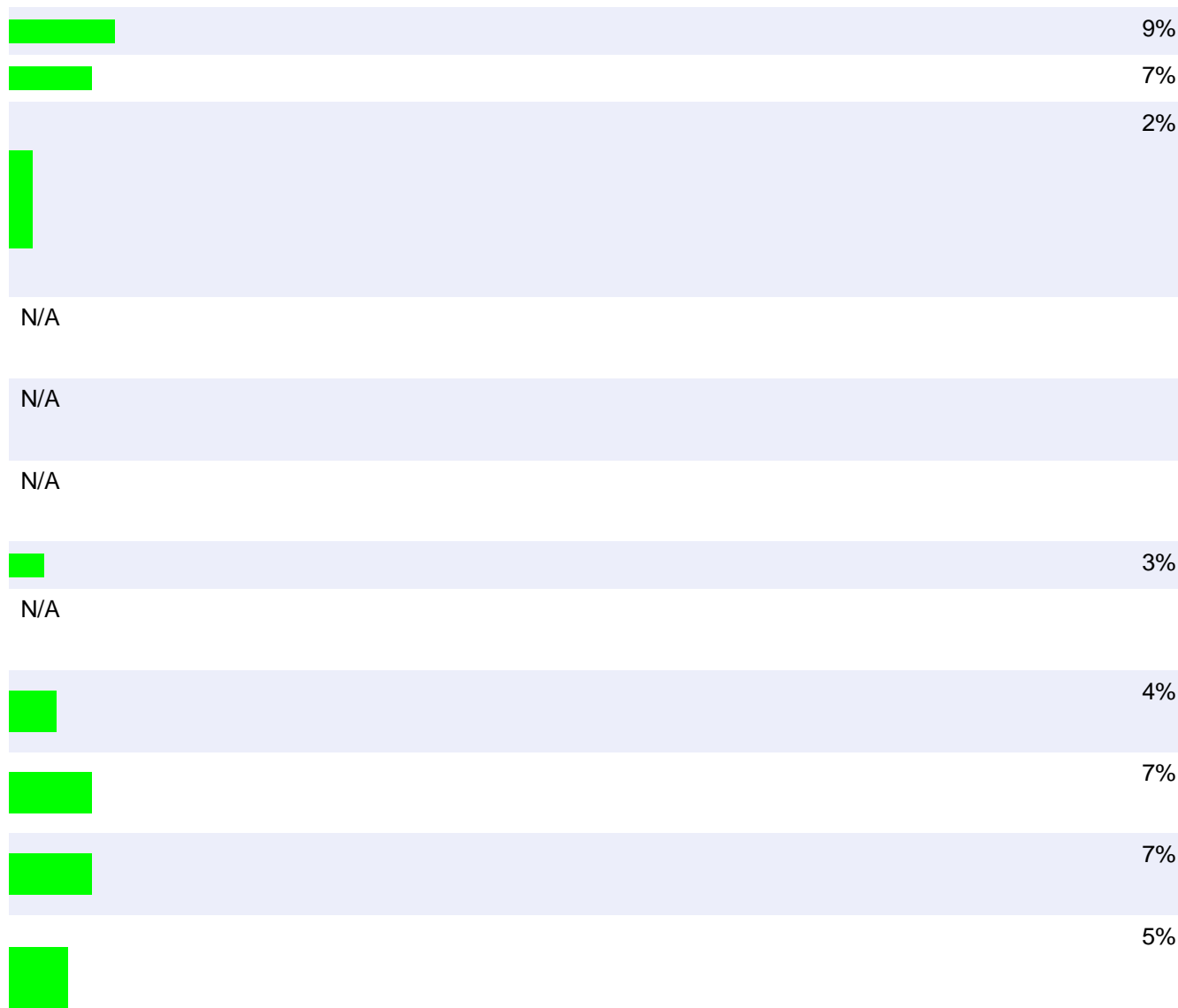
HospitalCompare_WV

Based on Survey of Patients' Hospital Experiences (HCAHPS)



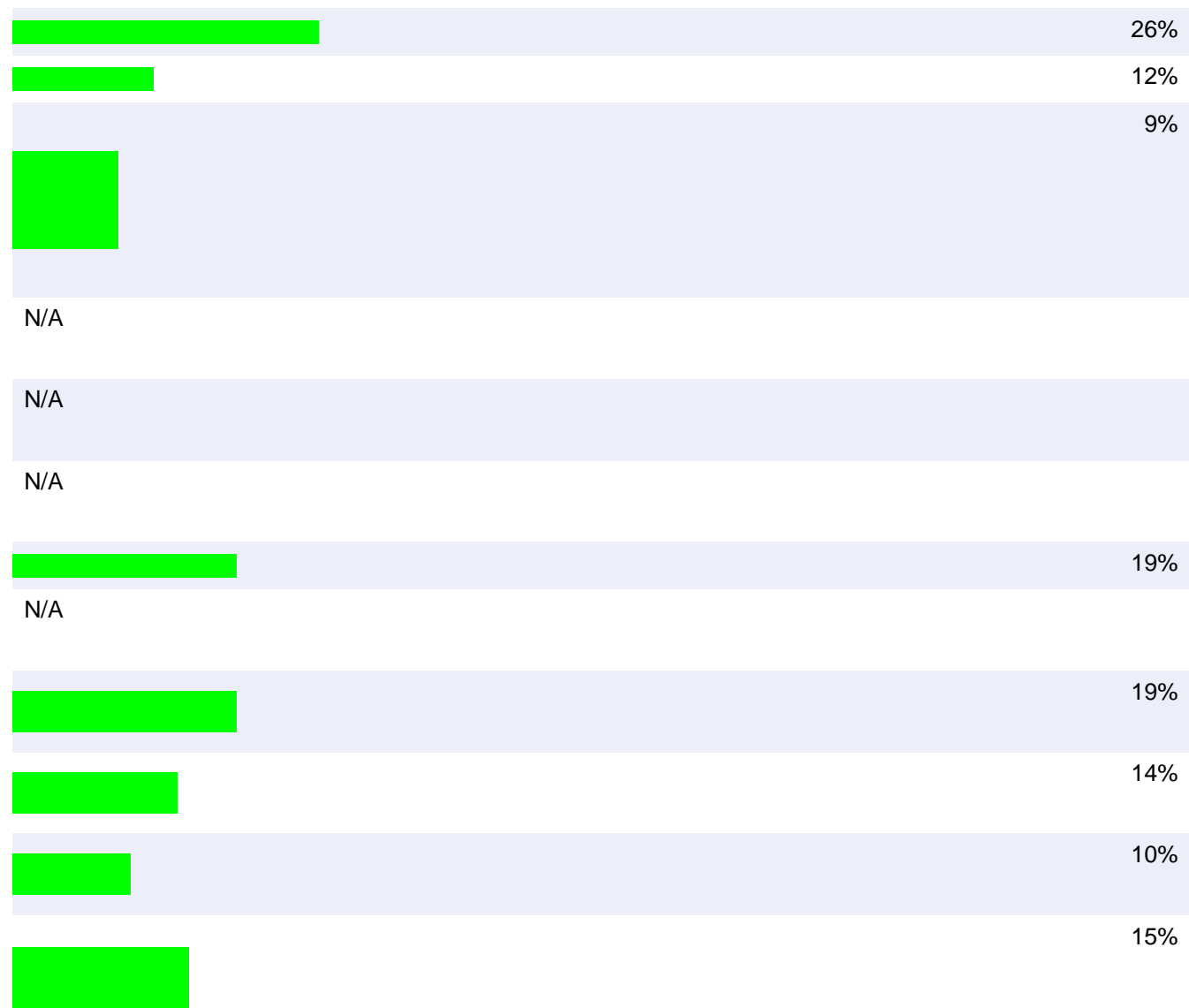
HospitalCompare_WV

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HospitalCompare_WV

Based on Survey of Patients' Hospital Experiences (HCAHPS)



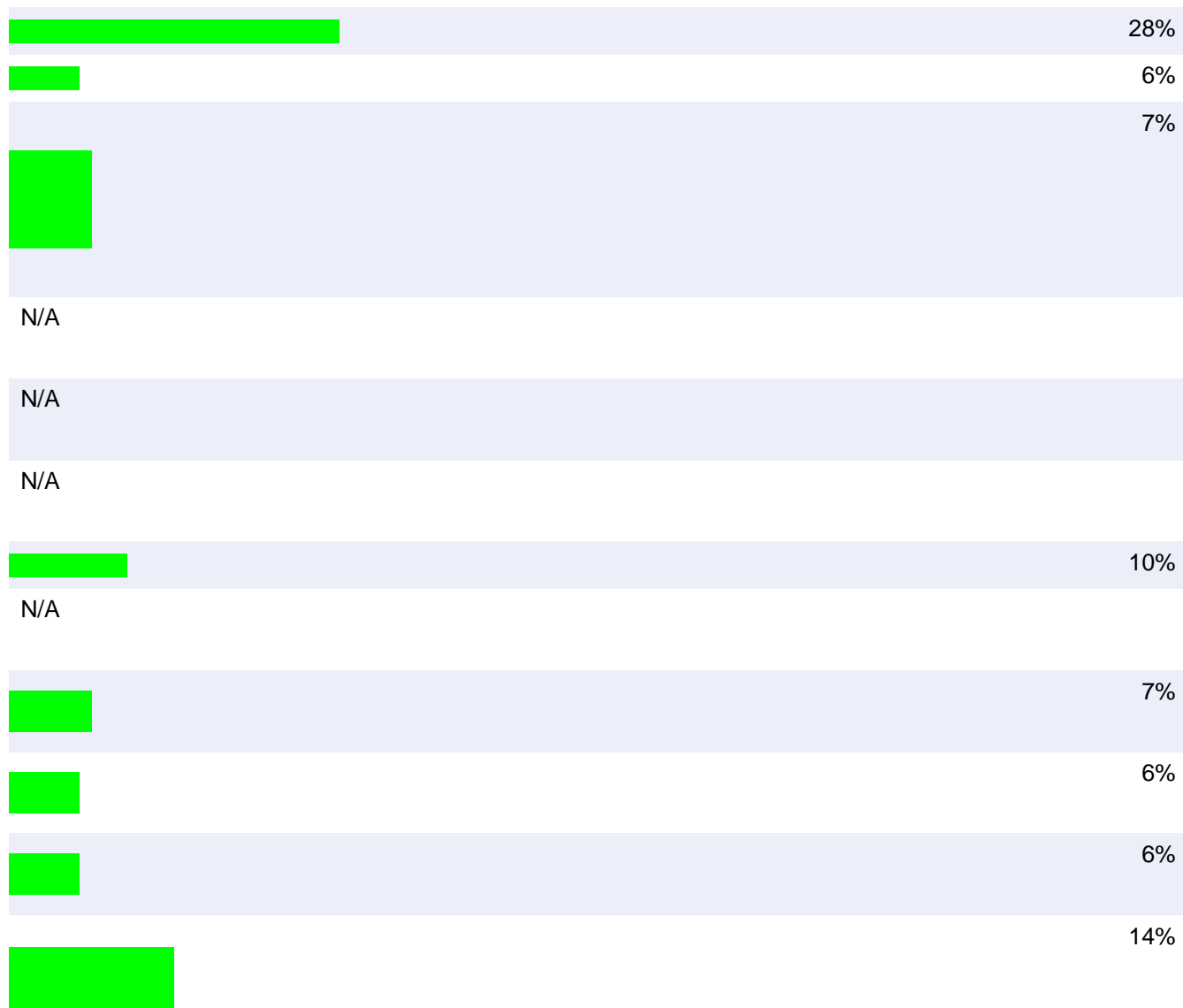
HospitalCompare_WV

Based on Survey of Patients' Hospital Experiences (HCAHPS)



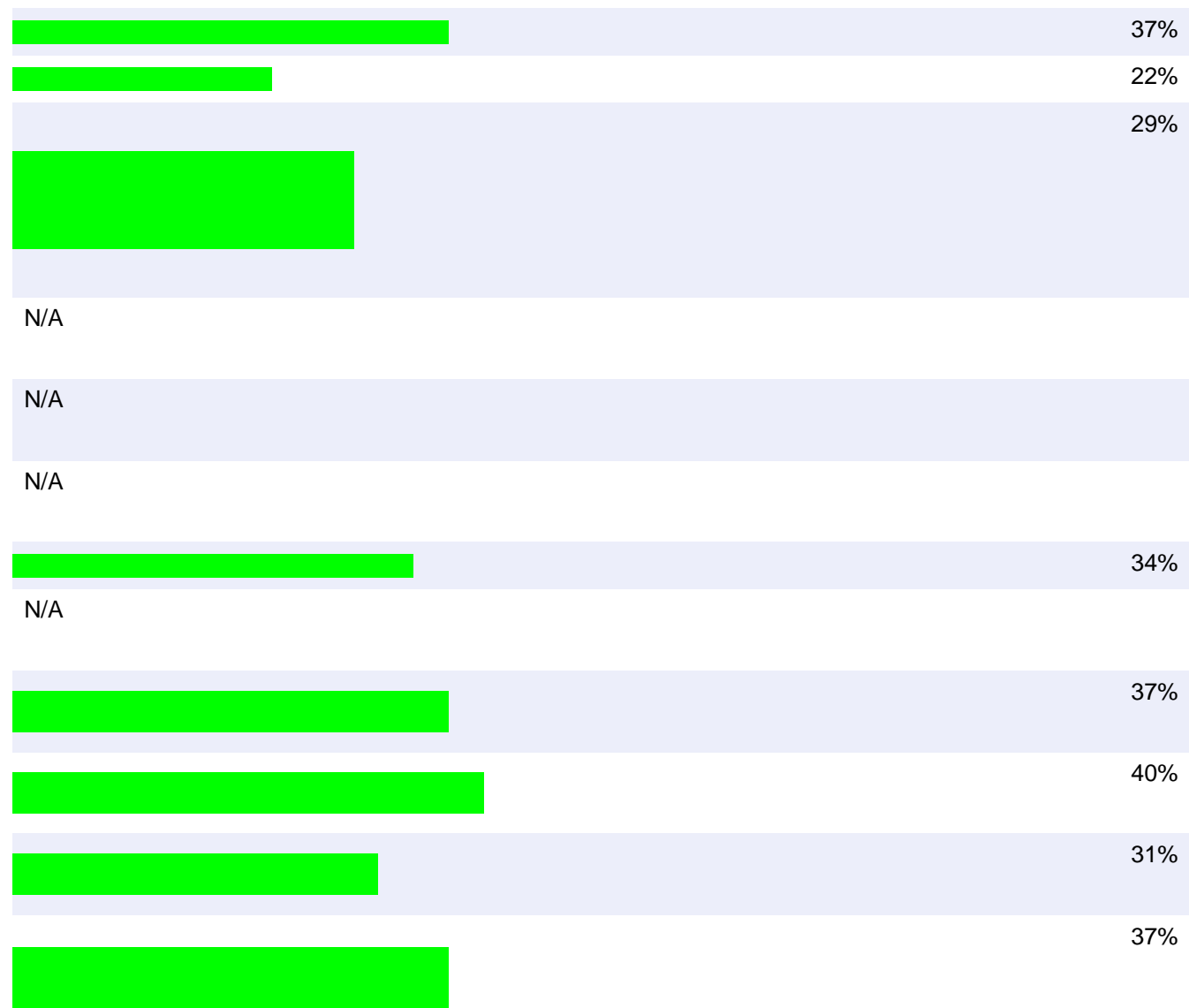
HospitalCompare_WV

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HospitalCompare_WV

Based on Survey of Patients' Hospital Experiences (HCAHPS)



HospitalCompare_WV

Based on Survey of Patients' Hospital Experiences (HCAHPS)



HospitalCompare_WV

Based on Survey of Patients' Hospital Experiences (HCAHPS)



N/A

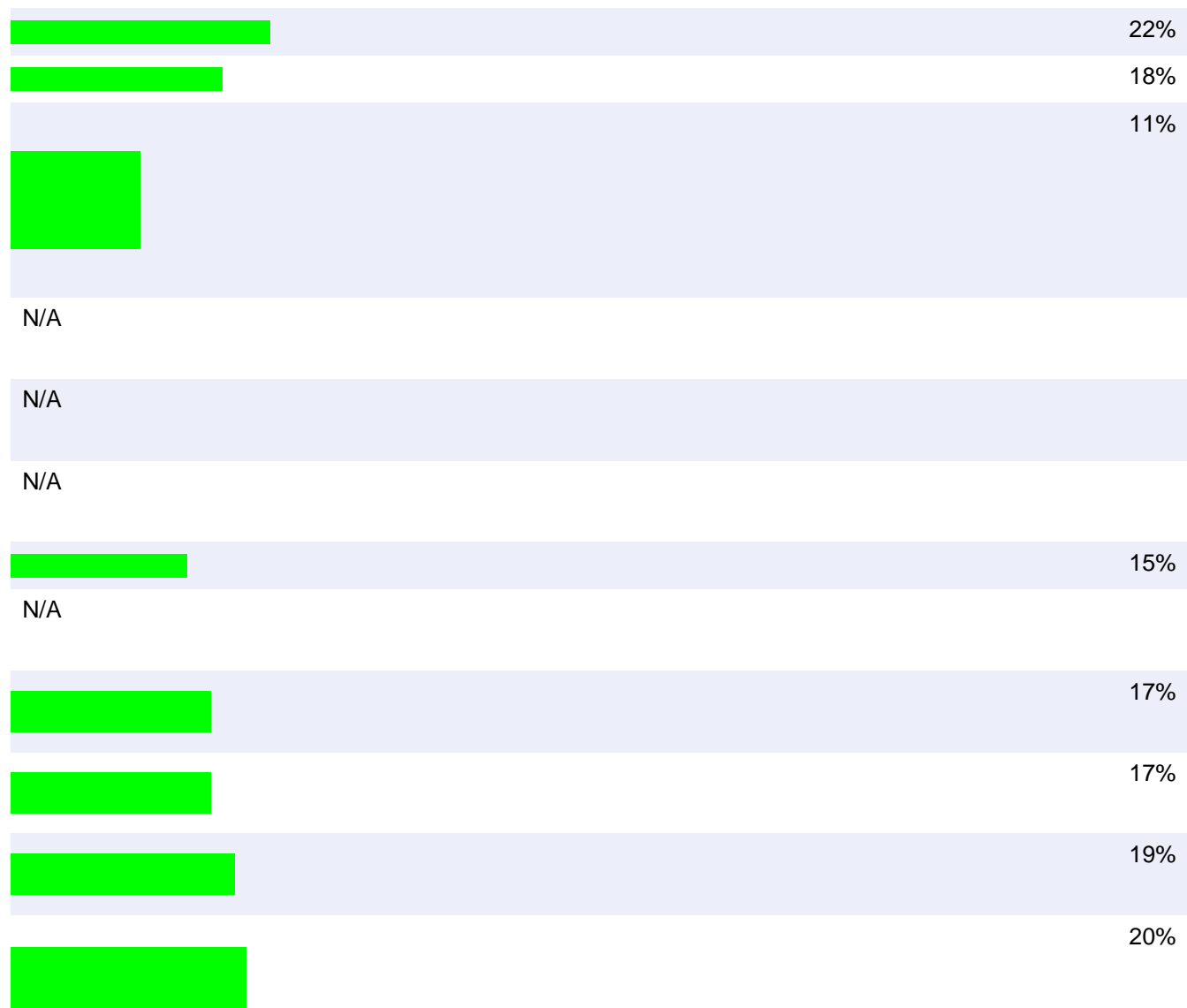
N/A

N/A

N/A

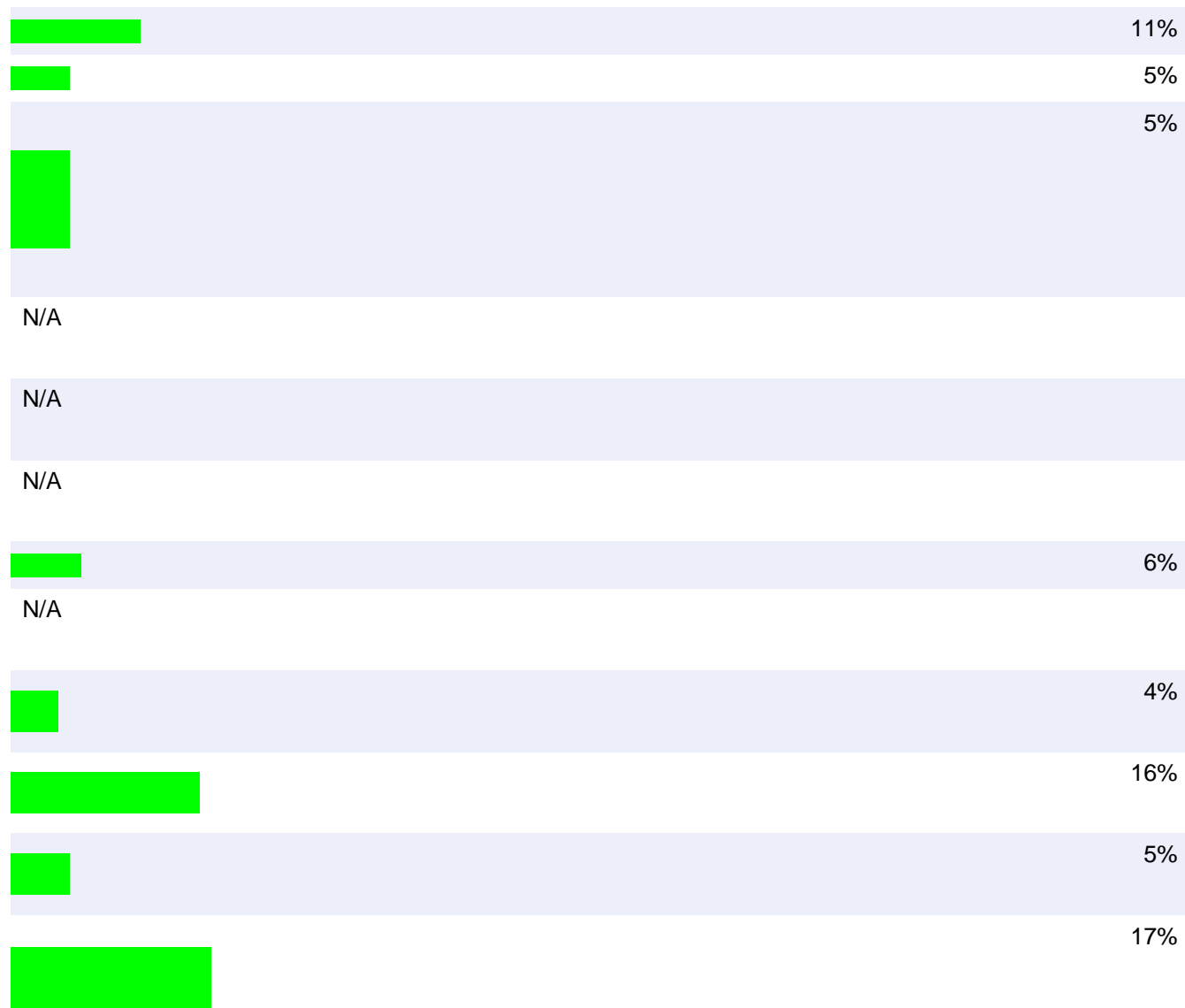
HospitalCompare_WV

Based on Survey of Patients' Hospital Experiences (HCAHPS)



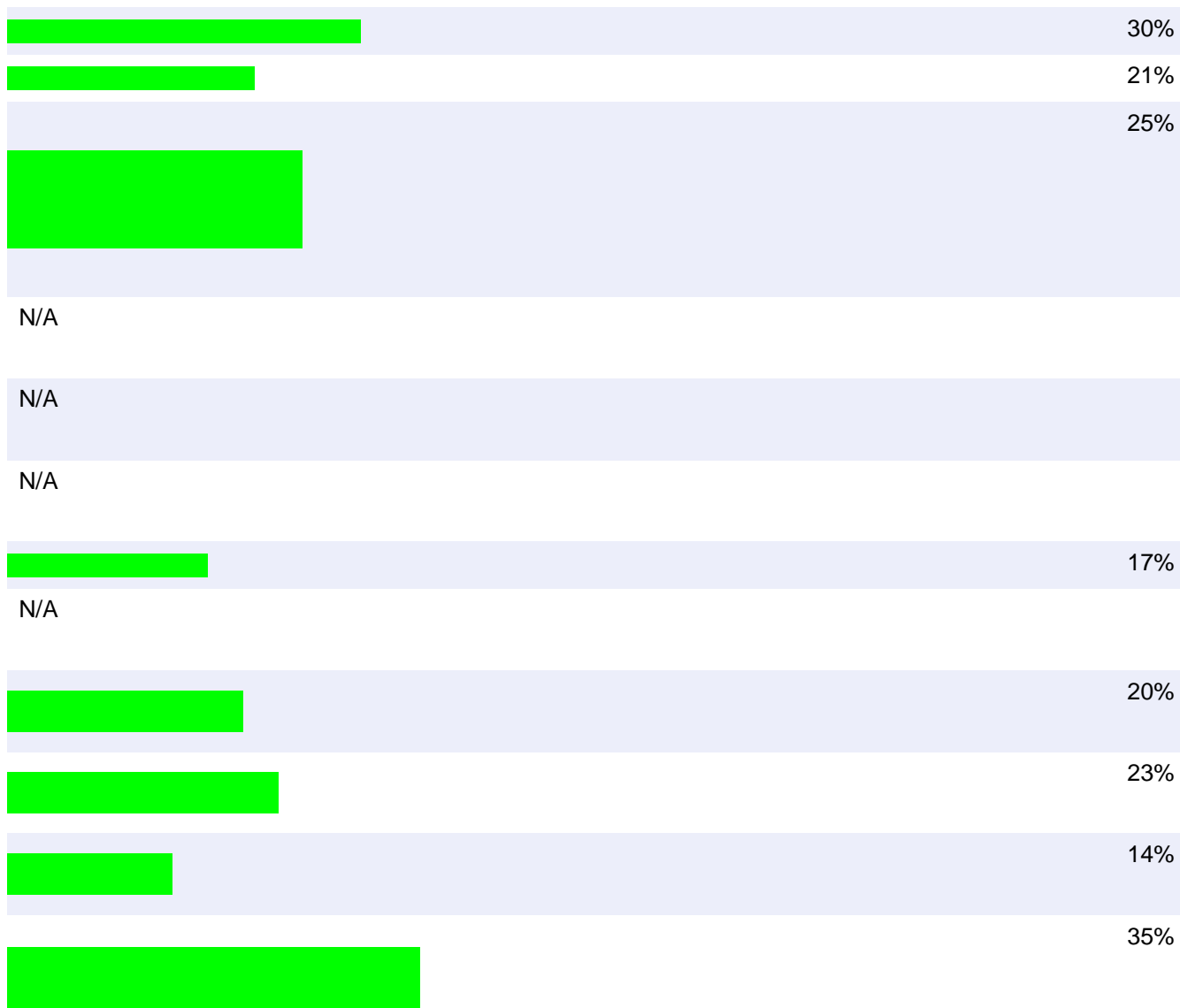
HospitalCompare_WV

Based on Survey of Patients' Hospital Experiences (HCAHPS)



HospitalCompare_WV

Based on Survey of Patients' Hospital Experiences (HCAHPS)



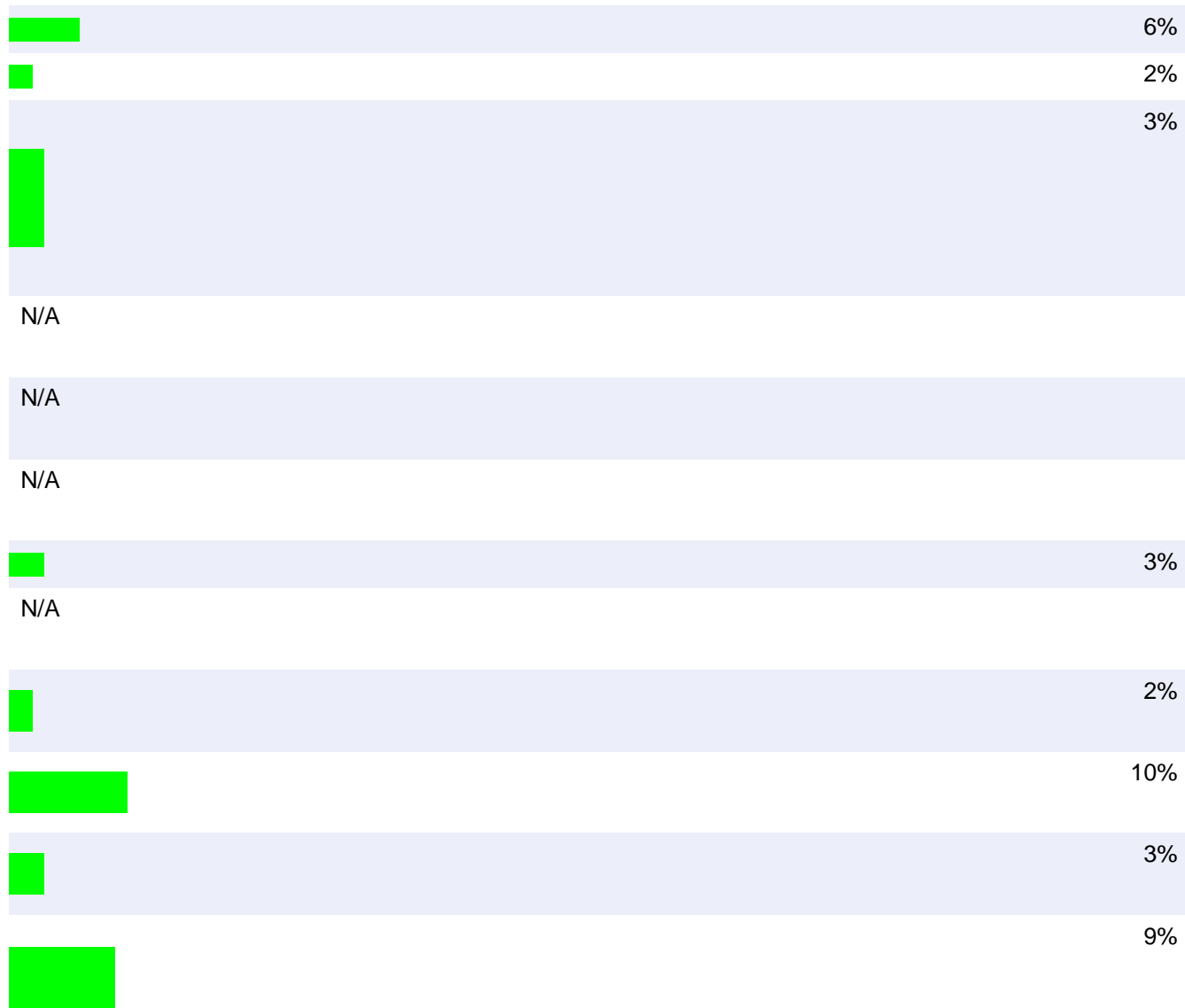
HospitalCompare_WV

Based on Survey of Patients' Hospital Experiences (HCAHPS)



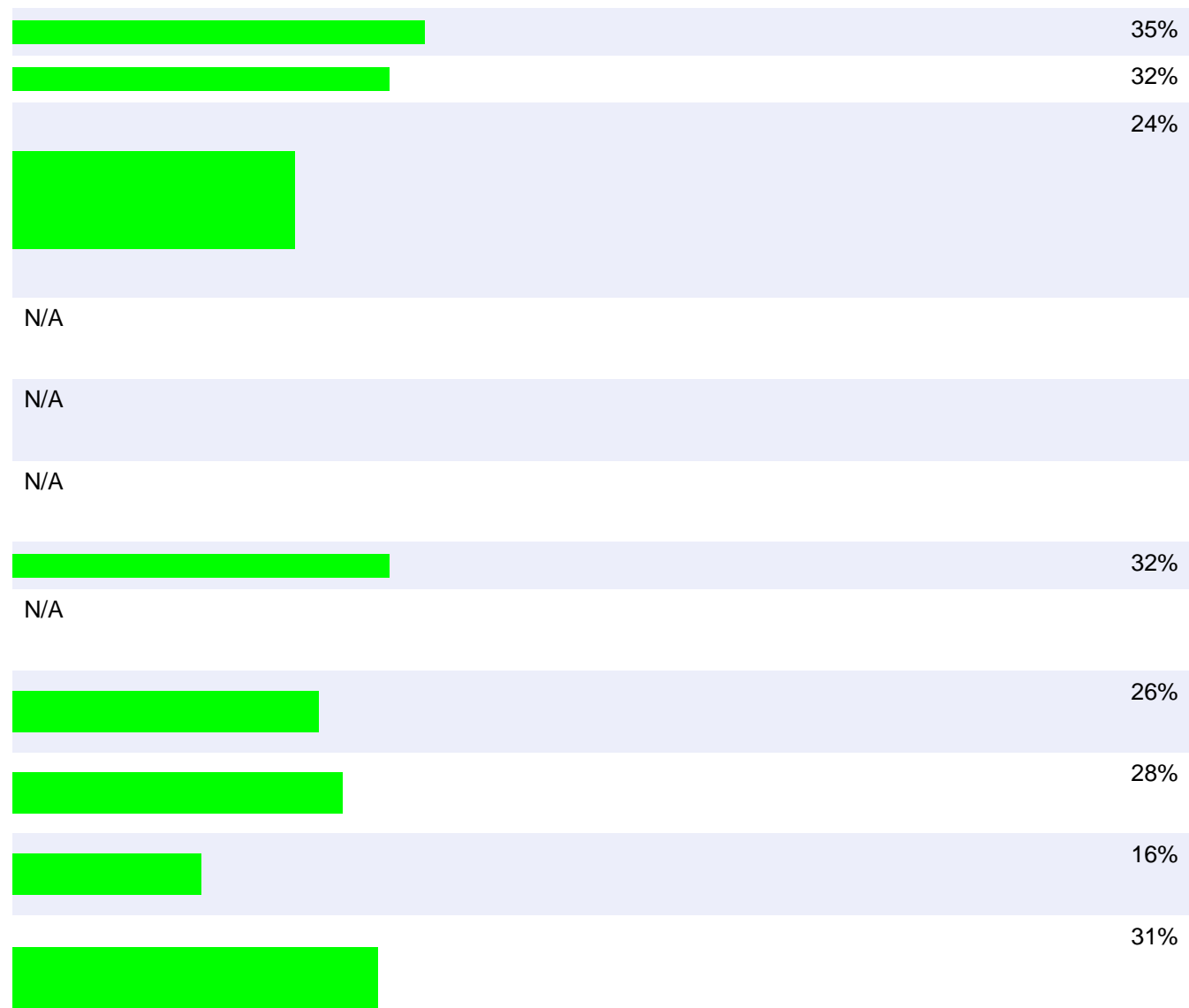
HospitalCompare_WV

Based on Survey of Patients' Hospital Experiences (HCAHPS)



HospitalCompare_WV

Based on Survey of Patients' Hospital Experiences (HCAHPS)



HospitalCompare_WV

Based on Survey of Patients' Hospital Experiences (HCAHPS)



HospitalCompare_WV

Based on Survey of Patients' Hospital Experiences (HCAHPS)

300 or more

Between 100 and 299

Fewer than 100

N/A

N/A

N/A

Between 100 and 299

N/A

Between 100 and 299









Between 100 and 299

Between 100 and 299

Fewer than 100

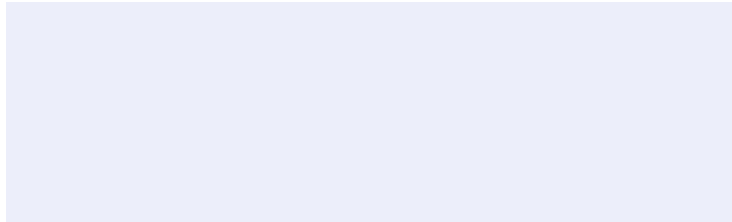
HospitalCompare_WV

Based on Survey of Patients' Hospital Experiences (HCAHPS)

	41%	
	23%	
	41%	Fewer than 100 Patients completed the HCAHPS survey. Use these rates with caution, as the number of surveys may be too low to reliably assess hospital performance
N/A		Survey results are not available for this reporting period
N/A		Survey results are not available for this reporting period
N/A		Survey results are not available for this reporting period
	35%	
N/A		Survey results are not available for this reporting period
	41%	
	43%	
	36%	
	31%	Fewer than 100 Patients completed the HCAHPS survey. Use these rates with caution, as the number of surveys may be

HospitalCompare_WV

Based on Survey of Patients' Hospital Experiences (HCAHPS)



HospitalCompare_WV

Based on Survey of Patients' Hospital Experiences (HCAHPS)

511312	PRESTON MEMORIAL HOSPITAL	300 S PRICE STREET
511313	BOONE MEMORIAL HOSPITAL	701 MADISON AVENUE
511314	POCAHONTAS MEMORIAL HOSPITAL	RR BOX 52 WEST
511315	POTOMAC VALLEY HOSPITAL	100 PIN OAK LANE
511316	GRANT MEMORIAL HOSPITAL	ROUTE 55 P O BOX 1019
511317	PLATEAU MEDICAL CENTER	430 MAIN STREET
511318	MONTGOMERY GENERAL HOSPITAL, INC	401 SIXTH AVENUE, FAYETTE COUNTY
511319	JEFFERSON MEMORIAL HOSPITAL	300 SOUTH PRESTON STREET

HospitalCompare_WV

Based on Survey of Patients' Hospital Experiences (HCAHPS)

	KINGWOOD	WV
	MADISON	WV
	BUCKEYE	WV
	KEYSER	WV
	PETERSBURG	WV
	OAK HILL	WV
	MONTGOMERY	WV
	RANSON	WV

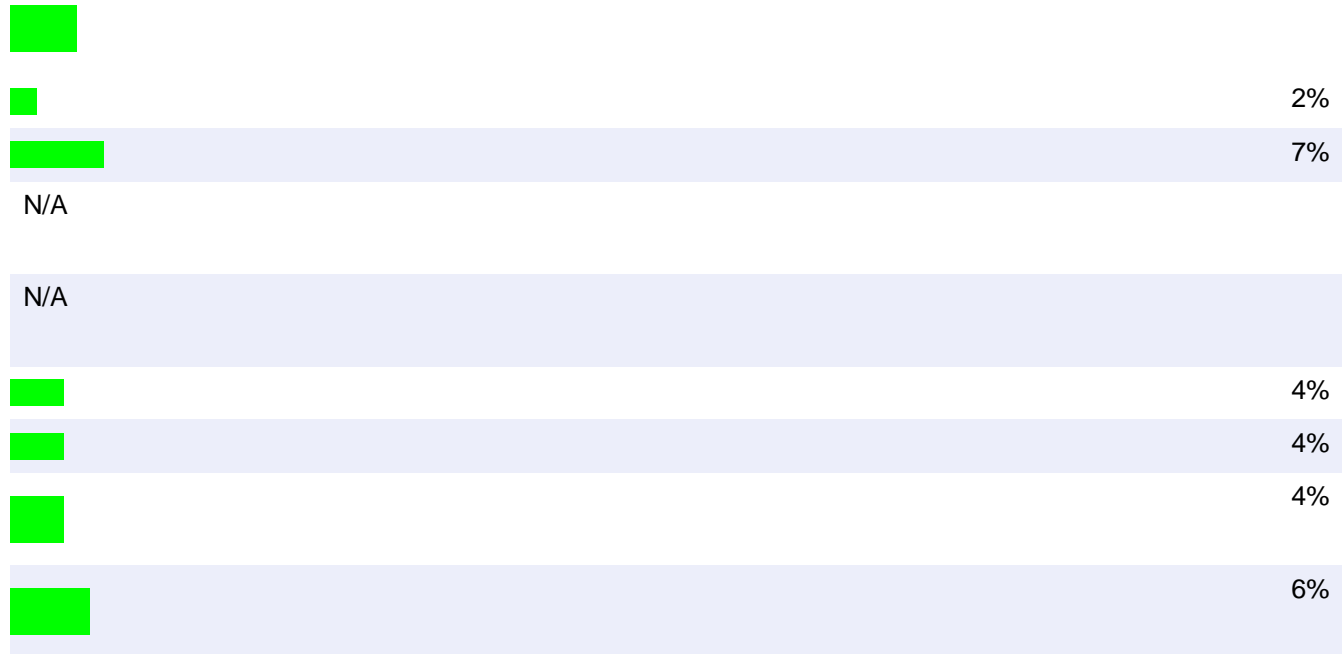
HospitalCompare_WV

Based on Survey of Patients' Hospital Experiences (HCAHPS)

26537	PRESTON
25130	BOONE
24924	POCAHONTAS
26726	MINERAL
26847	GRANT
25901	FAYETTE
25136	FAYETTE
25438	JEFFERSON

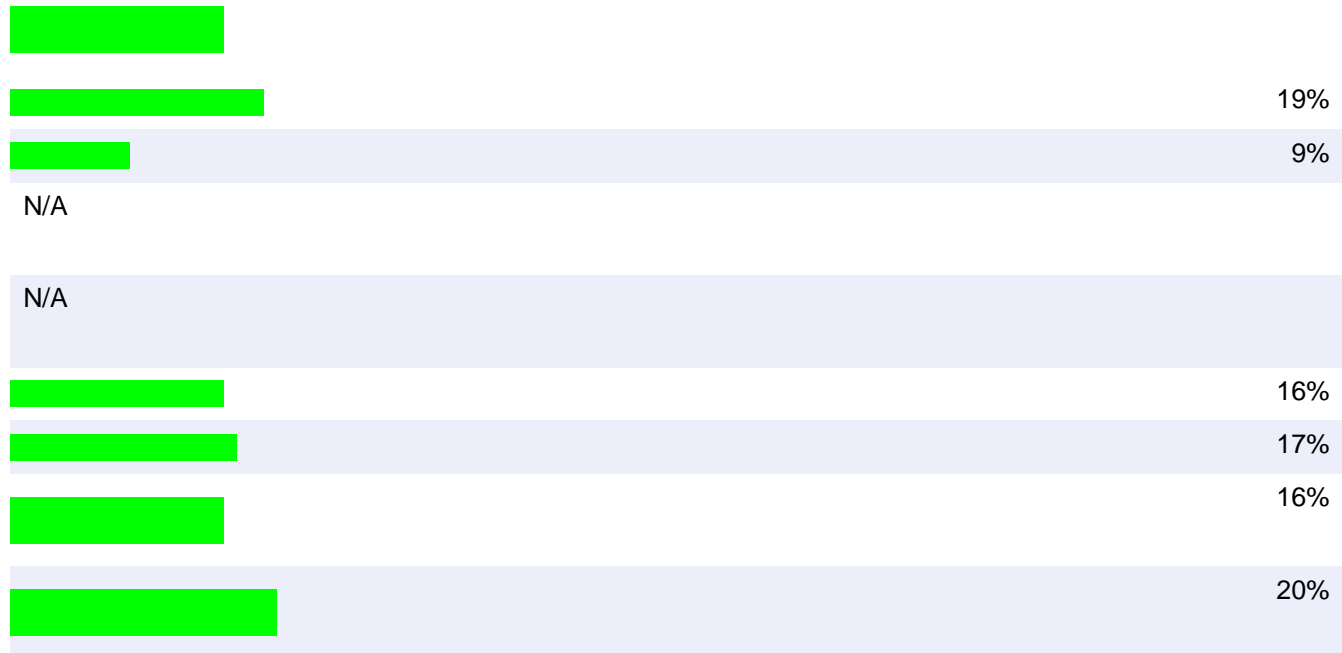
HospitalCompare_WV

Based on Survey of Patients' Hospital Experiences (HCAHPS)



HospitalCompare_WV

Based on Survey of Patients' Hospital Experiences (HCAHPS)



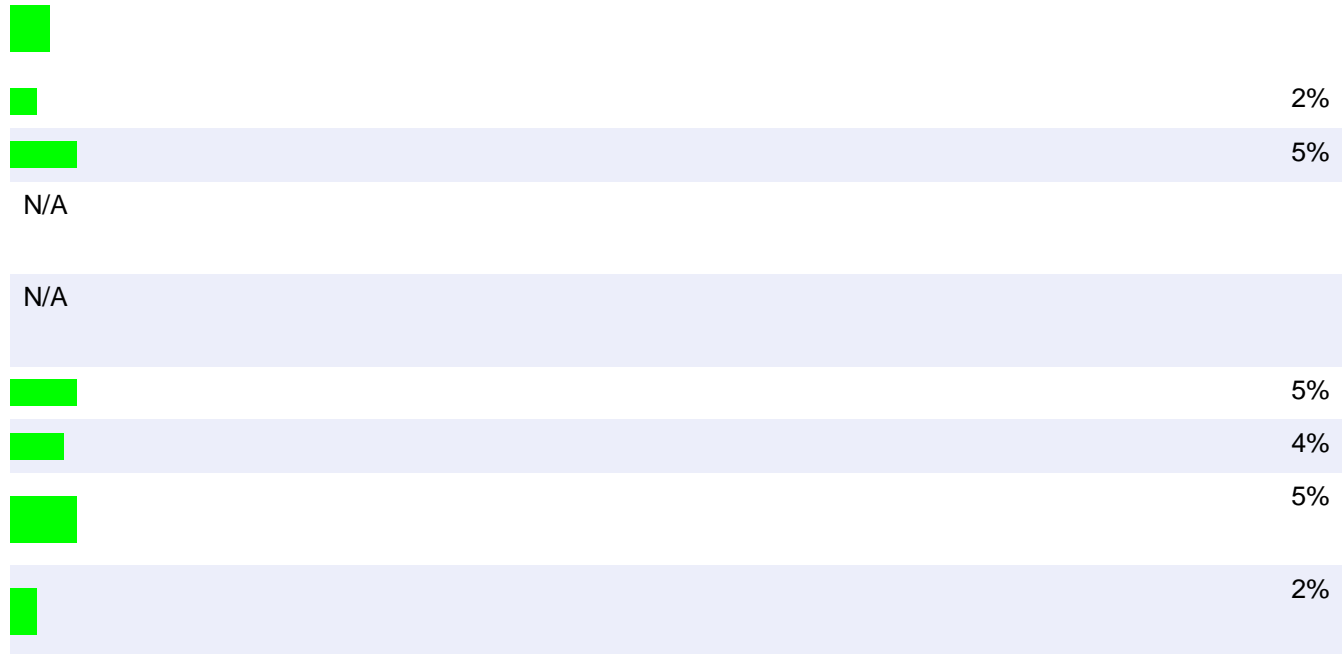
HospitalCompare_WV

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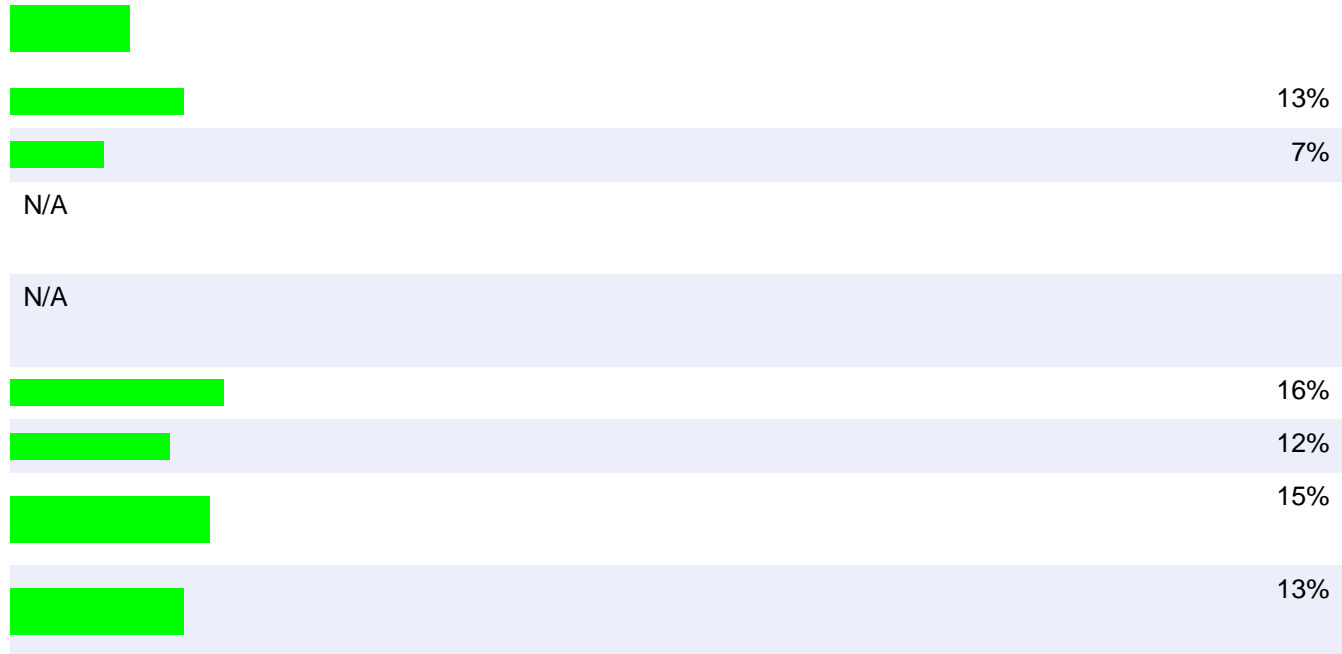
HospitalCompare_WV

Based on Survey of Patients' Hospital Experiences (HCAHPS)



HospitalCompare_WV

Based on Survey of Patients' Hospital Experiences (HCAHPS)



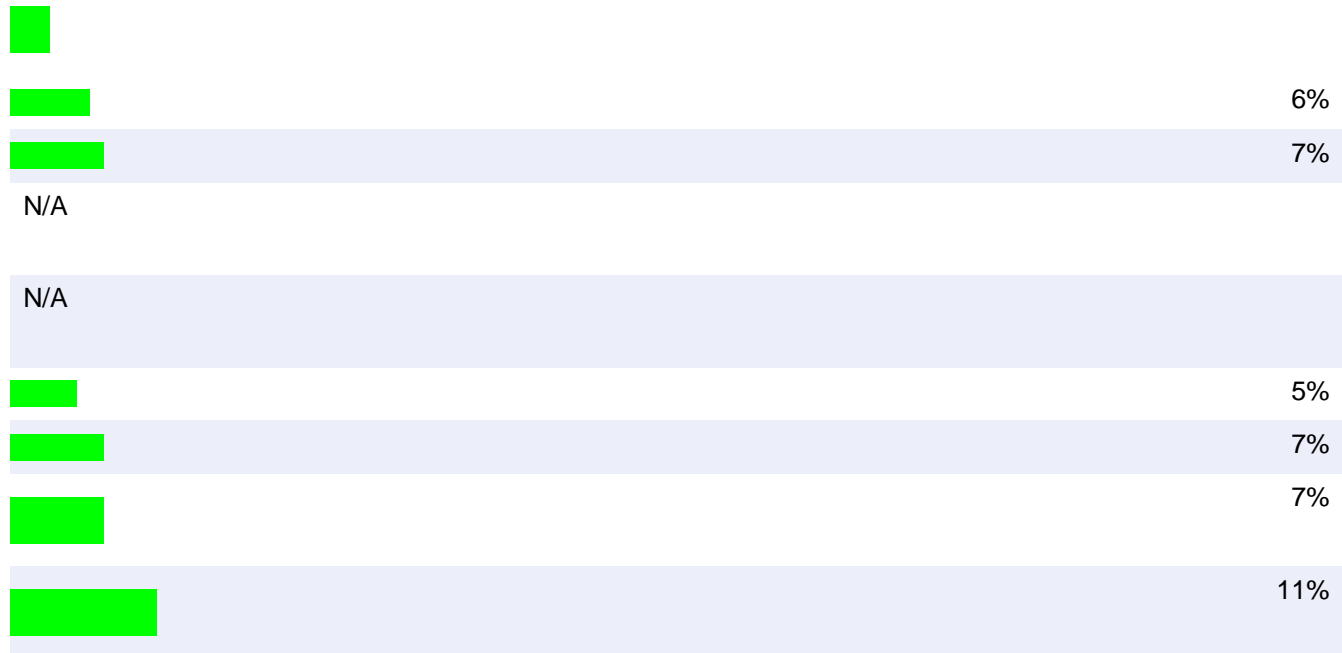
HospitalCompare_WV

Based on Survey of Patients' Hospital Experiences (HCAHPS)



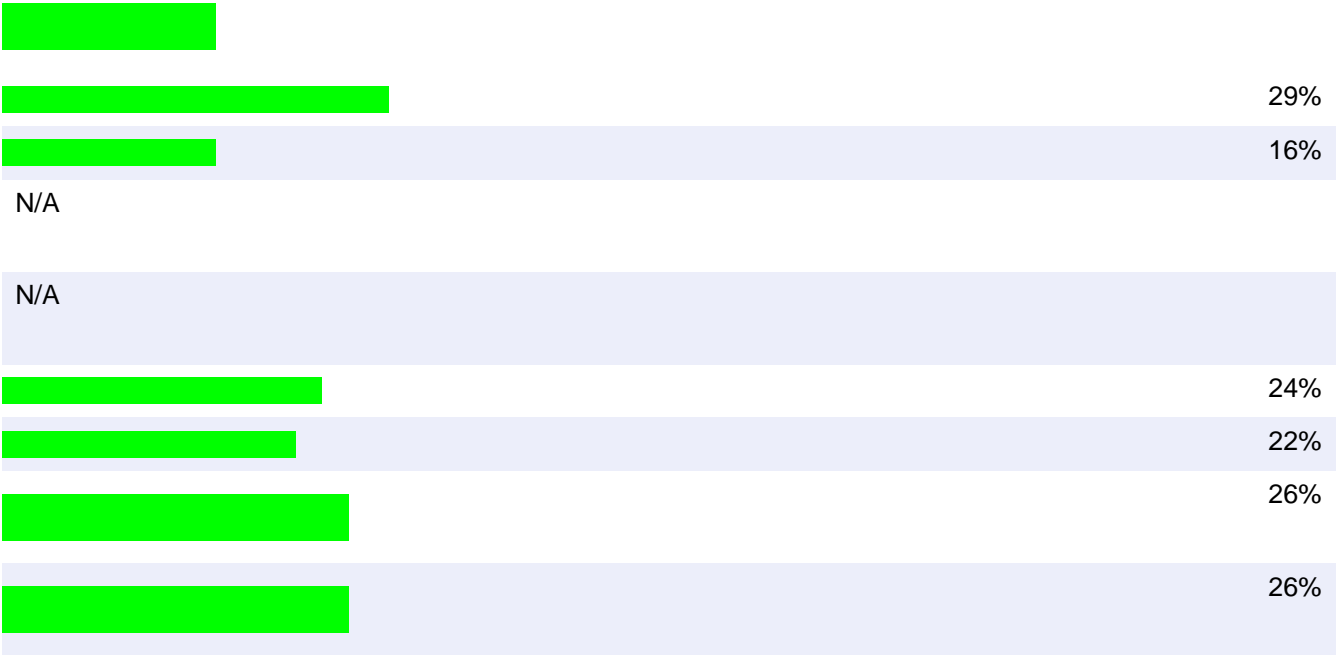
HospitalCompare_WV

Based on Survey of Patients' Hospital Experiences (HCAHPS)



HospitalCompare_WV

Based on Survey of Patients' Hospital Experiences (HCAHPS)



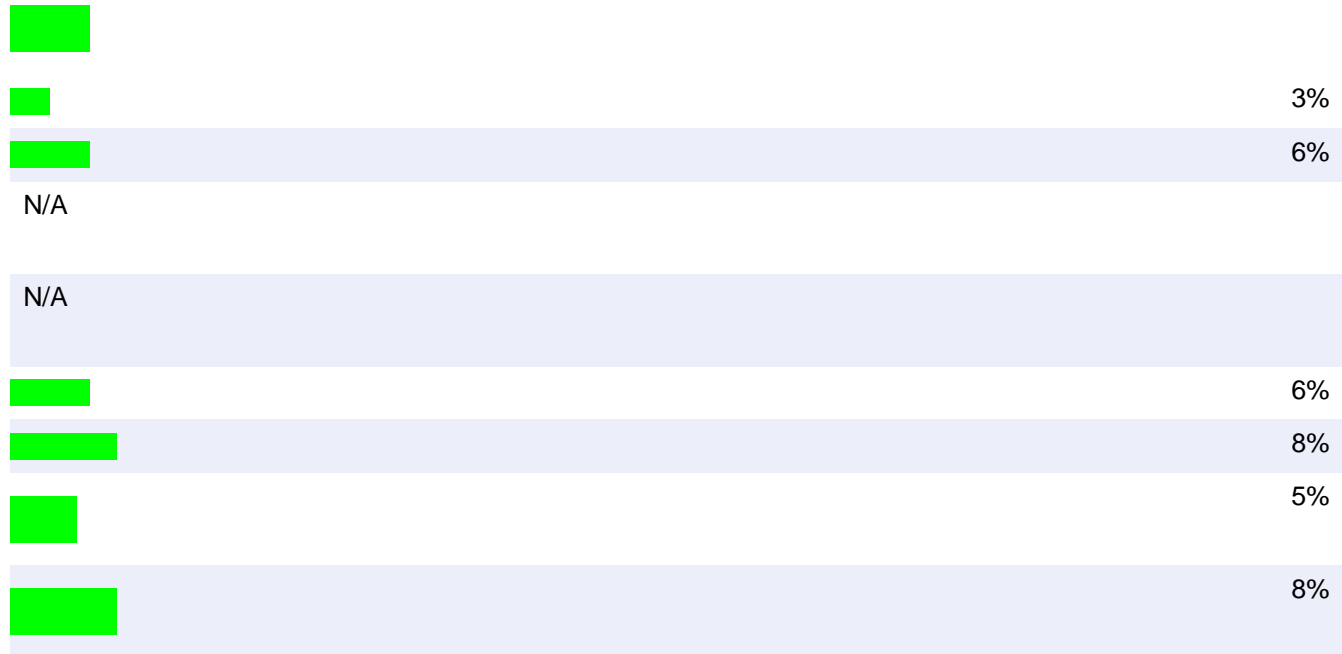
HospitalCompare_WV

Based on Survey of Patients' Hospital Experiences (HCAHPS)



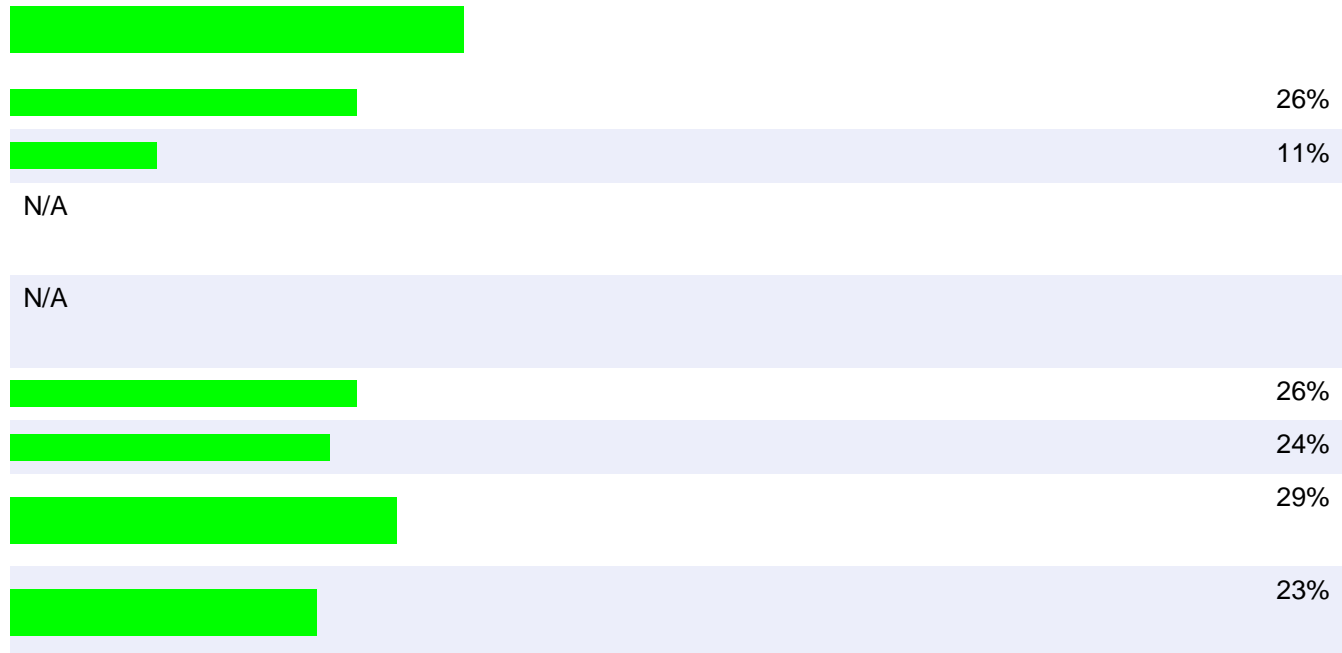
HospitalCompare_WV

Based on Survey of Patients' Hospital Experiences (HCAHPS)



HospitalCompare_WV

Based on Survey of Patients' Hospital Experiences (HCAHPS)



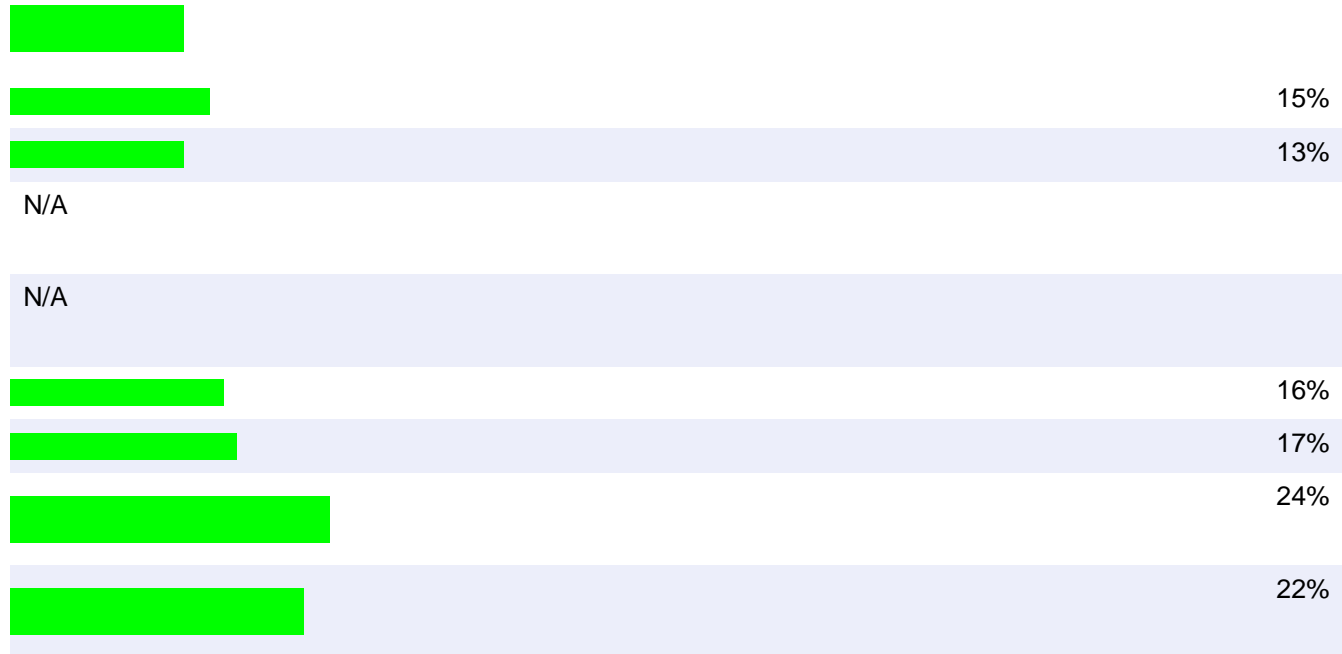
HospitalCompare_WV

Based on Survey of Patients' Hospital Experiences (HCAHPS)



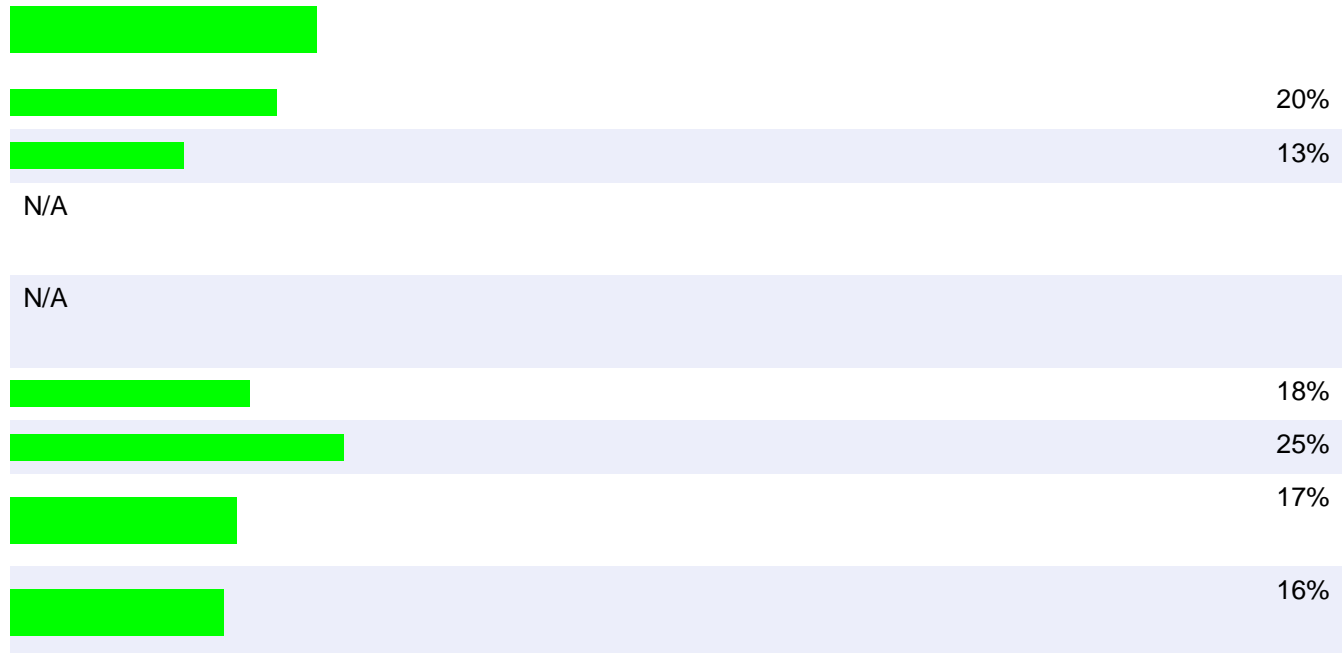
HospitalCompare_WV

Based on Survey of Patients' Hospital Experiences (HCAHPS)



HospitalCompare_WV

Based on Survey of Patients' Hospital Experiences (HCAHPS)



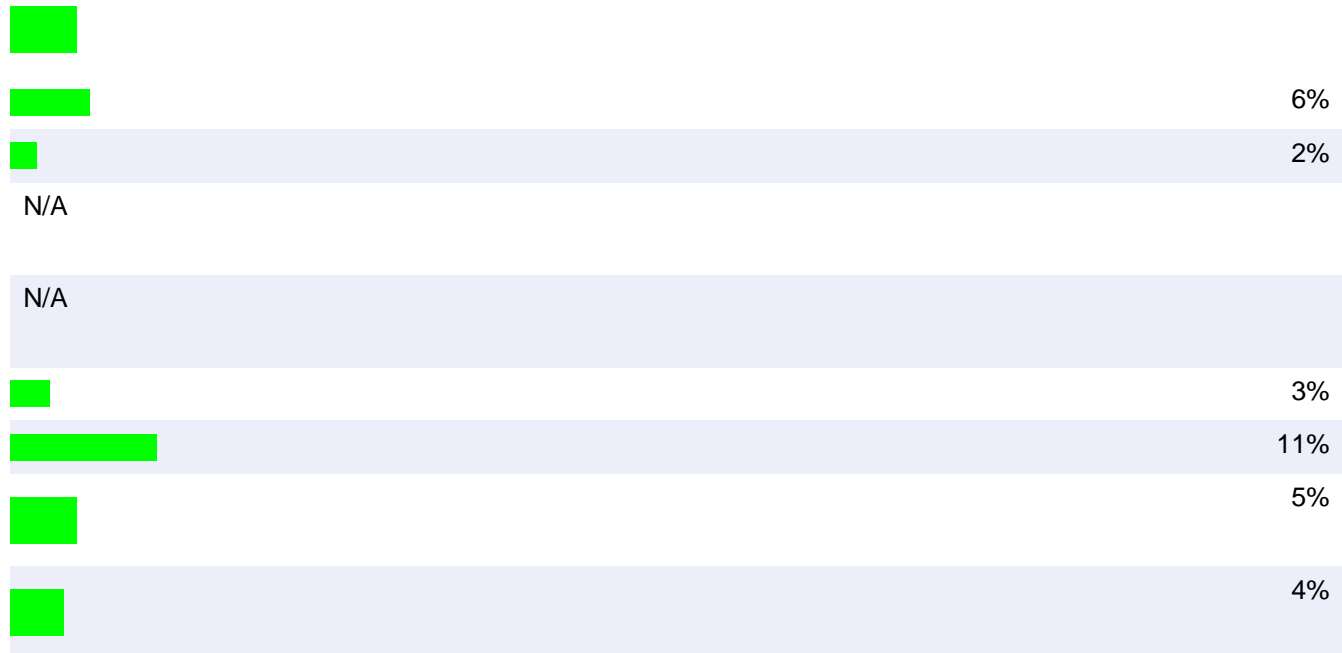
HospitalCompare_WV

Based on Survey of Patients' Hospital Experiences (HCAHPS)



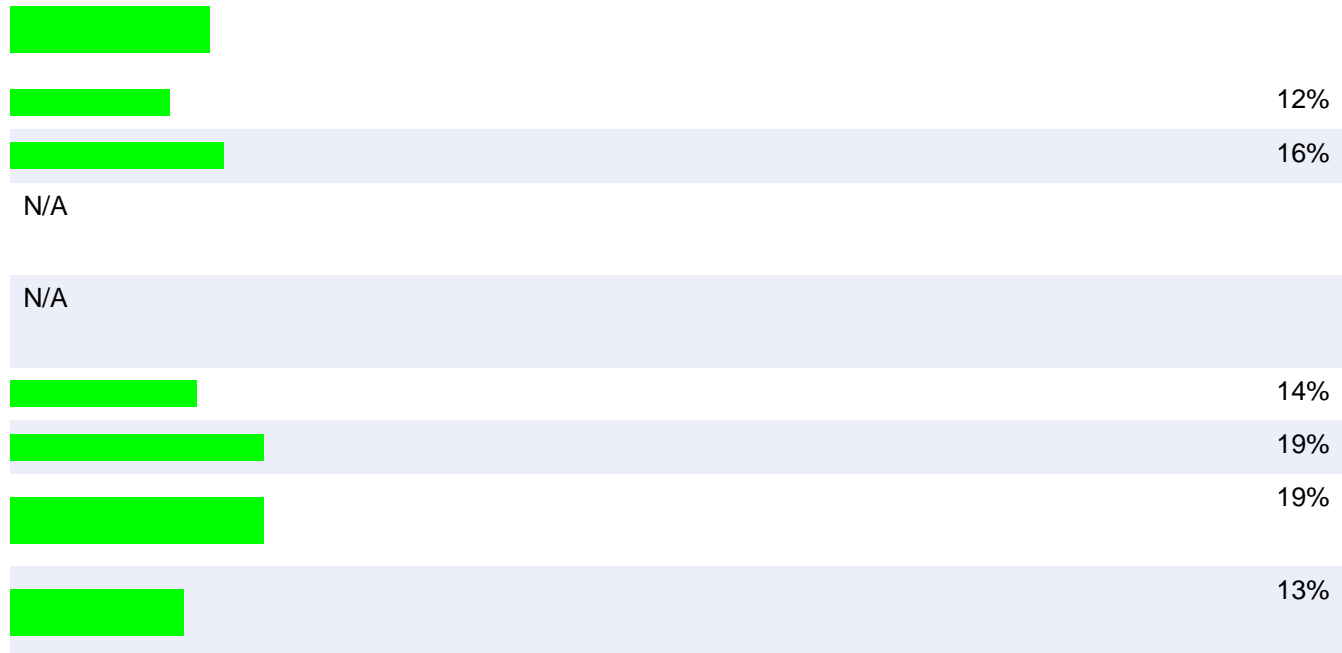
HospitalCompare_WV

Based on Survey of Patients' Hospital Experiences (HCAHPS)



HospitalCompare_WV

Based on Survey of Patients' Hospital Experiences (HCAHPS)



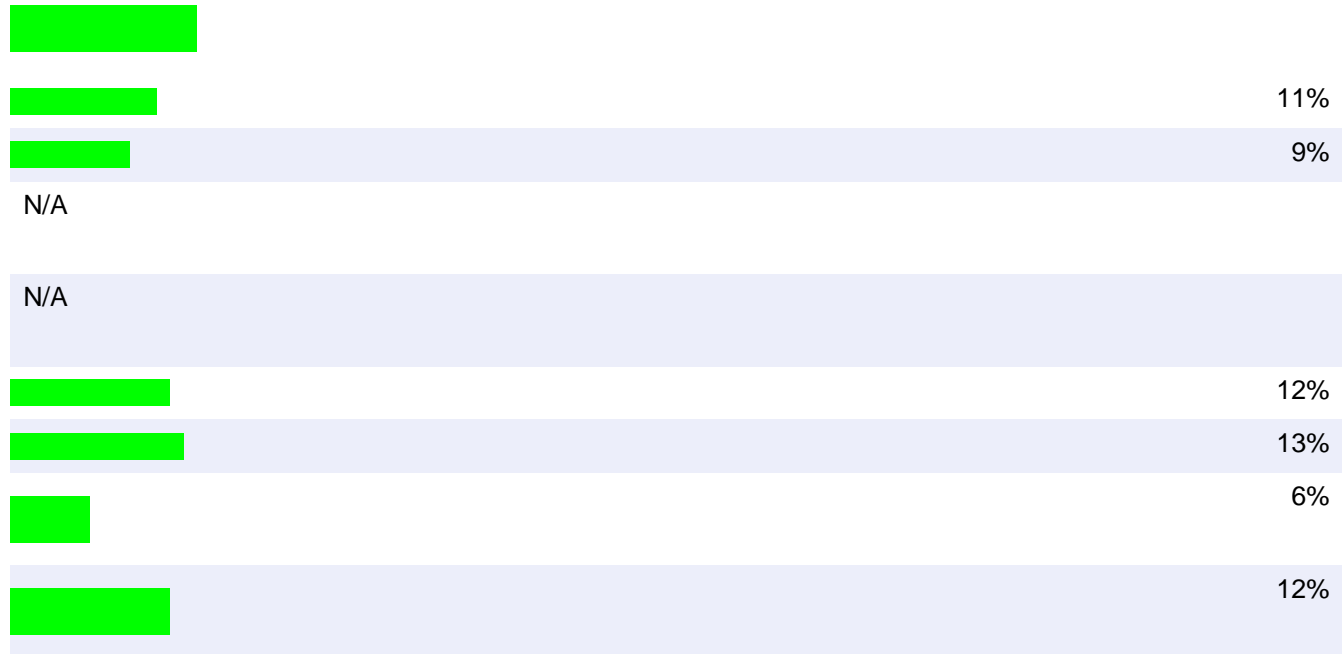
HospitalCompare_WV

Based on Survey of Patients' Hospital Experiences (HCAHPS)



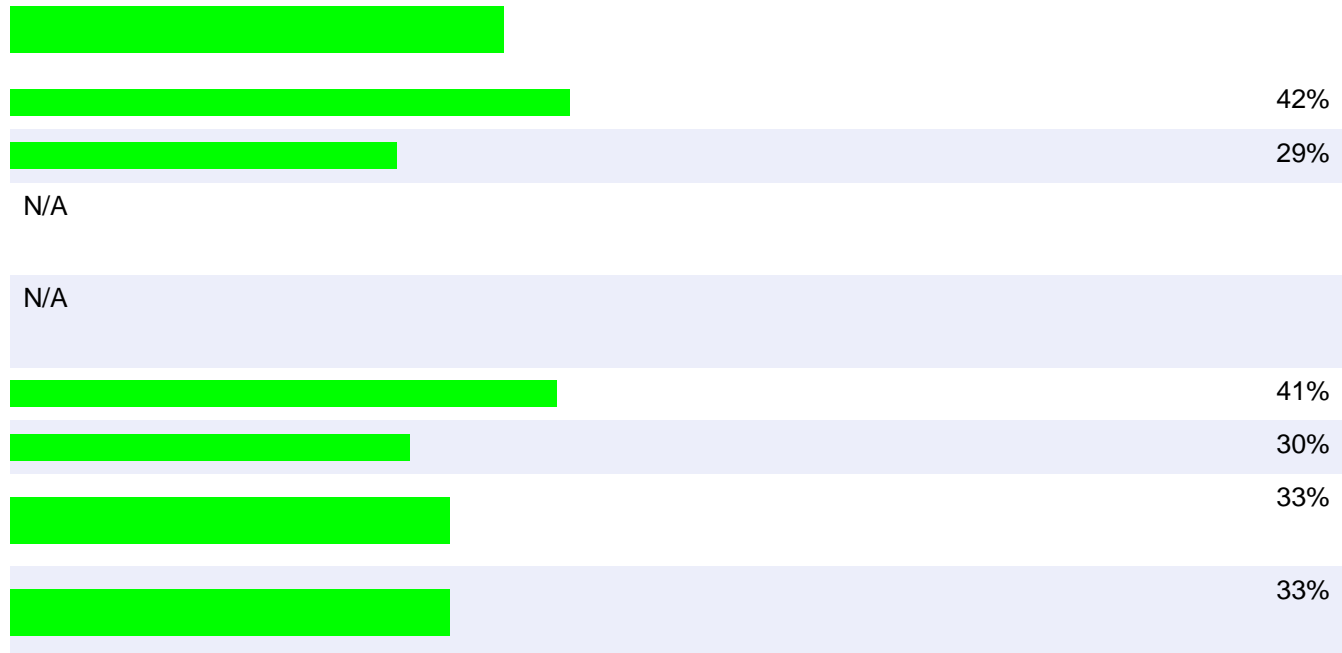
HospitalCompare_WV

Based on Survey of Patients' Hospital Experiences (HCAHPS)



HospitalCompare_WV

Based on Survey of Patients' Hospital Experiences (HCAHPS)



HospitalCompare_WV

Based on Survey of Patients' Hospital Experiences (HCAHPS)



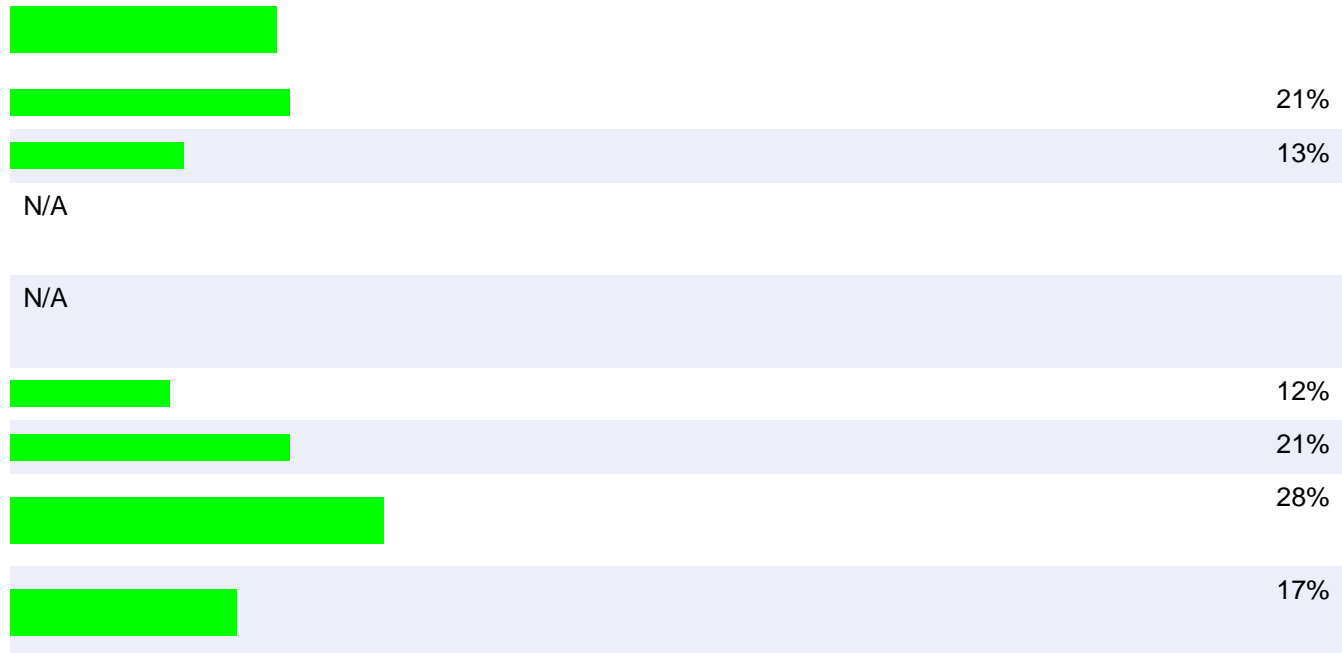
HospitalCompare_WV

Based on Survey of Patients' Hospital Experiences (HCAHPS)



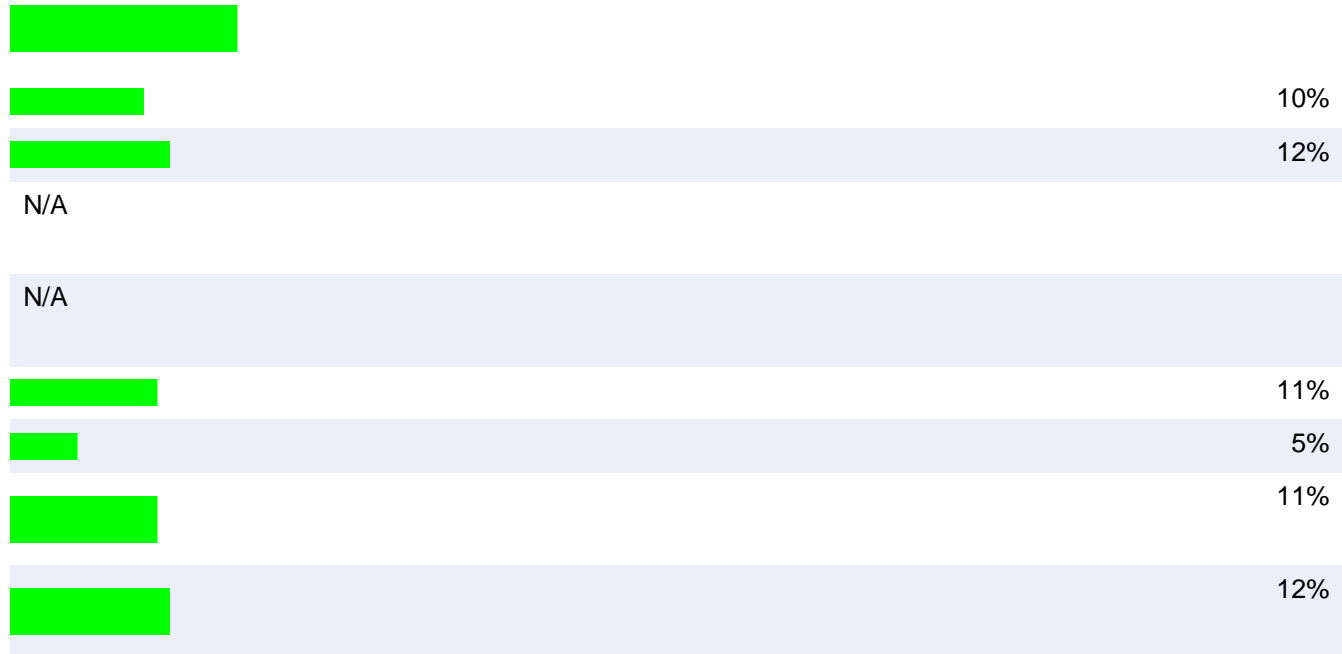
HospitalCompare_WV

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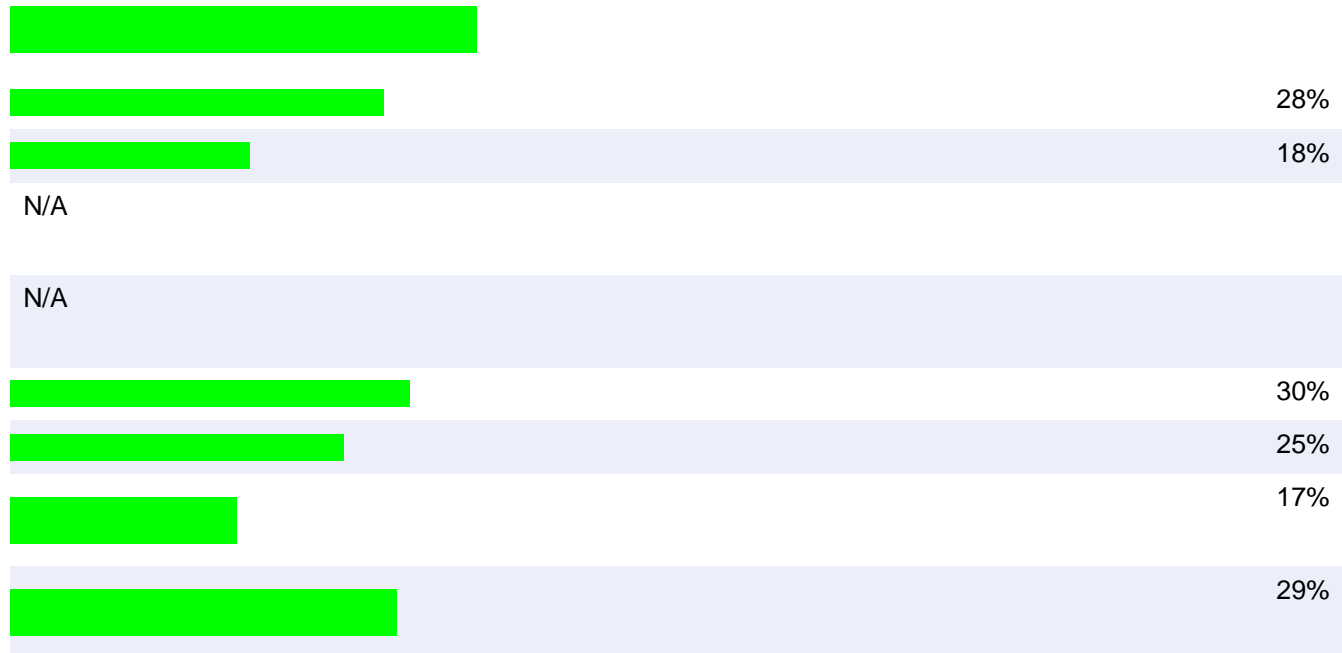
HospitalCompare_WV

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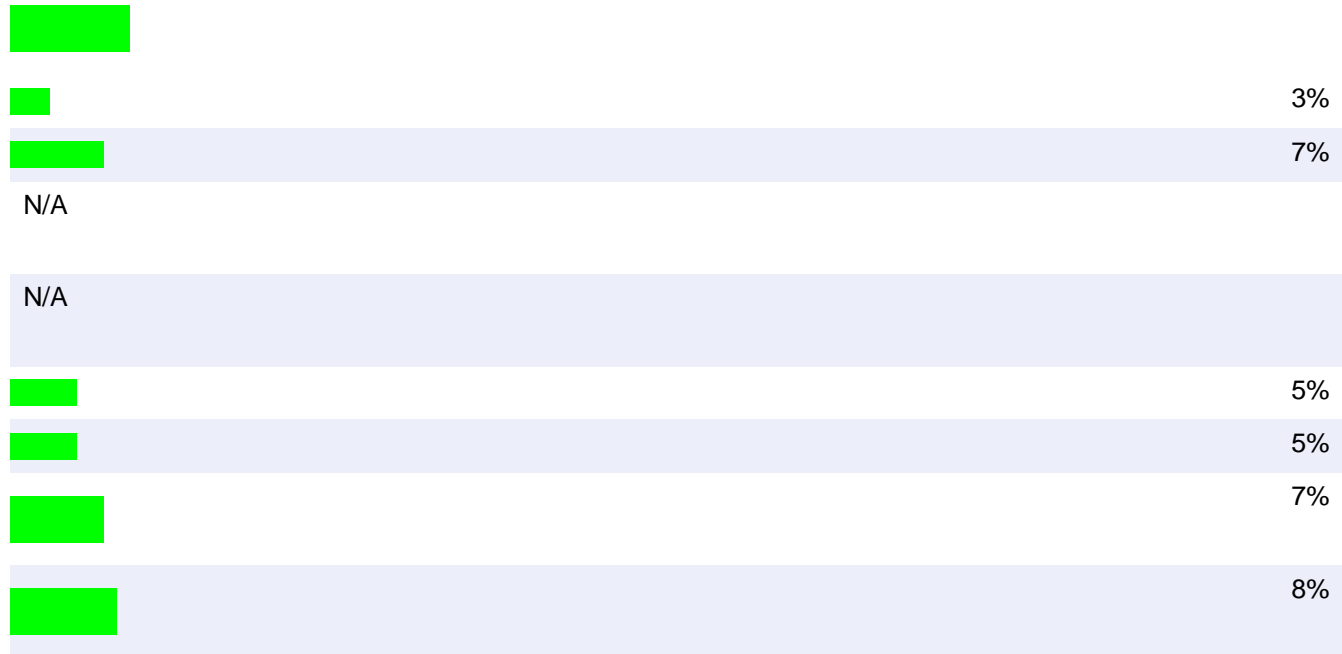
HospitalCompare_WV

Based on Survey of Patients' Hospital Experiences (HCAHPS)



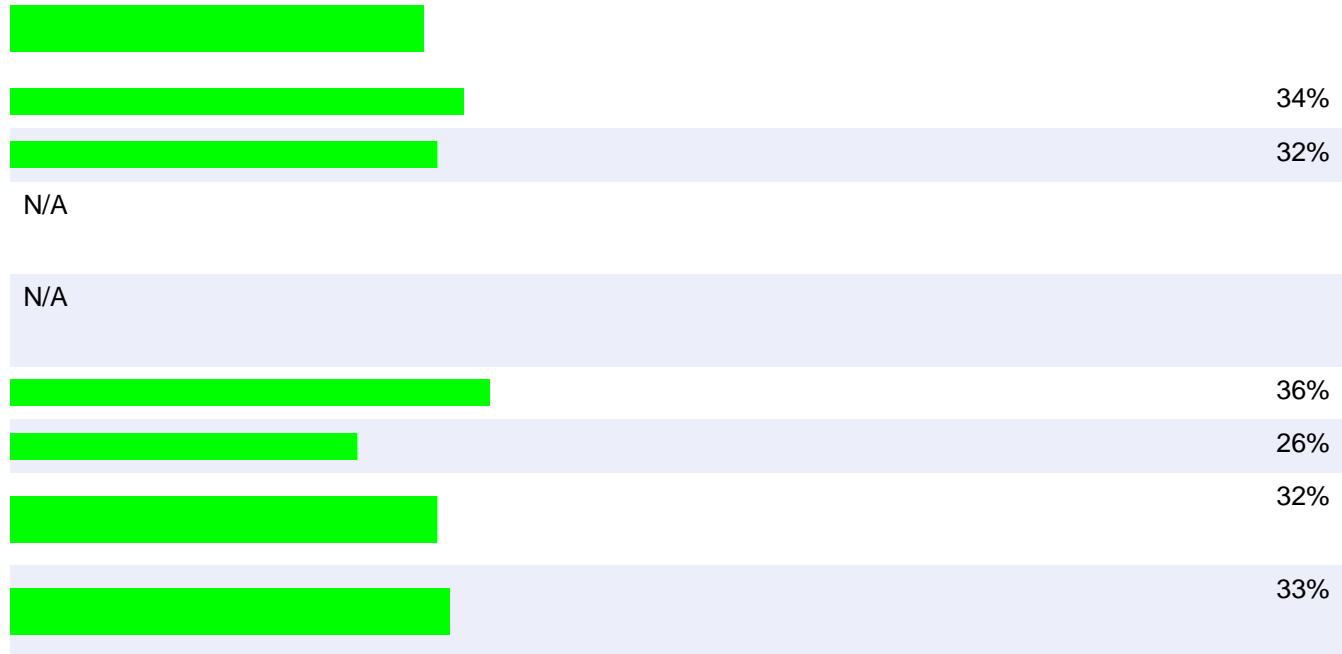
HospitalCompare_WV

Based on Survey of Patients' Hospital Experiences (HCAHPS)



HospitalCompare_WV

Based on Survey of Patients' Hospital Experiences (HCAHPS)



HospitalCompare_WV

Based on Survey of Patients' Hospital Experiences (HCAHPS)



HospitalCompare_WV

Based on Survey of Patients' Hospital Experiences (HCAHPS)

Between 100 and 299

Between 100 and 299

N/A

N/A

300 or more

300 or more

Between 100 and 299

Between 100 and 299

HospitalCompare_WV

Based on Survey of Patients' Hospital Experiences (HCAHPS)

	too low to reliably assess hospital performance
	34%
	38%
N/A	Survey results are not available for this reporting period
N/A	Survey results are not available for this reporting period
	33%
	29%
	34%
	21%

HospitalCompare_WV

Based on Survey of Patients' Hospital Experiences (HCAHPS)

